

IITR 2020 Certification Process

- 1) IITR 2019 PVT Learnings
- 2) DSP Feedback
- 3) Feedback via the Improving the Test Environment Working Group

IITR 2020 Conformance Test Cases and Certification Declaration

For 2020 due to the significant changes to the IITR 2020 SBR Service, all DSPs seeking access to IITR 2020 production environment must complete the EVTE test table information and accept the “Conditional Certification Provisions” prior to production whitelisting.

1) All DSPs must request whitelisting into IITR 2020 EVTE via Online Services for DSPs

2) If DSP has previously been certified for IITR for a prior year, the DSP has the following options:

- 2.1) Full PVT process unchanged (full PVT with minimum 10 -11 returns lodged), or
- 2.2) Send the set of EVTE conformance tests to from a production like software (i.e. beta or pre-release client version pointing to EVTE environment)

3) Process

3.1) Request Certification via Online Services for DSPs ([Request and execute PVT](#)) and accept the general SBR and ATO terms and conditions (*OS4DSPs will be the only method to request this process and no e-mails to DPO accepted*)

3.2) Complete the “IITR 2020 EVTE Testing Table Checklist” for review and approval by the DPO

- i) Table includes the list of all IITR 2020 test cases and expected results, where DSPs will nominate if the test is applicable to their product, the date test was carried out and sample message ID
- ii) This must be done from a production like software (i.e. beta or pre-release client version pointing to EVTE environment)
- iii) DSPs will only be given access to production once table and terms and conditions statement are approved by DPO

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3) Process (cont...)

3.3) DSPs must provide a list of friendly Tax Agents that may be contacted by business for review of lodgements for PVT purposes (**minimum of 5 agents**)

i) DSPs must contact these agents and inform about their nomination to the ATO. ATO will be setting up Sigbox in preparation for tax time 2020 reviews (if needed)

ii) DSPs agree that ATO may contact agents if needed to review any particular software transmission – agents will be required to provide lodgement documentation such as PDFs and/or screen shots via a secure transfer facility (Sigbox).

3.4) Having met the conditions above the DPO will work with each individual DSP under a “Conditional Approval” until monitoring has been completed.

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4) Monitoring

ATO teams will monitor the initial Tax Time lodgements while the safety net is on, plus 30 days post safety net has been lifted to identify any anomalies or atypical trends:

4.1) DSPs must agree that, if any issues are identified with a software product, the DPO will engage the DSP immediately for a discussion and resolution

4.2) DSPs must agree that if the error is deemed to be critical (i.e. affecting taxpayer's return), DSPs may be de-whitelisted until the fix has been put in place and until a review PVT is carried out by DPO

4.3) Conditional Approval will remain active until no production lodgement issues have been identified by the ATO whilst the safety net is on plus 30 days monitoring period

5) Other Information

5.1) ATO will offer (optional) for any DSP the ability to nominate a friendly tax agent for a PVT during the first month of tax time. If this option is taken the DSP will be immediately certified upon successful result