



Key messages

UNCLASSIFIED External

Title:	COVID-19 DSP focus group		
Issue date:	1 June 2020		
Venue:	Webex		
Event date:	21 May 2020	Start: 3:00pm	Finish: 4:00pm
Chair:	Martin Mane	Facilitator:	Martin Mane
Contact	Scott Payne	Contact phone:	07 3347 6888
Next meeting	28 May 2020		

Agenda item: 2 – Super Industry

Martin advised the Super Match service has been temporarily switched off due to some identified external security incidents. We are currently looking at additional controls to be implemented. The service will be turned back on shortly and it was confirmed there has been no loss of money from Super accounts.

Agenda item: 3 – Individuals & Intermediaries community

David advised the key focus in the Intermediaries space was currently on the deferrals work. On Monday and Tuesday there were over 150,000 applications completed/processed. It was noted interactions are starting to move away from COVID-19 with a focus on Tax Time 2020

Agenda item: 4 – Single Touch Payroll

Daren acknowledged the response to the Labour Hire question from the previous week. He advised if further details were required to reach out to Scott.

The group was advised that 70% of new employers who have on-boarded in April and May are enrolled for JobKeeper. Numbers of new employers on-boarding has reduced to around 800 per day.

Martin mentioned that there are still conversations happening internally around receipts/evidence that banks are requesting in relation to an employer's enrolment in JobKeeper.

Action item: UAC are asking for proof that a parent is receiving JobKeeper – Daren to looking into what would be deemed suitable evidence for this.

Agenda item: 5 – Communications

Michael advised there is still a big focus on identify and maintain. He advised:

- A video on making a declaration is coming soon
- They have commenced posting questions on ATO social media platforms
- Updates have been made to the Early release of Super web content
- Communications are planned to be issued to advise of 31 May deadline for April and May declaration

Agenda item: 6 – ABSIA

ABSIA advised they have released a survey to gain intelligence on the current and future impacts that Covid-19 has/will have on developers.

Agenda item: 7 – Group discussion

Questions:

1. Was the questionnaire from DPO relating to changes in operation framework?

Response:

- That was not the intent of the questionnaire
- A review was planned for March 2020 but pushed back due to Covid-19
- Recent issues have reinforced the need to review

2. Monthly declaration – 7th of each month has been removed from content, what is happening?

Response:

- Michael advised he would investigate the changes

Note: An email was issued to the group on Friday advising an extension to the 14th of each month has been approved for the declaration.

Martin advised Placeholders will be sent out for the June Strategic Working Group shortly.