



# Agenda

[CLASSIFICATION]  
**OFFICIAL**  
 External

<b>Title:</b>	Operational Framework (OPF) Review Focus Group 4 – Authentication		
<b>Issue date:</b>	23 November 2020		
<b>Venue:</b>	WEBEX – see details in meeting invite		
<b>Event date:</b>	24 November 2020	<b>Start:</b> 11:00am	<b>Finish:</b> 1:00pm

<b>Chair:</b>	Kylie Johnston Diana Porter Karren Spicer Jarrod Wellings	<b>Facilitator:</b>	Diana Porter Kylie Johnston
<b>Contact</b>	Kaethe Seidel-Wynne	<b>Contact phone:</b>	(02) 9354 3014

<b>Attendees: names/section</b>	ATO Kylie Johnston Diana Porter Karen Spicer Jarrod Wellings Kaethe Seidel-Wynne Operational Framework Team	Director Digital Partnership Office OPF Lead, Digital Partnership Office OPF Team Leader OPF Team Leader Digital Partnership Office
	ATO Subject Matter Experts Toby Amodio Claire Miller Paul Dwyer Sangitha Sivayogaraj	Director, Information & Cyber Security Director, Digital Communication & Identity Services Project Manager, Digital Wholesale Integration Program Director, Digital Wholesale Integration
	Industry AMP Andrew Strong Australian Business Software Industry Association Australian Business Software Industry Association Australian Super Funds Association Australian Super Funds Association Cashflow Manager	Ian Gibson Chris Howard Paul Larsen Hans van Daatselaar Tim Covark

<p>Class Super Datacom Solutions Institute of Certified Bookkeepers Intuit Iress Link Administration Holdings MYOB Australia Qvalent Sage Software Australia Storecove Sunsuper Superchoice Tanda Thomson Reuters Total Forms Xero Xero</p>	<p>Philip Boadi Doreen Bhamji Matthew Addison Simeon Duncan Ross Daws Matt Rea Mike Behling Grant Doherty Michael Wright Simon Foster Stephen Milburn Chris Denney Roderick Schneider Mary Yeruva Jack Wee Matthew Prouse Helen MacGillivray</p>
<p><b>Apologies:</b> TBA</p>	

Item	Time	Topic	Presented by
1.	11:00 – 11:10	Welcome and Overview	Diana Porter
2.	11:10 – 11:40	Customer Verification	Diana Porter Karen Spicer
3.	11:40 – 12:10	Expanding MFA	Diana Porter Karen Spicer Jarrod Wellings
4.	12:10 – 12:40	Opportunities to improve guidance	Diana Porter Karen Spicer Jarrod Wellings
5.	12:40-12:50	Machine to Machine	Kylie Johnston
6.	12:50 – 13:00	Wrap-up & Next Steps	Diana Porter