



Key Outcomes

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Title:	PLS working group – key outcomes		
Issue date:	10 December 2020		
Venue:	WEBEX		
Event date:	8 December 2020	Start: 1:00pm	Finish: 2:00pm

Chair:	Danielle Miller	Facilitator:	Danielle Miller
Contact	Sonya Summers	Contact phone:	02 47257383

Attendees: names/section	<p>ATO – Danielle Miller, Danny Figueiredo, Anupama Duggirala, Sangitha Sivayogaraj, David Baker, Laura Bagnato.</p> <p>Industry – Naseem Khan (ADP), Jack Wee (Catsoft), Simon Smart, Misha Ali (Etax), Sandeep Gopalan (GovReports), Scott Reid, Michael Tong, Mike Behling, Christine Savva, Eli Gomez (MYOB), Kevin Johnson, (Reckon), Darin Carter, Saiful Larry, Michael Wright (Sage), Charudatta More (Sparken), Ian Stuart (TaxLab) Linda Kerhoulas, Jing Wu, Shane Paxton, Nikunj Simariya (Thomson Reuters), Mark Walmsley (Walmsley Business trust), Raihani Rahmat (Wolters Kluwer), Andrew Sprankling, Kelvin Newton (Xero).</p>
Apologies: name/section	<p>Mike Denniss, Sha Sha (Class Super), Lex Edmonds (MicroTax), Andrew Smith (MYOB), Andrew Noble (Noble Accounting), Nathan Kerr (One-Click), Steven Ivanopoulos (Reckon), Karl Farrand (Taxlab), Paul Siriwidana, Krunal Patel (Thomson Reuters) Dillon Tsotsis, Lisa Kim, Robert Xie, Danna Zhang, Daniel Leong (Wolters Kluwer), Rosemary Missier (Xero).</p>

Next meeting	19 January 2021
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Agenda item: 1 – Welcome and general business

Danielle welcomed the group and advised that this was the final meeting for 2020. The first meeting back in 2021 is expected to be Tuesday 19 January. The new meeting series invitation should issue shortly.

Agenda item: 2 – Action item updates

Updates were provided for outstanding action items. (see [action items](#))

Agenda item: 3 – Tax time-related documentation

No tax time related documentation has issued in the past fortnight, however an updated change advice for the Loss Carried Back measure is expected by the end of next week.

Agenda item: 4 – Update on Loss Carried Back budget measure

Laura Bagnato provided the group updated details on the Loss Carried Back (LCB) budget measure from those provided at the tax time event last month. The details of the presentation can be found in the slide pack which has been published in the [Collaboration Hub in Online Services for DSPs](#).

Please note: the information contained in the slide pack is *DRAFT* and is **NOT for FURTHER DISTRIBUTION**.

An updated change advice on the measure is expected to be published late next week.

Action item: Business to provide instructions on the SAP process for the LCB measure which DSPs can provide to their clients.

Action item: DPO to work with business to determine a way to consult with DSPs on the LCB measure and its implementation.

Information on the LCB measure is expected to be updated on ato.gov.au on 14 December 2020, with some information for SAP early balancers. The next update to content for SAP balancers on the ATO website will be mid to late January 2021 and will include the process for early balancers.

Agenda item: 5 – Delivery update

Sangitha advised the final EVTE release for 2020 will occur this weekend and will include the first cut of the IITR and NITR artefacts. The legislative changes for tax time are starting to come in and an updated Release on a Page is expected to be ready by the first PLSWG meeting in January 2021.

The FTER and IEE services are transitioning to XML – the first draft of the artefacts should be available for review by the working group members in early January. There will be a hard cutover for the 2021 versions with release into EVTE expected in Mar/April 2021.

Agenda item: 6 – Platform update

Anu provided some insights into recent platform issues:

- 01 Dec saw an issue in SBR2 PROD2 with users unable to retrieve SAML tokens. The issue was resolved after recycling the app pools.
- on 03 Dec issue with SBR2 BBRP experienced delayed responses due to increased load. Catch and hold was applied while the issue is investigated. The platform is available and SRP is functional as expected, BBRP transactions are processing but are still experiencing delayed responses.
- 07 Dec – SBR2 BBRP experienced degradation due to DB fail over. All messages processed successfully with no failures, the only issue being with delays in processing. Catch and hold has been implemented to reduce impacts and services have been restored after the rolling restarts. Logs have been captured from the Prod environment and SME's are currently working on root cause analysis.

Agenda item: 7 – Agent online environment update

Flexible Lodgment measure – David confirmed that this measure will not impact the agent on-time lodgment program. The ATO will release the postcodes and periods to which the flexible periods apply. DSPs will be able to identify clients who have been given the accounting treatment signifying they are eligible for the measure and as such will be able to manage their client lodgment program.

ASLRPT – the feature document is still being prepared. Due to other priorities it has not progressed as quickly as intended. A further update will be provided in the new year.

OSfAs – there were two separate issues experienced last week. There was a myGovID issue which would have impacted access to OS4DSPs, but was repaired quickly. A second issue was related to Access Manager but only impacted approximately 50% of users. In relation the delay in sending out the alert for this issue, raised by Reckon, David explained that Tax Practitioner Communications prefer to only issue alerts when there is a prolonged outage that is causing substantive problems to system access across the board, and that members and their clients should be directed to the dashboard for detailed notifications of function access problems.

Other business – MYOB raised a related issue about a problem spotted when we shift the batch service to catch and hold. David will work with the monitoring teams to look at how the dashboard displays can be changed to show accumulating batches when we initiate 'catch and hold' for BBRP.

Agenda item: 8 – DSP feedback

The [Known Outages pages](#) and [PLS dashboard](#) will be updated with information about scheduled maintenance including anything planned over the shutdown period.