



## Key Outcomes

OFFICIAL External

<b>Title:</b>	Operational Framework Review – Supply Chain & Payload Encryption		
<b>Issue date:</b>	3 December 2020		
<b>Venue:</b>	WEBEX		
<b>Event date:</b>	17 November 2020	<b>Start:</b> 11:00am	<b>Finish:</b> 12:30pm

<b>Chair:</b>	Diana Porter	<b>Facilitator:</b>	Kylie Johnston
<b>Contact</b>	Diana Porter	<b>Contact phone:</b>	(02) 4724 0528

<b>Attendees: names/section</b>	ATO Kylie Johnston-Director Digital Partnership Office Miranda Shaw – Director, IT Security Paul Dwyer - Director, Digital Wholesale Integration Diana Porter - Digital Partnership Office Ian Lloyd - Digital Partnership Office Vitaly Sidorenko - Digital Wholesale Integration Bruce Cartland - DCIS Industry Chris Denney - SuperChoice David Field - Ozedi Holdings Grant Doherty - Qvalent Helena Bone - MessageXchange James Cameron - SuperChoice John Kennedy - Commonwealth Bank of Australia Mark Freestone - QSuper Matthew Prouse - Xero Michael Pogrebnoy - Automatic Data Processing Michelle Bower - Gateway Network Governance Body Rick Harvey - Layer Security Stephen Milburn - Sunsuper
<b>Apologies: name/section</b>	Toby Amodio - Director, IT Security Claire Miller - Director, Digital Communication & Identity Services Mark Macdowell - IT Architect, DCIS Architecture

Andrew Strong - AMP  
Helen MacGillivray - Xero  
Roderick Schneider - Tanda  
Ross Daws - IRESS

**Next meeting**      TBA

The key outcomes for this meeting are best read with the supply chain & payload encryption focus group presentation.

### **Agenda item: 1 – Introduction & Overview**

An overview and re-cap of the 2017 consultation session principles and outcomes relating to supply chain and encryption provided. Additionally an overview of external findings and DSP feedback included 2 opportunities to improve integrity of transactions through supply chain and payload encryption.

### **Agenda item: 2 – Supply Chain**

Discussion on current compensating controls within the supply chain business solution.

Key points from industry discussion and feedback included:

- Clarification scope of interactions for this discussion, includes Business to Government interactions.
- Discussions to be taken offline in relation to e-invoicing and gateway interactions.
- External systems could have multiple layers or services before data is sent into the ATO, for example a roster management app which provides data to a payroll product for STP reporting.
- Threat modelling activities undertaken by ATO to identify risks within the supply chain.
- Requirement to be based on demonstrated risks as opposed to theoretical risks.
- Maturity of controls within the supply chain has improved over time through:
  - DSP Operational Framework implementation
  - Security Standards for Add-on Market places
  - APRA CPS 234
  - Supermatch terms and conditions version 9
- Overall number of client records breached with potential compromised identity has decreased since 2017.

### **Agenda item: 3 – Payload Encryption**

Discussion on technical solutions and adoption methodology for payload encryption.

Key points from industry discussion and feedback included:

- Mixed sentiment from the group on whether payload encryption is or is not required.
- Group consensus, that if payload encryption is implemented it should be an optional requirement to support various business models whilst still protecting the ecosystem where required.
- Payload encryption to be implemented from the end user to the recipient.
- Clear definitions of who the end user is and at what point data becomes 'tax or super data' in scope of Operational Framework is required.
- Payload encryption to be assessed on a risk scale against the other models delivering data to the ATO.
- Further investigation regarding the SSP model is required to determine if it still works in our current environment and:
  - potential modification to support alternate authorisation models e.g. CAA
  - payload encryption to support extension of model to other services.
- Payload encryption to be assessed on a risk scale against the other models delivering data to the ATO.
- Less risk of security incidents if the ATO pulls data from the source rather than receiving data.

### **Agenda item: Wrap Up & Next Steps**

Outcomes of the focus group to be published and circulated, members are encouraged to provide further feedback and comment.

ATO will establish a second meeting in December.