



DESIGN WORKING GROUP - OUTCOMES

Venue: WebEx Virtual Conference

Event Date: Tuesday 23 February 2021 **Start:** 11:00 am **Finish:** 12:30pm

Chair: Natalie Ross Assistant Commissioner, ABR Platforms, ATO

Contact: MBREngagement@ato.gov.au

Industry Attendees: Vince Di Chiara (AICD), Warren Renden (BGL), Nadia Bakerov (Company 123), Simone Dixon (ELMO Software), Michael Criss (Equifax), Richard Atkinson (Illion), Andrew Smith (MYOB), John McCarthy (Pitcher Partners), Frank Galati (Prime Consulting), Matthew Addison (The Institute of Certified Bookkeepers), Erin Adams (Xero), Matthew Prouse (Xero)

Apologies Chris Denney (ABSIA), Jarrod Yates (Class), Robert Zitek (Corporate Express), Patrick Coghlan (Creditor Watch), Matt Lewis (Intuit), Carl Schutte (Reckon), Michael Wright (Sage)

Government Attendees: Robin Hayes, Gregory Finn, Naomi Anderson, Chris Mackrell (ASIC)
Natalie Ross, Damien Hobbin, Tammy Gardner, Harrison Lee, Martyn Black, Peter Glynn, Kylie Johnston, Michael Ferris, Grahame Dunncliff, Tessa Leach, Mitchell Hunter, Jason Phua, Terry Seiver, Serkan Sandal, Michael Serena, David Chung, Danielle Miller, Julie Huynh, Kong Ho, Caroline Godwin, Nath Sasanasit (ATO)

Program Update – Natalie Ross

Outstanding action items

(DWG-22) - Form focus group to examine payment channel options

A focus group has been established based on an expression of interest. The Payment Channels focus group is scheduled to meet on 25th February and will report back to the DWG. This action will be closed.

(DWG-23) - Form focus group to examine director ID implementation options

A focus group has been established based on an expression of interest. The director ID focus group is scheduled to meet on 5th March and will report back to the DWG. This action will be closed

(DWG-24) - Consider the alignment between the Consumer Data Right and the disclosure framework for the Validate Director ID API.

Although the Consumer Data Right (CDR) currently applies to the banking sector, members flagged that the broad scope of CDR may have implications for data held by DSPs. The action will remain open as the program understands more about the implications for DSPs.

(DWG-25) - DWG members to review and provide feedback on the current list of services.

Members have previously been provided with the current list of services for review. The current list of services has also included as an agenda item in this meeting. The action item will be closed.

Company service scope – Peter Glynn

The list of current state services previously provided for the 4 February 2021 DWG has been updated and distributed in meeting papers. The list has been refined to include only current state services in the scope of the Companies release. 54 current registry services and 25 current searches are listed as in scope.

The Program highlighted the list of services is provided in terms of current state and that the capability provided by the current services will be transitioned to future state services. The transition may not necessarily be on a one-to-one basis.

Members accepted the listing although some members noted they are still working through the current state search services. Members may continue to provide feedback on the list via MBREngagement@ato.gov.au

DSP Support Model – Kylie Johnston

Kylie Johnston provided an overview of the work of the Digital Partnership Office (DPO), noting its work with a wide range of partners, including around 480 Digital Service Providers, industry associations (such as, ABSIA) and other Government agencies that consume ATO services. The topics included the DSP support model, online services for DSPs and the DSP Operational Framework.

The current DSP support model uses a two-tiered service model. Tiering is dependent on the DSPs transaction volume, complexity and size. Tier 1 DSPs have a dedicated DPO contact for support, while incidents for Tier 2 DSPs are managed by a team of specialists.

DSPs log and track incidents through Online Services for DSPs. DSPs login to Online Services using their myGovID, which needs to be associated to the DSPs business in Relationship and Authorisation Manager (RAM).

DSPs currently using ATO services are required to demonstrate their compliance with the security requirements set by the DSP Operational Framework. The framework takes a risk-based approach, considering a variety of factors including the risk rating of the service, volume of records held and the operating model of the DSP. Members expressed an interest to understand more about risk ratings, and additional information can be found on the ATO software developers site at <https://softwaredevelopers.ato.gov.au/APIriskratings>

The application of the DSP Operational Framework will need to be considered, including how the framework will apply to both DSPs and Information Brokers.

Other business

The Chair noted the higher cadence of DWG meetings with respect to the Business Advisory Group (BAG). To ensure alignment between both consultation groups, outcomes from DWG meetings are being shared with BAG members.

Members enquired if there is an overview of the whole program of work. It was noted that this was an action item for the BAG and will be shared with the DWG once developed.

The next DWG is scheduled for 10 March.