



## DESIGN WORKING GROUP - OUTCOMES

<b>Venue:</b>	WebEx Virtual Conference		
<b>Event Date:</b>	Wednesday 10 March 2021	<b>Start:</b> 1:30pm	<b>Finish:</b> 3:00pm
<b>Chair:</b>	Natalie Ross Assistant Commissioner, ABR Platforms, ATO		
<b>Contact:</b>	MBREngagement@ato.gov.au		
<b>Industry Attendees:</b>	Vince Di Chiara (AICD), Warren Renden (BGL), Jarrod Yates (Class), Robert Zitek (Corporate Express), Joseph Vartuli (Creditor Watch), Simone Dixon (ELMO Software), Michael Criss (Equifax), Matt Lewis (Intuit), Andrew Smith (MYOB), John McCarthy (Pitcher Partners), Frank Galati (Prime Consulting), Matthew Addison (The Institute of Certified Bookkeepers), Erin Adams (Xero), Matthew Prouse (Xero)		
<b>Apologies</b>	Chris Denney (ABSIA), Nadia Bakerov (Company 123), Richard Atkinson (Illion), Michael Wright (Sage)		
<b>Government Attendees:</b>	Robin Hayes, Tim Matthews, Naomi Anderson, Samantha Mann (ASIC) Michelle Crosby, Natalie Ross, Damien Hobbin, Tammy Gardner, Harrison Lee, Martyn Black, Mike Steveson, Allan Gaskill, Belinda Midson, Beverley Koh, Brendan Sanewski, Carolyn Godwin, David Chung, Grahame Dunncliff, Jason Phua, Jondelle Watkins, Julie Huynh, Kylie Johnston, Lainie Alexander, Leanne Hewitt, Lina Pitt, Lister Lleno, Michael Ferris, Michael Serena, Nathan Clifford, Paul McFarlane, Peter Glynn, Peter Karouzos, Reshika Sivakumaran, Santhosh Mahadev, Saran Sombutsiri, Steven Dunne, Terry Seiver, Tessa Leach, Mitchell Hunter (ATO)		

**Apply for Director ID API – Michelle Crosby**

Michelle Crosby, Deputy Registrar and Senior Accountable Officer, addressed members noting an API will not be released for the Apply for Director ID function. Similar to the process for TFN applications, the Apply for Director ID process will be undertaken through ATO retail channels.

Michelle reinforced the importance of agents' and digital service providers' role in onboarding Directors, and the intention of the program to design processes, to keep people in their natural system where possible.

**Director ID Focus Group – Peter Glynn / Tammy Gardner**

The director ID focus group met on 5<sup>th</sup> March to develop an agreed problem statement and associated user stories to support the onboarding of Directors to director ID. The materials developed through the focus group will be distributed with the meeting notes. Focus group members considered the meeting to be positive and allowed a shared understanding of intent and constraints.

The focus group will reconvene on 17<sup>th</sup> and 31<sup>st</sup> March to continue work on the topic and report to the next Design Working Group meeting of 13<sup>th</sup> April.



Payment channels focus group – Peter Glynn / Nathan Clifford

The outcomes of a focus group held on the 25<sup>th</sup> February to discuss payment channels was reported to the group, and two papers were put forward. A paper outlining the preferences expressed in the focus group was provided, along with a paper responding to the implementation implications of those preferences and potential timing.

Although the focus group was seen as productive in terms of understanding pain points, members continued to advocate for the most contemporary implementation available and expressed a strong preference for e-invoicing to be implemented under MBR. Ideally, this implementation would occur within the Companies tranche timeframes to avoid implementation of a temporary solution, which members viewed as costly.

The Chair undertook to refer the implementation of e-invoicing through MBR program governance for further consideration and will report back to the group on progress.

Action Item	Who	What	When
DWG- 26	Natalie Ross	Reflect the member preference for the implementation of e-invoicing through MBR	Prior to the next meeting

Agent experience consultation – Reshika Sivakumaran

The program is undertaking a consultation process about an improved experience for agents. The consultation team outlined the process and sought expressions of interest for participation.

There are several roles that ASIC agents undertake. Initial research undertaken by the program indicates that more than 70% of ASIC agents are also tax or BAS agents and the program is seeking to understand opportunities to streamline the agent experience. Members were requested to consider opportunities and implications of consolidating agent roles.

One-on-one interviews are planned to commence in the week of the 22<sup>nd</sup> March. Nominations may be provided through the [MBRengagement@ato.gov.au](mailto:MBRengagement@ato.gov.au) mailbox.

Action Item	Who	What	When
DWG-27	DWG Members	Interested members to nominate DSP Support Staff and DSP users to be part of agent experience consultation via <a href="mailto:MBRengagement@ato.gov.au">MBRengagement@ato.gov.au</a>	19 <sup>th</sup> March

Other business

Outstanding action items

**(DWG-24)** - Consider the alignment between the Consumer Data Rights and the disclosure framework for the Validate Director ID API.

The program will continue to progress this action item. The action item will remain open.