

Welcome to the Payment Channels Focus Group - 25 February

Thank you for joining us, we will begin the meeting at 2:30pm AEDT

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Payment Channels Focus Group

25 February 2021



Australian Government
Australian Taxation Office



Current Payment Channels

The current payment channel options are the mostly widely used payment methods in Australia that also adhere to the Public Governance, Performance and Accountability Act (PGPA).

- **BPAY**
- **Credit Card/Debit Card**
- **Direct Debit**
- **BillPay**
- **MailPay (Cheque)**
- **Electronic Transfer (including international transfers)**

Future Payment Channel Options

- **International Money Remitters**
 - OFX
 - XE
- **New Payment Platform (NPP) Overlay Services**
 - Not all financial institutions have signed up with NPP.
 - The Mandated Payment Service is unlikely to be fully in production until all Financial Institutions have the capability (December 2021).
- **Digital Wallet**
 - PayPal
 - Apple Pay
 - SamsungPay
 - GooglePay
 - Alipay
 - WeChat Pay
 - RBA has signed an partnership agreement with PayPal however they are currently not compliant with the Public Governance, Performance and Accountability Act (PGPA). Compliance with the PGPA is a required before being onboarded to the ATO.

Questions and Feedback

1. What are some pain points in the current payment experience?
2. What does a contemporary payment experience look like to you?
3. What would a contemporary payment experience look like to you via the existing and new channels?

If you have more feedback, please email us at MBREngagement@ato.gov.au



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