DESIGN WORKING GROUP - OUTCOMES

Venue:	WebEx Virtual Conference
Event Date:	Tuesday 18 May 2021 **Start:** 1:00pm **Finish:** 3:00pm
Chair:	Peter Glynn, Lead Digital Service Provider Engagement, MBR Program, ATO
Contact:	MBREngagement@ato.gov.au
Industry Attendees:	Chris Denney (DSPANZ), Vince Di Chiara (AICD), Warren Renden (BGL), Jarrod Yates (Class), Joseph Vartuli (Creditor Watch), Simone Dixon (ELMO Software), Michael Criss (Equifax), Matt Lewis (Intuit), Andrew Smith (MYOB), John McCarthy (Pitcher Partners), Frank Galati (Prime Consulting), Matthew Prouse (Xero), Michael Wright (Sage), Matthew Addison (The Institute of Certified Bookkeepers), Erin Adams (Xero)
Apologies	Nadia Bakerov (Company 123), Robert Zitek (Corporate Express), Richard Atkinson (Illion)
Government Attendees:	Gregory Finn (ASIC)
	Harrison Lee, Tammy Gardner, Lainie Alexander, Beverley Koh, Santhosh Mahadev, Saran Sombutsiri, Scott Birch, Samantha Mann, Jason Phua, Mitchell Hunter, Nathan Clifford, Nath Sasanasit, Beverly Koh, Greg Nunn, Kelly De Brincat, Julie Huynh, Paul McFarlane, Terry Seiver, Vlad Dugandzic, Neelav Kumar, Brett Marks, Alister Parker, Tim Matthews (ATO)

DSP Roadmap – Peter Glynn

The Digital Service Provider Roadmap was presented to the group. The roadmap outlines the co-design sequence for Tranche 2 Companies services, including current state forms and services, and the forward work plan for the Design Working Group. The roadmap will be updated and made available for each Design Working Group.

Director ID API focus group outcomes – Tammy Gardner

Following on from the efforts of the focus groups as presented in the May Design Working Group meeting, work has been continuing on potential APIs to support the introduction of director ID. Progress has been made on a third-party disclosure framework to support solutions, however residual legal and technical issues remain to be worked through. A validate director ID service remains an option under consideration. A report on progress and further detail on the way forward will be presented at the next Design Working Group.

Companies Service Design – Nathan Clifford

On 5 May, the Companies team ran a session for Design Working Group members to walk through the process canvas artefact for the Reserve Company Name service. Use of the process canvas as an artefact for co-design was regarded as successful.

Member feedback and questions from the session were addressed:

- Members suggested the artefact could be improved by focussing on the client interaction regardless of channel, and this feedback will be incorporated into future sessions.
- Save and resume functions within the registry product are not supported in the wholesale channel within the registry product.
- Publish and subscribe solutions are being reviewed.

Taxonomy – Alastair Parker

The MBR program will adopt the Standard Business Reporting (SBR) taxonomy. SBR is designed to be a standard approach to simplify reporting to government and is familiar to many digital service providers. MBR will not be using the XBRL implementation of the SBR taxonomy, only the definitions of items. Detail on how the taxonomy will be applied will be worked through as APIs are developed. Further information on the SBR taxonomy is available at SBR.gov.au.

Error Handling – Kelly De Brincat

A revised paper on error handling was provided to the group, following discussion of this topic in the December 2020 working group meeting. The paper's recommendation is to use the list of error attributes from Whole of Government API (api.gov.au), with the addition of a severity code. Members previously expressed a preference for extended detail attributes and a standardised formatting of error codes; however this would require customisation across ATO products. The ATO position is for this to be handled through API specifications which will publish a list of error codes returned by each API. Feedback is sought from the group on this proposal.

Business inbox design – Greg Nunn

Following a discussion of the business inbox at the MBR Business Advisory Group, the initial design work for the business inbox was presented to the members. MBR will introduce a capability for businesses that will allow notifications, an inbox and a secure way for businesses to access and view additional information within the sending agency. Users will have a choice of where to view mail, through their preferred business software or from a government online service. APIs will be optimised for DSP consumption to allow a rich enhanced solution for their clients.

The whole of government solution for relationship and authorisation management (RAM) will be used to manage authorisations for users and DSPs accessing the retail and wholesale services. Members reiterated their preference for messages to be able to come into business software.

The ability to forward mail, the relationship with existing Client Communication List (CCL) APIs and the relationship of the inbox in relation to myGov in the case of sole traders were raised in discussion by members. The security rating of messages, the follow-on security rating of the mailbox as a whole and the implications for software development was raised. These topics will be included in upcoming co-design sessions which will be open to members. Co-design activities will be conducted in June (dates and nomination process to be provided).

Action Item	Who	What	When
DWG-31	Secretariat	Provide members with dates and nomination process for co-design session of the business inbox.	Prior to 31 May

Other business – Peter Glynn

Nil.