



Key Outcomes

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Title:	PLS working group – key outcomes		
Issue date:	24 June 2021		
Venue:	WebEx		
Event date:	22 June 2021	Start: 1:00pm	Finish: 2:00pm

Chair:	Danielle Miller	Facilitator:	Danielle Miller
Contact:	Sonya Summers	Contact phone:	(02) 47257383

Attendees: names/section	ATO – Danielle Miller, Danny Figueiredo, Sangitha Sivayogaraj, Anupama Duggirala, David Baker, Carl Bennett. Industry – Jack Wee (Catsoft), Misha Ali, Simon Smart, Trajan Goldsworthy (eTax), Lex Edmonds (MicroTax), Sandeep Gopalan (GovReports), Mike Behling, Scott Reid, Eli Gomez, Michael Tong (MYOB), Albert Lillie (One-Click), Steven Ivanopoulos (Reckon), Michael Wright, Saiful Larry, Darin Carter (Sage), Chardutta More (Sparken), Karl Farrand (TaxLab), Shane Paxton, James Barillaro, Alex Jacklin, Nikunj Simariya, Linda Kerhoulas, Shifa Akbar (Thomson Reuters), Mark Walmsley (Walmsley Family Trust), Danna Zheng, Raihani Rahmat, Patrick Bogle (Wolters Kluwer), Andrew Sprankling, Kelvin Newton (Xero).
Apologies: name/section	Christine Savva (MYOB), Andrew Noble (Noble Accounting), Nathan Kerr (One-Click), Kevin Johnson (Reckon), Krunal Patel (Thomson Reuters), Farah Shaikh (Wolters Kluwer)

Agenda item 1 - Welcome

Danielle welcomed the group and provided an update on the issue which had been raised around changes to the user interface in OS4Ds where the sort function was no longer available.

The advice we have been given is that there is currently an issue with the 'My Requests' screen functionality in OS4Ds, and we are working closely with the vendor on a resolution. As a workaround, the request list displays properly if you go to the 'Help Centre' and then select 'My Requests'.

Agenda item 2 - Action item update

Updates were provided for outstanding action items ([action item update.](#))

Agenda item 3 - Tax time-related documentation

No new tax time documents have been published since the last meeting.

We are still waiting on the Medicare Bill to pass to be able to publish the updated tables.

Update: The [Private Health Insurance Amendment \(Income Thresholds\) Bill 2021](#) and the [Treasury Laws Amendment \(2021 Measures No. 3\) Bill 2021](#) have both now passed. The updated **Medicare Levy rates and thresholds tables 2020-21** have been published in the [collaboration hub](#).

Updated [Medicare levy rate thresholds](#) 2020-21 are now available on the collaboration hub.

The [PAYGW tables](#) will not be updated.

Agenda item 4 – Tax Time whitelisting process

The release over the weekend (June 19-20) including testing of the IITR and IITR prefill services was successful.

DSP's who have received conditional approval from the DPO will progress to the whitelisting process. A notification will be delivered to DSP's after the whitelisting process is completed. DSP's can then turn their systems on in readiness for Tax Time 2021.

Agenda item 5 – ELStagformat service changes

This agenda item will be held over until further information is available.

Agenda item 6 - Delivery update

Bugs fixes for the following are going into production this weekend:

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- currency code impacting the CTR (MUR and MRU), and
- IEE schedule where there is an error resulting from the TFN not processing correctly.

Schema changes to address the “prefill context alignment in the response” error will go into production on Thursday.

A fix for the CCL error not allowing pull back file from the list will go into production on Saturday.

No other production changes are planned for the next two weeks.

Agenda item 7 - Platform update

There are currently no issues with SBR2 PROD.

The Q2 release was successful with SBR2 systems and EVTE performing to expectation.

SBR1 services are being monitored after some issues were experienced last week.

Agenda item 8 - Agent online environment update

Due to a P1 issue there were intermittent outages across ABR, OSFA and RAM.

Information on services impacted can be found on the OSFA [trouble shooting page](#).

External communications are being prepared and will go out to all agents.

The Client Communication history issue raised in the last meeting is being prioritised for a resolution. Information has been published on the [Troubleshooting page](#) on ATO website.

Agenda item 9 - DSP feedback/issues

The tax time processing ‘safety net’ is generally lifted one to two weeks into tax time, depending on the number of issues experienced. Confirmation will be provided at the next meeting.

DSP’s requested that communications related to upcoming changes to the ELStag service be sent out to DSP’s as well as to agents, as products will be impacted in different ways.