

# Metrics | Service details for June 2021

The transaction count only includes services where transactions have been submitted during the month of June. Services with a zero count are not included in the table. Services with multiple collaboration year details are consolidated in the single count. The count includes SRP and BRRP transactions. *Note: Unique DSPs have been identified in the message header and is reliant on the DSP providing a unique single organisational name.*

## Tax Time Services

| Service                  | SBR1  |        | SBR2   |        |
|--------------------------|-------|--------|--------|--------|
|                          | Count | # DSPs | Count  | # DSPs |
| ctr lodge                | 93    | 13     |        |        |
| ctr prelodge             | 366   | 13     |        |        |
| ctr submit               |       |        | 124422 | 112    |
| ctr validate             |       |        | 15089  | 65     |
| fbt lodge                | 2     | 2      |        |        |
| fbt prelodge             | 4     | 2      |        |        |
| fbt submit               |       |        | 3885   | 69     |
| fbt validate             |       |        | 865    | 35     |
| fbtlgcy submit           |       |        | 35441  | 13     |
| fbtlgcy validate         |       |        | 8860   | 11     |
| fitr submit              |       |        | 22     | 11     |
| fitr validate            |       |        | 32     | 8      |
| fter submit              |       |        | 299    | 10     |
| fter validate            |       |        | 80     | 3      |
| iee submit               |       |        | 86     | 5      |
| iee validate             |       |        | 53     | 2      |
| iitr get                 |       |        | 542322 | 96     |
| iitr submit              |       |        | 620368 | 110    |
| iitr validate            |       |        | 67579  | 53     |
| iitrprfl get             |       |        | 9      | 2      |
| ptr lodge                | 11    | 6      |        |        |
| ptr prelodge             | 48    | 5      |        |        |
| ptr submit               |       |        | 28406  | 78     |
| ptr validate             |       |        | 2936   | 37     |
| smsfar lodge             | 2012  | 18     |        |        |
| smsfar prelodge          | 11527 | 13     |        |        |
| smsfar submit            |       |        | 70491  | 89     |
| smsfar validate          |       |        | 50009  | 44     |
| trt lodge                | 30    | 5      |        |        |
| trt prelodge             | 286   | 9      |        |        |
| trt submit               |       |        | 124082 | 93     |
| trt validate             |       |        | 14030  | 56     |
| trtami submit            |       |        | 352    | 10     |
| trtami validate          |       |        | 290    | 13     |
| trustannualreport submit |       |        | 10     | 1      |
| trustfnreport submit     |       |        | 2252   | 9      |
| cgnt submit              |       |        | 8      | 3      |

## Superannuation Services

| Service            | SBR1  |        | SBR2     |        |
|--------------------|-------|--------|----------|--------|
|                    | Count | # DSPs | Count    | # DSPs |
| etic list          |       |        | 11       | 2      |
| fvsg list          |       |        | 1390     | 22     |
| fvsu submit        |       |        | 144      | 4      |
| smat2 list         |       |        | 125808   | 11     |
| sprmbrcctx cancel  |       |        | 150959   | 18     |
| sprmbrcctx submit  |       |        | 18873462 | 18     |
| sprmbbrinfo get    |       |        | 66370    | 7      |
| sprmbbrinfo submit |       |        | 1382403  | 18     |
| stic submit        |       |        | 191095   | 20     |

## Registration Services

|                    | SBR1   |        | SBR2  |        |
|--------------------|--------|--------|-------|--------|
|                    | Count  | # DSPs | Count | # DSPs |
| abnreg lodge       | 17814  | 8      |       |        |
| abnregasc prelodge | 1      | 1      |       |        |
| abnregdtl prefill  | 1      | 1      |       |        |
| abnregent prefill  | 3529   | 5      |       |        |
| abnreghlp prefill  | 2469   | 1      |       |        |
| abnregpoi prelodge | 13694  | 1      |       |        |
| abnregsts prefill  | 149948 | 4      |       |        |
| abnregtaxadd lodge | 163    | 1      |       |        |

## Payroll Services

| Service          | SBR1  |        | SBR2    |        |
|------------------|-------|--------|---------|--------|
|                  | Count | # DSPs | Count   | # DSPs |
| empwthsprdtl get | 3     | 1      |         |        |
| ps lodge         | 2539  | 15     |         |        |
| ps prelodge      | 315   | 9      |         |        |
| payevnt submit   |       |        | 3128011 | 529    |
| payevnt update   |       |        | 205577  | 279    |
| tfnd lodge       | 9780  | 11     |         |        |
| tfnd prelodge    | 9082  | 7      |         |        |
| tfnd submit      |       |        | 157732  | 19     |
| tpar lodge       | 1156  | 5      |         |        |
| tpar prelodge    | 139   | 4      |         |        |
| tpar submit      |       |        | 75      | 4      |
| tpar validate    |       |        | 45      | 3      |

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## PLS Services

| Service               | SBR1    |        | SBR2   |        |
|-----------------------|---------|--------|--------|--------|
|                       | Count   | # DSPs | Count  | # DSPs |
| as prefill            | 798183  | 18     |        |        |
| as list               | 1122976 | 18     |        |        |
| as lodge              | 64106   | 16     |        |        |
| as prelodge           | 67932   | 10     |        |        |
| as get                |         |        | 91649  | 22     |
| as list               |         |        | 408668 | 22     |
| as submit             |         |        | 213942 | 22     |
| as validate           |         |        | 27682  | 16     |
| asmt get              |         |        | 92019  | 6      |
| asmt list             |         |        | 647072 | 5      |
| cbc submit            |         |        | 24     | 2      |
| clntacc list          |         |        | 2485   | 4      |
| clntaccsum list       |         |        | 66929  | 6      |
| clntcomm get          |         |        | 7      | 2      |
| clntcomm list         |         |        | 13     | 2      |
| commpref get          |         |        | 10     | 2      |
| commpref list         |         |        | 3      | 1      |
| commpref submit       |         |        | 14     | 1      |
| cuaddr submit 16      |         |        | 936    | 7      |
| cuaddr validate 16    |         |        | 40     | 2      |
| cuaddrlist list       |         |        | 8034   | 8      |
| cuassoc list          |         |        | 14     | 3      |
| cuauthdcntct submit   |         |        | 5      | 1      |
| cuauthdcntct validate |         |        | 18     | 1      |
| cutl get 16           |         |        | 186    | 5      |
| cutl submit 16        |         |        | 6      | 2      |
| cuec submit 16        |         |        | 1      | 1      |
| cufi list 16          |         |        | 20787  | 6      |
| cufi submit 16        |         |        | 2971   | 4      |
| cufi validate 16      |         |        | 8      | 2      |
| curel list            |         |        | 5239   | 9      |
| curel remove          |         |        | 953    | 7      |
| curel search          |         |        | 21382  | 6      |
| curel submit          |         |        | 23558  | 17     |
| curel validate        |         |        | 1837   | 3      |
| curel validatorremove |         |        | 52     | 1      |

| Service            | SBR1  |        | SBR2    |        |
|--------------------|-------|--------|---------|--------|
|                    | Count | # DSPs | Count   | # DSPs |
| cureladd submit    |       |        | 603     | 2      |
| cureldelete submit |       |        | 232     | 2      |
| currn submit       |       |        | 15661   | 12     |
| ELstagFormat lodge |       |        | 14395   | 14     |
| grpt get           |       |        | 309409  | 15     |
| ldglist list       |       |        | 1149487 | 8      |
| ldgprog list       |       |        | 39490   | 3      |
| odrpt list         |       |        | 201327  | 12     |
| txlst list         |       |        | 198894  | 7      |
| mat submit         |       |        | 622     | 10     |
| mrpts submit       |       |        | 617     | 10     |
| prn get            |       |        | 426     | 2      |

## Other Services

| Service       | SBR1  |        | SBR2  |       |
|---------------|-------|--------|-------|-------|
|               | Count | # DSPs | Count | #DSPs |
| lcmf submit   |       |        | 556   | 6     |
| ldg get       |       |        | 18749 | 1     |
| itldgsts list |       |        | 2     | 1     |
| ldgprgm list  |       |        | 2     | 1     |

# Metrics | Error details per service type for June 2021

The error count only includes services where transactions have been submitted during the month of June. The errors have been grouped into 4 broad categories to provide an understanding of where the error is occurring. Services with multiple collaboration year details are consolidated in the single count.

**LEGEND: Error Types**  
 Auth = Failed Authorisation  
 Val = Failed Validation  
 B/E = Back-end error  
 Syst = System/Data error

## Tax Time Services

| Service              | SBR1 |      |     |      | SBR2  |       |       |      |
|----------------------|------|------|-----|------|-------|-------|-------|------|
|                      | Auth | Val  | B/E | Syst | Auth  | Valid | B/E   | Syst |
| ctr lodge            | 2    |      |     |      |       |       |       |      |
| ctr prelodge         | 24   | 89   |     |      |       |       |       |      |
| ctr submit           |      |      |     |      | 1152  | 1756  |       | 218  |
| ctr validate         |      |      |     |      | 305   | 1444  |       | 163  |
| fbt submit           |      |      |     |      | 108   | 183   |       | 367  |
| fbt validate         |      |      |     |      | 35    | 119   |       | 3    |
| fbtlgcy submit       |      |      |     |      | 142   | 374   |       | 29   |
| fbtlgcy validate     |      |      |     |      | 365   | 261   |       | 1    |
| fitr submit          |      |      |     |      | 2     | 3     |       |      |
| fitr validate        |      |      |     |      | 5     | 6     |       |      |
| fter submit          |      |      |     |      | 8     | 30    |       |      |
| fter validate        |      |      |     |      | 2     | 20    |       | 2    |
| iiitr get            |      |      |     |      | 72003 | 132   | 1683  | 2030 |
| iiitr submit         |      |      |     |      | 4870  | 16836 | 12690 | 2699 |
| iiitr validate       |      |      |     |      | 622   | 7021  | 1487  | 102  |
| iiitrprfl get        |      |      |     |      |       | 2     |       | 5    |
| ptr lodge            |      | 1    |     |      |       |       |       |      |
| ptr prelodge         | 5    | 19   |     |      |       |       |       |      |
| ptr submit           |      |      |     |      | 282   | 206   |       | 48   |
| ptr validate         |      |      |     |      | 35    | 152   |       | 14   |
| smsfar lodge         | 10   | 8    |     |      |       |       |       |      |
| smsfar prelodge      | 273  | 2364 |     |      |       |       |       |      |
| smsfar submit        |      |      |     |      | 601   | 3606  |       | 176  |
| smsfar validate      |      |      |     |      | 1390  | 12116 |       | 76   |
| trt prelodge         | 14   | 110  |     |      |       |       |       |      |
| trt submit           |      |      |     |      | 1355  | 579   |       | 197  |
| trt validate         |      |      |     |      | 259   | 800   |       | 79   |
| trtami submit        |      |      |     |      | 1     | 3     |       |      |
| trtami validate      |      |      |     |      | 36    | 17    |       | 5    |
| trustfnreport submit |      |      |     |      | 42    | 190   |       | 11   |

## Superannuation Services

| Service           | SBR1 |       |     |      | SBR2  |       |      |       |
|-------------------|------|-------|-----|------|-------|-------|------|-------|
|                   | Auth | Valid | B/E | Syst | Auth  | Valid | B/E  | Syst  |
| etic list         |      |       |     |      |       |       |      | 10    |
| fvsg list         |      |       |     |      |       |       |      | 50    |
| fvsu submit       |      |       |     |      | 12    | 2     | 4    |       |
| smat2 list        |      |       |     |      | 74411 | 21    | 577  | 1814  |
| sprmbrcctx cancel |      |       |     |      | 1914  | 1909  | 1298 | 4     |
| sprmbrcctx submit |      |       |     |      | 1504  | 2154  |      | 44    |
| sprmbinfo get     |      |       |     |      | 4     | 1     | 1231 |       |
| sprmbinfo submit  |      |       |     |      | 31    | 9824  | 1257 | 121   |
| stic submit       |      |       |     |      | 6283  | 6181  |      | 10566 |

## Registration Services

| Service            | SBR1 |       |      |      | SBR2 |       |     |      |
|--------------------|------|-------|------|------|------|-------|-----|------|
|                    | Auth | Valid | B/E  | Syst | Auth | Valid | B/E | Syst |
| abnreg lodge       |      | 387   | 2395 | 229  |      |       |     |      |
| abnregasc prelodge |      |       | 1    |      |      |       |     |      |
| abnregdtl          |      | 7     |      |      |      |       |     |      |
| abnregent prefill  |      | 70    | 229  | 222  |      |       |     |      |
| abnreghlp          |      | 1     | 63   | 170  |      |       |     |      |
| abnregpoi prelodge |      | 276   | 763  | 47   |      |       |     |      |
| abnregsts prefill  |      | 1570  | 5867 | 1391 |      |       |     |      |
| abnregtaxadd lodge |      |       | 90   |      |      |       |     |      |

## Payroll Services

| Service        | SBR1 |       |     |      | SBR2  |       |      |      |
|----------------|------|-------|-----|------|-------|-------|------|------|
|                | Auth | Valid | B/E | Syst | Auth  | Valid | B/E  | Syst |
| payevnt submit |      |       |     |      | 44324 | 31032 | 9745 | 3543 |
| payevnt update |      |       |     |      | 2740  | 6489  | 1301 | 322  |
| ps lodge       |      | 62    |     | 11   |       |       |      |      |
| ps prelodge    |      | 22    |     |      |       |       |      |      |
| tfnd lodge     |      | 43    |     | 1    |       |       |      |      |
| tfnd prelodge  |      | 119   |     | 1    |       |       |      |      |
| tfnd submit    |      |       |     |      | 60    | 511   |      | 1833 |
| tpar lodge     |      | 35    |     |      |       |       |      |      |
| tpar prelodge  |      | 30    |     |      |       |       |      |      |
| tpar submit    |      |       |     |      | 1     | 7     |      | 3    |
| tpar validate  |      |       |     |      |       | 3     |      | 8    |

# Metrics | Error details per service type for June 2021

The error count only includes services where transactions have been submitted during the month of June. The errors have been grouped into 4 broad categories to provide an understanding of where the error is occurring. Services with multiple collaboration year details are consolidated in the single count.

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## PLS Services

| Service              | SBR1   |       |        |       | SBR2 |       |        |      |
|----------------------|--------|-------|--------|-------|------|-------|--------|------|
|                      | Auth   | Valid | B/E    | Syst  | Auth | Valid | B/E    | Syst |
| as prefill           | 5327   | 4442  |        | 28354 |      |       |        |      |
| as list              | 239068 | 6667  | 492042 | 1083  |      |       |        |      |
| as lodge             | 78     | 550   | 1347   | 450   |      |       |        |      |
| as prelodge          | 121    | 402   | 5519   | 1755  |      |       |        |      |
| as get               |        |       |        |       | 33   | 48    | 106    | 107  |
| as list              |        |       |        |       | 6348 | 35    | 245376 | 377  |
| as submit            |        |       |        |       | 639  | 89    | 16229  | 946  |
| as validate          |        |       |        |       | 84   | 42    | 4166   | 150  |
| asmt get             |        |       |        |       |      |       | 3      | 3    |
| asmt list            |        |       |        |       | 8192 |       | 68534  | 44   |
| cbc submit           |        |       |        |       |      | 16    |        |      |
| clntacc list         |        |       |        |       | 62   |       | 2      | 11   |
| clntaccsum list      |        |       |        |       | 4028 |       | 17     | 1133 |
| clntcomm get         |        |       |        |       |      |       | 6      | 1    |
| clntcomm list        |        |       |        |       |      | 4     |        | 2    |
| commpref get         |        |       |        |       | 1    |       |        |      |
| commpref submit      |        |       |        |       |      | 2     | 11     |      |
| cuaddr submit        |        |       |        |       | 55   | 46    | 154    | 12   |
| cuaddr validate      |        |       |        |       |      | 10    | 3      |      |
| cuaddrlist list      |        |       |        |       | 118  |       | 1      | 26   |
| cuassoc list         |        |       |        |       | 1    |       | 3      |      |
| cuauthdctnt submit   |        |       |        |       |      | 12    | 1      |      |
| cudtl get            |        |       |        |       | 3    |       | 2      |      |
| cudtl submit         |        |       |        |       | 1    | 3     | 19     | 2    |
| cuec submit          |        |       |        |       |      |       |        | 1    |
| cufi list            |        |       |        |       | 588  |       | 889    | 3    |
| cufi submit          |        |       |        |       | 45   | 664   | 8      | 2    |
| cufi validate        |        |       |        |       |      |       | 1      |      |
| curel list           |        |       |        |       | 29   | 12    | 9      | 29   |
| curel remove         |        |       |        |       | 210  | 4     | 4      |      |
| curel search         |        |       |        |       | 23   | 11    | 1154   | 226  |
| curel submit         |        |       |        |       | 11   | 11    | 1203   | 71   |
| curel validate       |        |       |        |       |      |       | 22     |      |
| curel validateremove |        |       |        |       | 31   |       | 5      |      |

| Service            | SBR1 |       |     |      | SBR2   |       |      |       |
|--------------------|------|-------|-----|------|--------|-------|------|-------|
|                    | Auth | Valid | B/E | Syst | Auth   | Valid | B/E  | Syst  |
| cureladd submit    |      |       |     |      |        |       | 106  | 18    |
| cureldelete sub    |      |       |     |      | 31     |       | 50   | 2     |
| currn submit       |      |       |     |      | 210    | 71    | 2344 | 94    |
| ELStagformat lodge |      |       |     |      |        |       |      | 7     |
| grpt get           |      |       |     |      | 135140 |       |      | 408   |
| iee submit         |      |       |     |      |        |       |      | 1     |
| iee validate       |      |       |     |      | 1      | 12    |      |       |
| ldglist list       |      |       |     |      | 284500 | 4004  | 2    | 37372 |
| ldgprog list       |      |       |     |      | 91     |       | 72   | 1317  |
| odrpt list         |      |       |     |      | 22665  | 604   | 5598 | 83319 |
| mat submit         |      |       |     |      | 9      | 57    | 6    | 1     |
| mrpts submit       |      |       |     |      | 9      | 4     | 410  |       |
| txlst list         |      |       |     |      | 11198  |       | 53   | 243   |
| prn get            |      |       |     |      | 96     | 202   |      |       |

## Other Services

| Service      | SBR1 |       |     |      | SBR2 |       |     |      |
|--------------|------|-------|-----|------|------|-------|-----|------|
|              | Auth | Valid | B/E | Syst | Auth | Valid | B/E | Syst |
| lcmsf submit |      |       |     |      |      | 195   |     | 17   |
| ldg get      |      |       |     |      | 1    |       | 226 |      |