



DESIGN WORKING GROUP - OUTCOMES

- Venue:** WebEx Virtual Conference
- Event Date:** Tuesday 15 June 2021 **Start:** 1:00pm **Finish:** 3:00pm
- Chair:** Natalie Ross Assistant Commissioner, ABR Platforms, ATO
- Contact:** MBREngagement@ato.gov.au
- Industry Attendees:** Warren Renden (BGL), Joseph Vartuli (Creditor Watch), Simone Dixon (ELMO Software), Matt Lewis (Intuit), Andrew Smith (MYOB), John McCarthy (Pitcher Partners), Matthew Addison (The Institute of Certified Bookkeepers), Erin Adams (Xero), Ivan Dionisio (Equifax)
- Apologies:** Chris Denney (DSPANZ), Vince Di Chiara (AICD), Jarrod Yates (Class), Michael Criss (Equifax), Nadia Bakerov (Company 123), Robert Zitek (Corporate Express), Richard Atkinson (Illion), Frank Galati (Prime Consulting), Matthew Prouse (Xero), Michael Wright (Sage), Vince Di Chiara (Australian Institute of Company Directors)
- Government Attendees:** Naomi Anderson, Luke Vassallo, Tim Matthews (ASIC)
Beatrice McAlister, Beverley Koh, Brendan Sanewski, Carolyn Godwin, Erin Adams, Harrison Lee, Helen Kallio, Ian Lloyd, Jason Phua, Julie Huynh, Karen Qu, Klay Butler, Lainie Alexander, Lina Pitt, Martyn Black, Matthew Zwier, Michael Ferris, Mitchell Hunter, Naomi Anderson, Natalie Ross, Nathan Clifford, Paul McFarlane, Paul Walters, Peter Glynn, Santhosh Mahadev, Saran Sombutsiri, Scott Birch, Tania Andrews-Zanozin, Terry Seiver, Tessa Leach, Vlad Dugandzic

Director ID APIs – Peter Glynn

Previous director ID focus groups have developed options which have been reviewed by the director ID team. Risks associated with each option have been identified, and an additional focus group will be held to work through the options and risks. Members questioned the impact of finalising options on the planned delivery timeline.

| Action Item | Who | What | When |
|---------------|---------------|---|---------------------------|
| DWG-31 | Secretariat | Conduct a director ID focus group to discuss risks and proposed solutions. | Prior to July DWG meeting |
| | Tammy Gardner | Provide an update of the impact of director ID API options on the delivery timeline | July DWG meeting |

DSP Roadmap – Peter Glynn

The Digital Service Provider Roadmap was presented to the group, noting the co-design is currently working through the registration phase of the companies lifecycle. The process canvas for the company registration process will be presented at this meeting with one further canvas expected for the registration phase to cover registering new entitlements. Members are asked to review the forward agenda for the DWG meetings and provide any suggested topics to the secretariat via MBREngagement@ato.gov.au

DSP onboarding framework – Paul Walters & Tania Andrews-Zanozin

Digital Partnership Office team members presented the onboarding and support process for Digital Service Providers in the ATO environment. The presentation included outlining the registration processes for the Developer Portal and Online Services, noting registration requires a myGovID with an IP2 identity strength to enable access to the full suite of support functions, or a myGovID with an IP1 identity strength to access a limited support functions. DSPs must also be setup in Relationship Authorisation Manager (RAM) with users authorised in RAM to act on behalf of the DSP.

The Developer Portal will provide technical information around APIs such as specifications and descriptions. Online services are the primary support channel for DSPs to collaborate and raise support tickets. A detailed overview was given for online services noting, registration, knowledge base, collaboration hub and various ticket types.

An overview of the Operational Framework was also given which covers a range of security requirements. Before a DSP's product can enter the production environment, it must be, at least conditionally approved under the Operational Framework and an annual review must be completed to ensure compliance. It was highlighted that the Operational Framework is rigorous process and can take some time to complete.

Further information about the Operational Framework can be found at https://softwaredevelopers.ato.gov.au/operational_framework
Further information about Online Services for DSPs can be found at <https://softwaredevelopers.ato.gov.au/OnlineservicesforDSPs>

Company registration process canvas – Martyn Black, Nathan Clifford & Klay Butler

The Companies team presented the process canvas for the company registration process, providing a general overview of the process before working through the detail of company registration. The process canvass covers the scenarios of registration of Australian public and private companies, registering an Australian company by a body corporate where an ARBN is already held, registering an Australian company by a body corporate where no previous ARBN is held, registering a foreign company and registration of a new registrable Australian body.

The program is currently considering the registration of Australian public and private companies for wholesale and retail service, with the remainder of the registrations described being considered for retail services only due to the small volumes.

Feedback from members about the company registration process included:

- Discussion on a workflow to enable corrections. In the case of genuine errors in the completing the registration process, the group did not encourage a situation where the applicant would be charged for an update. As user errors are commonly seen in the current registration process, the group recommended adaptation of the process to include an element which permits corrections.
- Discussion of payment by credit card. Enabling storage of credit card details was suggested.
- Discussion of registration status. The group preferred a standard response for each lodgement rather than a get status solution.
- Payment calculation services will be explored in detail in a future meeting as a common service used in many processes.

Members also discussed registration of companies in relation to the requirement for directors to hold a director ID. The group suggested the program consider the implications of this requirement as it may lead to a situation where shelf companies are created with directors already in place.

Member feedback will be reviewed at an upcoming meeting.



Other business – Natalie Ross

Nil.