



Key Outcomes

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Title:	PLS working group – Key outcomes		
Issue date:	19 October 2021		
Venue:	WEBEX		
Event date:	12 October 2021	Start: 1:00pm	Finish: 2:00pm

Chair:	Sonia Lark	Facilitator:	Sonya Summers
Contact	Sonya Summers	Contact phone:	02 47257383

Attendees: names/section	<p>ATO – Sonia Lark, Danny Figueiredo, Sangitha Sivayogaraj, Anupama Duggirala, Carl Bennett.</p> <p>Industry – Darin Carter, Saiful Larry, Michael Wright (Access Group), Jack Wee (Catsoft), Misha Ali, Sandeep Gopalan (GovReports), Mike Behling, Christine Savva, Scott Reid, Michael Tong, Andreas Robertson (MYOB), Eli Gomez (MYOB), Albert Lillie (One-Click), Kevin Johnson, Steven Ivanopoulos (Reckon), Chardutta More (Sparken), Shane Paxton, Linda Kerhoulas, Alex Jacklin, Shifa Akbar, Ankit Rawat (Thomson Reuters), Mark Walmsley (Walmsley Family Trust), Eric Yan, Sue Zhao (Wolters Kluwer), Andrew Sprankling (Xero), Kelvin Newton (Xero), Nikunj Simariya (Thomson Reuters), Nathan Kerr (One-Click), Charudatta More (Sparken).</p>
Apologies: name/section	<p>Lex Edmonds (MicroTax), Andrew Smith (MYOB), Andrew Noble (Noble Accounting), Krunal Patel, Raihani Rahmat, Farah Shaikh, Patrick Bogle (Wolters Kluwer), Trajan Goldsworthy (eTax), Karl Farrand, Natalie Noble (TaxLab), James Barillaro, Danna Zhang.</p>

Agenda item: 1 – Welcome

Sonya welcomed the group and advised that due to the recent access issues with accessing pages in Confluence, feedback is still welcome for the [draft XML artefacts](#).

Agenda item: 2 – Action item updates

Updates were provided for outstanding action items. ([see action items](#))

Agenda item: 3 – Tax time related documentation

There is no new tax time related documentation available.

Agenda item: 4 – Update on current issues

DSPs are reminded to raise the correct tickets in Online Services for DSPs (not incident tickets) should they require entry into EVTE and production for new Tax Time 2022 services.

There are a number of CTR lodgment issues:

- Duplicate checking of substituted accounting period – updated guidance has been provided on ato.gov.au ([Substituted accounting periods | Australian Taxation Office \(ato.gov.au\)](#)) and the PLS troubleshooting page ([Troubleshooting for businesses and tax practitioners | Australian Taxation Office \(ato.gov.au\)](#)). DSPs can direct clients to these pages.
- Base rate entity indicator – there is a trend where lodged CTRs have the wrong base rate entity label (F2), affecting return completion without review.
- Temporary full expensing and instant asset write-off - duplicate reporting has been identified, as well as agents not using the alternative eligibility test guidance correctly. ato.gov.au guidance has been updated ([13. Losses information | Australian Taxation Office \(ato.gov.au\)](#)).

Business areas will attend PLSWG meetings in coming weeks to present findings to the group and seek collaboration to better guide agents.

Agenda item: 5 – Delivery update

The next scheduled PLS Working Group meeting will include a walkthrough of an updated Release on a Page.

Post ELS prior year deployment, there has been an issue identified where a validation rule is incorrectly being enforced on the document name. An upcoming fix is scheduled with the October EVTE release, and a workaround is available in the Interim. DSPs are welcomed to test this.

Post meeting update: The fix has been deployed over the weekend of 16th Oct.

Incidents have been raised against CTR relating to the Loss Carry Back Validation and processing of \$0 amounts, and validation of base entity rates. Once the solution for base

entity rates has been agreed, both issues will be addressed as a hot fix at the same time. A date and descriptions of the changes will be communicated as soon as this is scheduled.

The losses and payment summary schedule draft XML artefacts were provided for review only, they will not be taken to the delivery phase yet.

Agenda item: 6 – Platform update

02/10: SBR2 - EVTE channel experienced a full outage for nearly 1hr 25 mins due to a whitelist error.

07/10: Multiple applications have experienced issues due to GSU data centre network connectivity causing intermittent authorisation issues for SBR2. Applications have restored after the fix was applied to GSU Data centre.

10/10: FVS in Bluemix dashboard is showing as failing post deployment. This is a monitoring error and the service has been working as expected. Issue has been fixed on 11/10.

10/10 - INC003349678 - PROD2 FVS Get in synthetic monitoring showing as failing, due to incorrect Access Manager exit code error mapping in BBRP.

Agenda item: 7 – Agent online environment update

Changes to the On Demand Income Tax and Activity Statements lodgment reports are scheduled to deploy on 4 December 2021.

The PLS changes to the two reports are expected to be available in production at end of June 2022.

We will follow up the details on emails issued for Foreign Resident Capital Gains Withholding Clearance Certificate requests as it appears only the client receives a copy and not an agent making the request on the client's behalf. Requests are submitted via a form on ato.gov.au.

Agenda item: 8 – DSP feedback

No additional issues were raised.