



DESIGN WORKING GROUP - OUTCOMES

Venue: WebEx Virtual Conference

Event Date: Wednesday 10 March **Start:** 2:00pm **Finish:** 4:00pm

Chair: Natalie Ross Assistant Commissioner, ABRS Pipeline & Design, ATO

Contact: DPO@ato.gov.au

Industry Attendees: Andrew Baritchi (Expert Software), Andrew Smith (MYOB), Chris Denney (DSPANZ), Diana Jones (InfoTrack), Erin Adams (Xero), Gabriel Dukes (Shelcom), John McCarthy (Pitcher Partners), Luke Phillips (Computershare), Pravin Kunhiraman (Equifax), Rod Keys (Information Brokers), Tommy Bragne (Docscentre), Warren Renden (BGL).

Apologies Mary Arrowsmith (ATO), Alex Whiteside (Easy Companies), Kristy Bullock (InfoTrack), Richard Atkinson (Illion).

Government Attendees: Daniel Smyth (Treasury), Matthew Whelan (Treasury), Mir Ali (ASIC)

Alex Barnes, Amit Hossain, Brian Shepherd, Consuelo Fabrizio, Elaine Harding, Elena Kerr, Fiona Seymour, Julie Huynh, Kelvin Dexter, Lainie Alexander, Michelle Westaway, Paul McFarlane, Scott Birch, Tim Matthews.

Welcome, action items and program updates – Natalie Ross

A recap of the previous DWG session was provided. Consultation on fees proposal remains ongoing.

An update was provided for the following open action items:

Action Item	What	Update
DWG-34	Provide the DWG members with a long-term program roadmap.	Companies release is proposed for September 2023. The change to the Companies release date has impacted the future program plan. Additional information on the broader program roadmap will be shared with stakeholders when available.
DWG-37	Members were invited to nominate high value services which they see as a gap and should be available via API.	Members to send any nominations to the DPO@ato.gov.au mailbox.

Group introduction and expectations – Natalie Ross

The [Terms of Reference](#) were referred to which cover the purpose, membership, expectations, and operations of the group. To support the implementation of the MBR program the new membership consists of a fair representation of the broader DSPs and Information Broker (IB) community. Proxies to meetings are permitted with the advance agreement of the Chair. Previous meeting documents can be found on the [Software Developers Website](#).

DWG members and key ATO representatives introduced themselves to the group.

Moments that matter – Karen Redhead and Danielle Breckon

The MBR program is one of the largest Government run programs currently underway with a massive shift required to bring registry functions to ATO's ownership under a new entity called the Australian Business Register Services (ABRS). A framework was developed to understand what needs to be transferred, modernised, and/or transformed. Moments that matter were established from community research and discovery work by identifying current pain points within the registry system.

There were 6 modernisation strategies developed which are linked back to broader government objectives. The 6 modernisation strategies focus on addressing pain points and enhancing client experience. The strategies are:

- One account and identity
- One smooth and seamless integrated registry experience
- Proactive, helpful, and relevant information and reminders
- Always connected to the right support
- Trusted and protected data services
- Unlocked social and economic value

A decision-making framework was used to define the moments that matter. Key moments were selected based on a new service offering, transaction volume, risk status, and new technology. Services will experience varying levels of modernisation across the program, some will be modernised through uplifted experiences while other interactions will be completely transformed and reimaged.

MBR program schedule and API Roadmap – Alistair Kemp

A high-level roadmap for the Companies release was provided showing the API design pipeline. The roadmap outlines three key stages:

1. API specifications
2. API connectivity
3. DSP testing

API specifications will be developed and consulted on ahead of the Companies release. The first 50 (approximately) will be iteratively shared with the DWG from June 2022 for consultation and feedback, with the aim of finalising specifications by October 2022. An API portal sandbox environment will be available for DSPs/IBs to test 6 months prior to the September 2023 go-live.

Consultation Plan – Eleanor Beer

The draft consultation plan outlines key topics identified through community co-design and ensures that we have the right conversations at the right time with the right people. Tactical focus groups with members and non-members will also be organised to cover any new and emerging topics. API specifications will also be available on the Collaboration Hub for review.

A detailed list of current ASIC forms and related ABR services to future state registry services is in progress and will be shared with members once completed.

All existing functionality to search current director information on company records will continue to be available in future as part of the Companies release.

The ability to search new director ID information (introduced in 2021) is not currently available and is subject to the disclosure framework being established to determine what will be available to users. Until consultation on the disclosure framework is complete the design of search or validation services for director ID information cannot be confirmed. In addition, the Fees Review being led by Treasury is yet to be finalised and may impact future search fees.

Currently DSPs have free access to information about how the director ID number is structured via Online Services for DSPs to assist them with ensuring director IDs are being correctly captured in their systems.



Action Item	Who	What	When
DWG-38	Eleanor Beer	Share a detailed list of forms to services with DWG members	Future DWG
DWG-39	MBR Program	Follow up further details about any new broker licensing agreements.	Future DWG

API Risk Ratings – Kylie Johnston

The new Operational Security Framework (OSF) is a tiered model which all DSPs connecting to the ATO APIs will be required to meet. Factors include whether the product is stored in a DSP or client-controlled environment, the API risking, and the number of unique clients.

The purpose of today’s conversation is to highlight the API risk ratings and changes made to incorporate different language used across registry services to represent high risk data such as - Personal, Sensitive, Protected data. The risk ratings are still in draft and may change slightly once we test the outcomes against the created services. This will ensure the intended service risk aligns to appropriate risk management to protect the integrity of the data.

Each API/service will have a risk rating assigned. API risk ratings are based on three characteristics:

- Type of data in the API and level of public or protected exposure of the data
- Type of data contained in the response or outcome
- Resulting action of request or submission

The OSF is product based. Current certifications can translate to the new APIs if API risk ratings do not increase for the new service.

An informational webinar is being organised in May to provide greater detail.

Action Item	Who	What	When
DWG-40	Naomi Westwood	Raise with Treasury the impacts on DSPs and IBs to onboard to the OSF in relation to the broader infrastructure fee.	Future DWG
DWG-41	Kylie Johnston	Demonstrate use cases with examples on uplifting certifications because of a change in API risk rating	On hold as service information required to test the framework.

Other business – Natalie Ross

The group was advised of future engagement opportunities with DSPs on the Business Inbox design.