



Key Outcomes

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Title:	PLS working group – Key outcomes		
Issue date:	27 May 2022		
Venue:	WebEx		
Event date:	24 May 2022	Start: 1:00pm	Finish: 1:21pm

Chair:	Sonya Summers	Facilitator:	Sonya Summers
Contact	Janette Zafiroopoulos	Contact phone:	02 8894 9263

Attendees: names/section	<p>ATO –Sangitha Sivayogaraj, Anupama Duggirala, Dino Di Lorenzo, Danny Figueiredo, Felicity Stokes, Carl Bennett, Kaethe Seidel-Wynne, Tania Andrews-Zanozin</p> <p>Industry – Paul Salcombe (BAW), Jack Wee (Catsoft), Ron Drost (DDS) Sandeep Gopalan (GovReports), James Barillaro, Shane Paxton, Alex Jacklin, Linda Kerhoulas, Nikunj Simariya, Shifa Akbar, Ankit Rawat, Krunal Patel (Thomson Reuters), Andrew Sprankling, Wenmin Lu, Kelvin Newton (Xero), Kevin Johnson, Steven Ivanopoulos (Reckon), Michael Wright, Darin Carter, Saiful Larry (The Access Group), Chardutta More (Sparken), Albert Lillie (One-Click), Natalie Nobel (Taxlab), Daphne Lee, Amy Lu, Sue Zhao, Michael Tran, Eric Yan (Wolters Kluwer), Scott Reid, Eli Gomez, Michael Tong, Christine Savva (MYOB), Mark Walmsley (GT Corporate)</p>
Apologies: name/section	<p>ATO - Esther Daniell; Katrena Cawthorne, David Baker</p> <p>Industry - Patrick Bogle (CCH), (Xero), Andreas Robertson, Mike Behling, Misha Ali, Andrew Smith (MYOB), Trajan Goldsworthy (eTax), Andrew Noble (Noble Accounting), Lex Edmonds (MicroTax), Nathan Kerr (One Click), Farah Shaikh, Danna Zheng (Wolters Kluwer),</p>

Agenda item: 1 – Welcome

Sonya opened the meeting and welcomed the group.

Tania Andrews-Zanozin advised the group a new [Unplanned system issues page](#) has been created in online Services for DSPs for notification of unplanned outages.

The recent outages involving myGovID prevented access to Online Services. Moving forward any unplanned outages will be listed on the new 'Unplanned system issues' page under 'Resources' in the Knowledge Base. Users who 'watch this page' will receive email notifications of any updates made to the page, even if they're unable to access Online Services at the time. In the event that the DPO also cannot access Online Services to update the page, an email will be sent out.

Agenda item: 2 – Action item updates

There are currently no open action items. ([see action items](#))

Agenda item: 3 – Tax time related documentation

An updated version of [CA2022-009 Enhanced Prefill Bank Interest](#) is now available

A number of 2022 forms were uploaded into [Collaboration Hub](#) over the last few days including:

- Final tax return stationary 2022
- Draft Business Professional items & Draft Business Referred publications
- Individual tax return instructions and Individual tax return instructions supplement

Agenda item: 4 – Update on general matters and Tax time delivery

A meeting will be held on 26 May to determine when whitelisting will be available for DSPs to go into production. The quarterly release for Tax Time services is expected between 17 – 20 June, then whitelisting will follow. Further details about whitelisting will be provided at the next PLS working group meeting.

There is no expectation that DSPs will be required to do PVT again unless there are specific DSP checks the ATO requires (DSP specific). There is no need this year to lodge a ticket for IITR or NITR as there have not been many changes. Please ensure a ticket is lodged for each of the other TT2022 products.

Please advise your clients they should wait for pre-fill to become available before lodging for TT2022, even though systems will be ready prior. Prefill information is expected in late July 2022.

TT 2022 tickets and the [Tax time 2022 PLS Additional Information FAQs](#) page have been updated. If there are any tickets that are crucial for 2022 development, please comment on the ticket.

Agenda item: 5 – Delivery update

There was an EVTE release last weekend 21 May, which included finalised artefacts. Only defect fixes and critical changes are going into production as we are trying to avoid any major changes. DSPs will be consulted if there are any significant impacts.

Agenda item: 6 – Platform update

Systems are currently stable.

There was an EVTE issue on 16 May with an outage to the M2M security token service caused by a hardware device issue however this did not occur in PROD.

Upgrades to monitoring applications and system alerts are in progress in preparation to the Quarter 2 deployment commencing on 17 June weekend.

Agenda item: 7 – Agent online environment update

No further issues have been experienced with myGovID since the last meeting. There have been discussions with the monitoring team about improving opportunities for additional monitoring and OSfA dashboards.

Agenda item: 8 – DSP communications update

The News hub are conducting a clean up of the subscriber list, including the DSP newsletter. Emails will be issued asking DSPs to confirm their subscription is still required. A highlight will be included in the next DSP newsletter.

Agenda item: 9 – DSP feedback

DSPs were asked to place comments on their tickets with critical issues to identify which ones need to be worked on as a priority.