

Key Outcomes

OFFICIAL External

| Title: | PLS working group – Key outcomes | | |
|-------------|----------------------------------|----------------------|---------------------|
| Issue date: | 6 July 2022 | | |
| Venue: | WebEx | | |
| Event date: | 5 July 2022 | Start: 1:00pm | Finish: 1:15pm |
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| Chair: | Sonya Summers | Facilitator: | Sonya Summers |
|---------|----------------------|----------------|---------------|
| Contact | Janette Zafiropoulos | Contact phone: | 02 8894 9263 |

| Attendees: names/section | ATO – Sonya Summers, Danny Figueiredo, Sangitha Sivayogaraj, Anupama Duggirala, Katrena Cawthorne, Melinda Colebrook. Industry – Jack Wee (Catsoft), Kevin Zhang, Amy Li (Class), Misha Ali (eTax), Sandeep Gopalan (GovReports), Mark Walmsley (GT Corporate), Mike Behling, Christine Savva, Sue Zhao (MYOB), Albert Lillie (OneClick), Kevin Johnson, Steven Ivanopoulos (Reckon) Charudutta More (Sparken), Natalie Noble (Taxlab), Paul Salcombe (BAW), Michael Wright, Darin Carter, Saiful Larry (The Access Group), Linda Kerhoulas, Shifa Akbar, Ankit Rawat, Nikunj Simariya, Shane Paxton (Thomson Reuters), Daphne Lee, Amy Lu, Michael Tran (Wolters Kluwer), Wenmin Lu, Kelvin Newton (Xero). |
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| Apologies: name/section | ATO – David Baker, Esther Daniell, Nicole Cheung Industry - Naseem Khan (ADP), Patrick Bogle (CCH), Beyan Bao (Class), Ron Drost (DDS), Trajan Goldsworthy (eTax), Lex Edmonds (MicroTax), Andrew Smith, Scott Reid, Eli Gomez, Michael Tong, Andreas Robertson (MYOB), Andrew Noble (Noble Accounting), Nathan Kerr, Nicholas Taylor (One Click), Karl Farrand (Taxlab) Alex Jacklin, James Barillaro, Krunal Patel (Thomson Reuters), Eric Yan, Danna Zheng, Farah Shaikh, (Wolters Kluwer), Andrew Sprankling (Xero). |

Agenda item: 1 – Welcome

Sonya opened the meeting and welcomed the group.

Feedback welcome on PLS User Guide

The updated <u>Practitioner Lodgment Service (PLS) User Guide</u> is now available on ato.gov.au. We are continually seeking to improve this document. If you would like to provide feedback, submit via the form at <u>Online services for DSPs</u>.

Agenda item: 2 – Action item updates

There are currently no open action items. (see action items)

Agenda item: 3 – Tax time related documentation

Additions to the Rates and Thresholds page in Collaboration Hub:

Cents per Kilometre Deduction Rate for Car Expenses 2022 Determination

Pay as you go (PAYG) withholding tax tables

We are expecting the Effective Life table to be available by the end of this month

Agenda item: 4 – Update on general matters and Tax time delivery

A steady number of lodgments are being received. As the safety net is still in place, those received prior to 1 July have been reviewed prior to release. There will be a meeting held on 5 July to discuss when the safety net will be lifted. To date there have been no significant issues. All DSPs who have requested to be whitelisted have been. Reviews will continue over the next few weeks, and when these have been completed, DSPs will get a notification that their product has been certified.

Tax time 2022 PLS Additional Information FAQs

Agenda item: 5 – Delivery update

With the Tax Time releases now live, the team is available to fix issues and defects if they occur. The next round of roll overs will be starting shortly. We expect the updated delivery roadmap to be available by the end of this month.

Agenda item: 6 – Platform update

All systems are currently stable with no issues to report. This year the start to Tax time has been very smooth.

There were delays with BBRP on 4 July however the backlog was processed by around 6:15pm with no action required from the ATO.

DSPs will be notified if there are major delays causing performance issues due to excessive polling, otherwise no communication will be sent.

There were some issues experienced with the AS Client report on 1 July, where DSPs were requested to wait until the next day to request new reports. This was due to a known defect which is still under investigation. This issue is also preventing replaying that service.

Agenda item: 7 – Agent online environment update

No issues related to Online Services for Agents to report in the last two weeks. The issues seen with the batch services on 4 July also impacted prefill in OSfA.

Six BIGs were published on 30 June:

1 Individual tax suite: Prefill v.009 (final version)

5 non-individual tax suite:

TRTAMI v.004 (final version) Fund Income v.009 (final version) Trust v.0010 - links and formatting updated (final version) SMSFAR v.0012 (final version) Company v.0013 - links and formatting updated (final version)

DWIS was thanked for their support.

Agenda item: 8 – DSP communications update

The group was advised that the new format newsletter may be delayed. The Software Developer website continues to be reviewed.

Agenda item: 9 – DSP feedback

The date is yet to be set for the Tax Time event due to the 2nd budget date not having yet been confirmed.