

# **Key Outcomes**

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Title:	PLS working group – Key outcomes		
Issue date:	16 September 2022		
Venue:	WebEx		
Event date:	13 September 2022	Start: 1:00pm	Finish: 1:26pm

Chair:	Kaethe Seidel-Wynne	Facilitator:	Kaethe Seidel-Wynne
Contact	Janette Zafiropoulos	Contact phone:	02 8894 9263

### Attendees: names/section

ATO – Sonya Summers, Kaethe Seidel-Wynne, Felicity-Ann Stokes, Sangitha Sivayogaraj, Anupama Duggirala, David Baker, Esther Daniell

Industry - Paul Salcombe (Business Automation Works), Jack Wee (Catsoft), Kevin Zhang (Class) Misha Ali, (eTax), Sandeep Gopalan (GovReports), Mike Behling, Scott Reid, Michael Tong, Eli Gomez, Christine Savva, Shannon Harty, Sue Zhao (MYOB), Albert Lillie (One-Click), Chardutta More (Sparken), Karl ferrand (Tax Lab), Kevin Johnson, Steven Ivanopoulos, Michael Wright, Saiful Larry, Darin Carter (The Access Group), Shane Paxton, Alex Jacklin, Ankit Rawat, Nikunj Simariya, Linda Kerhoulas, Shifa Akbar, Amesh DeSilva (Thomson Reuters), Mark Walmsley (Walmsley Family Trust), Michael Tran (Wolters Kluwer), Andrew Sprankling, Kelvin Newton, Wenmin Lu (Xero).

## Apologies: name/section

ATO – Danny Figueiredo

Industry - Paul Barnett (Business Automation Works), Zahir Patel, Mike Denniss (Class), Trajan Goldsworthy (eTax), Lex Edmonds (MicroTax), Andrew Smith, Andreas Robertson (MYOB), Andrew Noble (Noble Accounting), Nathan Kerr (One click life), James Barillaro (Thomson Reuters), Patrick Bogle, Danna Zheng, Farah Shaikh (Wolters Kluwer), Anthony Migliardi (Xero)

#### Agenda item: 1 - Welcome

Sonya opened the meeting, welcomed the group and introduced Kaethe Seidel-Wynne who chaired the meeting.

#### Agenda item: 2 - Action item updates

There are currently no open action items (see action items)

#### Agenda item: 3 - Tax time related documentation

<u>Changes advices</u> for Extension to Loss Carry Back and R & D Tax Incentive were published 8 and 9 September 2022.

Agenda item: 4 - Update on general matters and Tax time delivery

No updates.

Tax time 2022 PLS Additional Information FAQs

#### Agenda item: 5 - Delivery update

A new Release on a Page was shared with the group which is now in a new format. Feedback on the format is welcomed.

There are foundation roll over changes occurring in September, October and November, with more changes coming in January and February next year.

The Corporate Collective Investment Vehicle measure return changes cannot be confirmed as yet, as they are currently in discussions via a working group.

#### Agenda item: 6 - Platform update

Platforms are currently operating as expected. There was a SBR EVTE outage for 14 hours on 30 August related to a gateway issue. A post implementation review is underway with planned mitigations to prevent it occurring again.

### Agenda item: 7 - Agent online environment update

The group was walked through a presentation of a collection of ideas for improving Online Services for Agents (OSFA) in feedback submitted by the user community via OSFA, Key

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Agent and Strategic Forums. Most suggestions represented what the ATO internally regards as small systems changes. It was advised that some changes could be candidates for delivery through software services only rather than through OSFA, citing one example of a request to provide more transaction detail and lodgment history for Fringe Benefit Tax (FBT).

#### Requested functions for OSFA - Agent feedback

The group was advised that the pause on non-critical small change work is still ongoing and would not change until at least after the Government's interim budget to be delivered in October this year. Therefore, the team would be continuing to prepare features, have them costed, and decide which deployment channel(s) (software, online services or both) would deliver the best return on investment.

#### Trouble shooting page

#### Agenda item: 8 - DSP communications update

The Commissioners speech will be in the DSP newsletter, issuing on Wednesday as usual. Due to the Queens passing, no promotional information will be included in the newsletter from 9 - 22 September, with only informational content to be provided.

Agenda item: 9 - DSP feedback

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