



## Key Outcomes

OFFICIAL External

<b>Title:</b>	PLS working group – Key outcomes		
<b>Issue date:</b>	31 August 2022		
<b>Venue:</b>	WebEx		
<b>Event date:</b>	30 August 2022	<b>Start:</b> 1:00pm	<b>Finish:</b> 1:20pm

<b>Chair:</b>	Sonya Summers	<b>Facilitator:</b>	Sonya Summers
<b>Contact</b>	Kaethe Seidel-Wynne	<b>Contact phone:</b>	02 9354 3014

<b>Attendees: names/section</b>	<p>ATO – Sonya Summers, Danny Figueiredo, Sangitha Sivayogaraj, Anupama Duggirala, Esther Daniell, Carl Bennett</p> <p>Industry - Jack Wee (Catsoft), Misha Ali (eTax), Mike Behling, Michael Tong, Eli Gomez, , Sue Zhao (MYOB), Kevin Johnson, Steven Ivanopoulos, Michael Wright, Saiful Larry, Darin Carter (The Access Group), Chardutta More (Sparken), Shane Paxton, James Barillaro, Alex Jacklin, Ankit Rawat, Nikunj Simariya, Krunal Patel, Linda Kerhoulas, Shifa Akbar (Thomson Reuters), Mark Walmsley (Walmsley Family Trust), Danna Zheng, Farah Shaikh, Patrick Bogle (Wolters Kluwer), Andrew Sprankling, Kelvin Newton (Xero).</p>
<b>Apologies: name/section</b>	<p>ATO – David Baker</p> <p>Industry - Paul Barnett (Business Automation Works), Zahir Patel, Mike Denniss (Class) Paul Salcombe (Business Automation Works), Sandeep Gopalan (GovReports), Lex Edmonds (MicroTax), Scott Reid, Christine Savva, Andrew Smith, Andreas Robertson, Andrew Noble (Noble Accounting), Nathan Kerr, Albert Lillie (One-Click),</p>

## **Agenda item: 1 – Welcome**

Sonya opened the meeting and welcomed the group.

## **Agenda item: 2 – Action item updates**

There are currently no open action items ([see action items](#))

## **Agenda item: 3 – Tax time related documentation**

There will be no updates to the SMSF IAR for this year, DSPs can continue using the current version.

## **Agenda item: 4 – Update on general matters and Tax time delivery**

The Tax Time 2022 certification process and requests for access to Tax Time services have now been completed. There are 4 unresolved tickets remaining which are currently being worked through.

[Tax time 2022 PLS Additional Information FAQs](#)

## **Agenda item: 5 – Delivery update**

A retrospective of Tax Time 2022 delivery has been undertaken to identify irritants and opportunities for improvements. Over 3 sessions, the issues were discussed and prioritised as low, medium, and high. We are now looking at how to address the feedback as part of the natural delivery process. Feedback will be shared with the group, and DSPs are welcome to contribute to the list or provide further feedback.

Work is underway for an updated Release on a page, providing a view of what's to be released in the coming months.

## **Agenda item: 6 – Platform update**

Platforms are currently operating as expected with no issues to report.

SBR2 experienced a partial outage in EVTE on 23 August due to payload activities not working properly.

## **Agenda item: 7 – Agent online environment update**

An issue impacting practice mail getting into the system is being investigated as a high priority incident.

Agents have been requesting additional functions in Online services for agents - the list of items will be shared with the group in the next meeting.

We are now looking at what priority functions to deliver next in software. Please send through any requests or ideas you're receiving from agents for delivery through the wholesale channel.

[Trouble shooting page](#)

### **Agenda item: 8 – DSP communications update**

This week's newsletter will include highlights on upcoming STP correspondence to employers and the new corporate plan.

The Software Developers website review is progressing well and is expected to be completed by the end of January.

### **Agenda item: 9 – DSP feedback**

DSPs raised concerns about potential changes required relating to the technology investment boost measure. DPO will reach out to business to see whether any information can be provided prior to the Tax Time event.