



Key Outcomes

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Title:	PLS working group – Key outcomes		
Issue date:	17 January 2023		
Venue:	WebEx		
Event date:	17 January 2023	Start: 1:00pm	Finish: 1:26pm

Chair:	Sonya Summers	Facilitator:	Sonya Summers
Contact	Janette Zafiropoulos	Contact phone:	02 8894 9263

Attendees: names/section	ATO – Sonya Summers, Danny Figueiredo, Sangitha Sivayogaraj, Anupama Duggirala, David Baker, Esther Daniell, Deanna Sari Industry – Misha Ali (eTax), Michael Tong, Sue Zhao (MYOB), Chardutta More (Sparken), Kevin Johnson, Steven Ivanopoulos, Michael Wright, Darin Carter, Saiful Larry (The Access Group), Linda Kerhoulas, Shane Paxton, Shifa Akbar (Thomson Reuters), Mark Walmsley (Walmsley Family Trust), Danna Zheng, Michael Tran (Wolters Kluwer), Andrew Sprankling (Xero)
Apologies: name/section	ATO – Industry – Mike Behling (MYOB)

Agenda item: 1 – Welcome

Sonya opened the meeting and welcomed the group.

A reminder was given to the group asking for feedback on the Services for Tax Practitioners event held 23 and 24 November 2022. Feedback will assist with understanding what we do well, what you would like to see continue, as well as highlight opportunities for improvement. A reminder email was sent out to participants on 17 January who had not yet responded.

Agenda item: 2 – Action item updates

There are currently no open action items. ([see action items](#))

Agenda item: 3 – Tax time related documentation

No updates

Agenda item: 4 – Update on general matters and Tax time delivery

No updates

Agenda item: 5 – FBT Whitelisting/EVTE FBT

It was noted that developers have started working on FBT 2023 service. The group was advised that the whitelisting and approval process remains the same as the last few years, with declarations required to acknowledge what they have done is correct after making their request in Online Services. Lodgments to occur from 1 April 2023 with whitelisting potentially from 31 March 2023.

Agenda item: 6 – Delivery update

Preparations are underway for the March EVTE release.

Work is occurring to support the implementation of the Small Business and Technology boost which has not yet passed legislation.

There have been late changes to the Corporate Collective Investment Vehicle (CCIV) service. The new sub-fund code 'V' has been withdrawn from options in two labels. The NITR 2023 Package Content Note (PCN) contains details of the impacted labels.

A bug found in the Client Update – Details (CUDTL) has been addressed, to stop informational errors being reported as system errors and preventing responses from being

returned. The fix will be in production from 23 February 2023.

EVTE for the Client agent linking project was released in January 2023, with a technical SBR release into production in 22 February 2023. The new error response to indicate to agents that a client must provide an agent nomination will be available in March (date to be confirmed).

Agenda item: 7 – Platform Update

Platforms are currently stable with no issues to report.

16 January: SBR 1 EVTE experienced an outage for 5 ½ hours and SBR2 EVTE for 28 minutes. The root cause is under investigation.

Agenda item: 8 – Agent online environment update

No update

Agenda item: 9 – DSP communications update

An evaluation of the intermediary communication tactic used in 2022 is currently underway, to assess how well the channels are operating and for any improvements.

The review of the Software Developers website is progressing well. All content has been reviewed and 60% of the content edits and rewrites completed. Once finished the site will be completely refreshed.

Agenda item: 10 – Removal of interest on early payments (IEP)

From March 2022, the ATO have automated the identification, calculation and payment of IEP entitlements for eligible early payments made from 1 July 2021.

The automation of IEP means that clients or their tax agents will no longer need to claim their IEP entitlements by either writing to the ATO or claiming the amount in their income tax return. Therefore, IEP claim labels on income tax returns will no longer be required for the 2022-23 financial year onwards (note: the IEP claim labels will still be required for prior year forms).

The removal of IEP claim labels from future income tax returns will prevent the duplication of any future IEP entitlements. Additionally, removing these labels will alleviate any confusion for clients and tax agents when completing their income tax returns.

Agenda item: 11 – DSP feedback

No additional feedback items were raised.