



Key Outcomes

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Title:	PLS working group – Key outcomes		
Issue date:	21 March 2023		
Venue:	WebEx		
Event date:	14 March 2023	Start: 1:00pm	Finish: 1:25pm
Chair:	Scott Payne	Facilitator:	Scott Payne
Contact	Janette Zafiroopoulos	Contact phone:	02 8894 9263

Attendees: names/section	ATO – Scott Payne, Danny Figueiredo, Kirstyn Carlisle, Simon Wegener, Anusha Young, David Baker, Esther Daniell Industry – Catsoft: Jack Wee Class: Amy Li, Kevin Zhang eTax: Misha Ali GovReports: Sandeep Gopalan GT Corporate: Mark Walmsley MYOB: Christine Savva, Michael Tong, Eli Gomez, Sue Zhao, Scott Reid One Click: Albert Lilie Sparken: Charudatta More TaxLab: Karl Farrand The Access Group: Kevin Johnson, Steven Ivanopoulos Saiful Larry, Darin Carter Thomson Reuters: Ankit Rawat, Linda Kerhoulas, Alex Jacklin Shane Paxton Wolters Kluwer: Amy Lu, Daphne Lee, Danna Zheng Xero: Andrew Sprankling, Wenmin Lu
Apologies: name/section	ATO – Sonya Summers, Sangitha Sivayograj

Agenda item: 1 – Welcome

Scott opened the meeting and welcomed the group.

Agenda item for *Decommissioning of sbr.gov.au* has been postponed until April.

Agenda item: 2 – Action item updates

There is 1 open [action item](#).

LDGPROG Service data - In total 8,318,353 transactions were received and 8,277,098 transactions were processed without issue. 32,525 transactions were suspended and 8730 cancelled. This issue equates to 0.391% and there are 103 different suspense reasons.

No action will be taken to provide error reason codes as they are typically resolved within 14 days (processing service standard), with most being finalised within 10 days.

Next steps:

Discussions with Intermediary Communications team regarding possible messaging in OSfA and on the [PLS Troubleshooting page](#) to remind tax practitioners of the 14 day service standard time. A further update will be provided back to the group when updates to the troubleshooting page has occurred.

Agenda item: 3 – Tax time related documentation

6 March

An updated version of the [CA2023-015 Enhanced Prefill Welfare Income change advice](#) was uploaded into Collaboration Hub.

Agenda item: 4 – Update on general matters and Tax time delivery

Tax time technical delivery information is available in Confluence and SBR specifications. DSPs are advised to start reviewing the TT2023 information and specifications and to lodge a ticket for any errors or questions they may have for the DPO to review.

Reminder that DSPs need to submit a request for EVTE and Prod whitelisting as this requires approval. As an example, for the DSPs providing FBT 2023 only 50% have completed EVTE testing and requested access to production. Whitelisting for FBT will be carried out on 31 March 2023.

Agenda item: 5 – Enhanced Prefill Welfare Payments

The release date for Enhanced Prefill has been pushed from Tax time 23 to Tax time 24.

An updated change advice has been provided.

Agenda item: 6 – Delivery update

The new Activity statement and lodgment list services will be available in EVTE in March.

There is no impact to delivery as a result of the delay to implementation of the Enhanced Prefill changes (moved to next FY).

Legislation for the small business boost is still pending, but changes will be available in EVTE 31 March.

Payroll event adjust and reconciliation list service early artefacts (post DSP consultation) will be made available to DSPs early next week.

Agenda item: 7 – Platform Update

Platforms remain stable, with no additional issues to report.

Agenda item: 8 – Agent online environment update

No updates related to Online Services for Agents.

An issue was experienced on 13 March, impacting DSPs obtaining security tokens that lasted around an hour.

Agenda item: 9 – DSP communications update

The DSP newsletter will issue on Wednesday as usual. Review of the Software Developers Website content continues to progress and is approximately 75% complete.

Agenda item: 10 – DSP feedback

The PLS Troubleshooting page is normally used for problems or errors that are currently impacting a number of PLS end users.

If issues relate to the upcoming tax time they will be listed on the Collaboration hub for developers.