Key Outcomes – Practitioner lodgment service working group

Venue: Webex

Date: 28 March 2023

Start: 1.00pm AEDT Finish: 1.30pm AEDT

Chair and facilitator: Sonya Summers

Contact: Janette Zafiropoulos

Contact details: 02 8894 9263

Attendees:

Sonya Summers, Danny Figueiredo, Felicity-Ann Stokes, Anusha Young, Anupama Duggirala, David Baker, Esther Daniell

Apologies:

Sangitha Sivayogaraj

Agenda item 1 - Welcome

Sonya opened the meeting and welcomed the group.

Agenda item 2 - Action item updates

There is 1 open action item.

The PLS Troubleshooting page will be updated to remind tax practitioners of the 14 day service standard for returns to be processed. A further update will be provided once the update to the troubleshooting page has occurred.

EXTERNAL 1

Agenda item 3 - Tax time related documentation

A number of draft instructions from Business and Professional items, IND Tax return instructions and IITR Supplement were uploaded into <u>Collaboration Hub</u>.

Tax Time 2023 draft forms, instructions and change advices will be published immediately once technical clearance has been received.

An updated list of Salary & wages occupation codes has also been published.

Agenda item 4 - Update on general matters and Tax time delivery

The group was advised FBT whitelisting should occur on the morning of Friday 31 March. DSPs will receive a message in Online Services for DSPs stating they have been whitelisted.

Agenda item 5 - Delivery update

A walkthrough of the <u>updated DSP roadmap</u> was shared with the group and is now available in Collaboration Hub.

The new activity statement service will be moving into EVTE in April.

Artefacts for the updated ASLRPT service are also expected to be available in April.

Agenda item 6 – Platform update

Platforms remain stable.

An issue with EVTE on 15 and 16 March due to gateway changes is being investigated.

Conversations have started around Tax Time preparation to help cope with anticipated volumes and plan mitigation strategies for issues should they arise. There will be a heavy focus on managing stuck messages.

More details will be shared in the coming weeks.

EXTERNAL 2

Agenda item 7 - Agent online environment update

No updates.

Agenda item 8 - DSP communications update

The DSP newsletter will issue as normal on Wednesday.

The following newsletter due the week after Easter will issue on 13 April instead of 12 April.

Agenda item 9 – DSP feedback

The are no updates to Business Industry codes (BICs) for TT23.

For Zone offset codes, the most current list is <u>Australian zone list | Australian Taxation Office (ato.gov.au)</u>.

EXTERNAL 3