Key Outcomes –
Practitioner lodgment service working group

Venue: Webex

Date: 29 August 2023

Start: 1.00pm AEST   **Finish:** 1:41pm AEST

Chair and facilitator: Sonya Summers

Contact: Corina Noble

Contact details: 07 3213 8109

Attendees:

Sonya Summers, Felicity-Ann Stokes, Anusha Young, Cara Ly, Catherine Brennan, Chanara Fraser

Apologies:

ATO – David Baker, Sangitha Sivayogaraj, Anupama Duggirala

Agenda item 1 – Welcome

Sonya opened the meeting and welcomed the group.

Agenda item 2 – Action item updates

There are currently no open action items.

Agenda item 3 – Tax time related documentation

Updates to DSP Hub:
Salary and wages occupation codes for 2023 page has had the file removed and a link redirecting you to data.gov.au, which has the latest full list of occupation codes. The list includes codes/descriptions which have been end dated, once you download the file, you will need to apply a filter and manipulate the data as required.

2023 NRFI codes have been updated to reflect the updated codes. This page has now been moved under the relevant Tax Time pages in the DSP Hub.

Tax Time FAQ page has now been updated after seeking clarification around what codes and descriptions are accepted for 2023.

Please be assured that in the interim of us providing this advice, if a lodgment did have any of these codes, it would successfully process as all are accepted in our backend system.

- 223311
- 341111
- 261399 – end dated 2010
- 234999
- 311299
- 399999

[The latest DWIS Product and Program Delivery](#) Roadmaps have been published. You will note that this is a combination of the Product Roadmap and the Program Delivery Roadmap.

Change advice:
[CA2024-009 Driving collaboration with Small Business to reduce the time spent complying with tax obligations: Cheque elimination](#)

Agenda item 4 - Update on general matters and Tax time delivery

There are known issues with the new Activity Statement 2023 Prefill service which is causing a delay to whitelisting. There is a BUG raised with technical team which is being worked on. At this stage, there is no timeframe for resolution.

Updates will be provided within Product Verification Testing (PVT) Jira tickets. This does not impact DSP requesting EVTE for the service.

Agenda item 5 – Delivery update

The [2023/24 DWIS Product and Delivery roadmap](#) has been published, outlining when new artefacts will be available, including a lot of the 2024 Tax Time services.

The new Trust service MST and Validation Rules and FBT is scheduled for October 2024.

Agenda item 6 – Platform update

All platforms are stable and have no issues for SBR1 and SBR2 EVTE and PROD.

There was mention of an issue where on-demand report response time were slow following re-connection after the release over the weekend.

The resolver group advised that Mainframe experienced a slowness issue on 28/08, but it eventually recovered, but in most cases affected clients received a response.

Agenda item 7 – Agent online environment update

This past weekend deployments were successful, and the agent platform is stable with no issues to report.
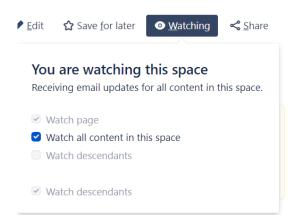
Agenda item 8 – Information management improvement update

Overview of the Information Management Improvement project was provided which outlined;

- Consolidation and reduction of websites that caused duplication of information
    o Merged the Knowledge base and Collab hub and it is now called the DSP Hub

- Streamline navigation and search functionality
    o New tagging on pages which allows further targeted searching on high value topics such as 'Payroll'
    o With consolidation of the old collaboration pages, you can now search through working group outcomes and agendas

- Navigation map which shows what pages are controlled information and what is not

- Version control for resources, including what is updated (for applicable updates)

- New functions on the left-hand navigation panel that will take you to external sources
    o ShareFile
    o ATO Service Registry
    o Artefacts etc.

- Archive function for pages which are deleted, such as when draft artefacts are published for review, then deleted once the final are published to avoid confusion

- Refresh of the ATO.gov.au website aimed to be finished end of the calendar year

- Product register on SWD was decommissioned on 14 July 2023

- Business case being developed to recommend relocation of the ShareFile to the new DSG/API Portal
    o This is still under investigation for appropriateness as it is controlled information source and requires password authentications.

When pages are updated or created, notifications are sent out to all 'watchers' of that space. From feedback received when several updates are made in a short space, resulting in an email per update, we are looking into having an option to provide daily or weekly updates in one notification at your discretion. We are after **feedback** on this proposal.

To ensure you are getting updates for any pages in DSP Hub, there is an option to 'Watch' a page or "Watch all content in this space';

To provide feedback on this project and the changes which have been made, please let us know by raising a ticket or emailing dpo@ato.gov.au.

Agenda item 9 – DSP communications update

DSP Newsletter was issued with the following key callouts and reminders;

- **STP Parent Adjustment** webinar to be held tomorrow at 2.30pm AEST. This will provide an overview of the new adjust action within the 2020 service that allows employee totals to be updated.

- Business Implementation Guide (BIG) for STP 2020 version 1.3 was published on 10 August with the new Adjust action changes.
    - o There are known formatting and style issues that will be updated and published soon.

- Reminder of the **Services for Tax Practitioners** event in Canberra on 13 and 14 September 2023

- Future of **MBR** – announcement of the cessation of this program which is a decision following an independent review.

Agenda item 10 – DSP feedback

Due to the Services for Tax Practitioners event being held on **13 and 14 September,** the next PLS working group is scheduled for **26 September 2023.**