

Key Outcomes – Practitioner lodgment service working group

Venue: Webex
Date: 10 October 2023
Start: 1.00pm AEDT **Finish:** 1:17pm AEDT
Chair and facilitator: Sonya Summers
Contact: Corina Noble
Contact details: 07 3213 8109

Attendees:

Sonya Summers, Felicity-Ann Stokes, Anupama Duggirala, Catherine Brennan, Chanara Fraser

Apologies:

ATO - Sangitha Sivayogaraj, David Baker

Agenda item 1 – Welcome

Sonya opened the meeting and welcomed the group.

Agenda item 2 – Action item updates

There are currently no open [action items](#).

Agenda item 3 – Tax time related documentation

Change advice:

[CA2024-002 FBT Employee Declaration updates](#) – an updated version was uploaded on 6 October 2023.

Agenda item 4 - Update on general matters and Tax time delivery

No items were raised for discussion.

Agenda item 5 – Delivery update

Updated [DWIS Product and Program Delivery Roadmaps](#) will be provided at the next PLS working group meeting.

No further items were raised for discussion.

Agenda item 6 – Platform update

All platforms are running as expected. An issue was experienced on 3 October with stuck batches however these were replayed successfully.

Agenda item 7 – Agent online environment update

No items were raised for discussion.

Agenda item 8 – DSP communications update

A message from our Assistant Commissioner, Elly Stinchcombe, was included in last week's newsletter:

- Tax Time 2023 was a success. Although it had its own unique challenges, feedback has been overwhelmingly positive. We had 96% of DSP products ready for Tax Time 2023 PLS services for individual and non-individual lodgments.
- Together we made amazing progress in the STP space - as of 10 September, there are over 887,000 (97%) employers reporting Phase 2 data for over 13.2 million (94%) individuals. 95% of DSP products expected to build for STP Phase 2 have been whitelisted for production.
- The cessation of MBR: it will take time to work through the full implications, however Elly personally acknowledged and thanked all who contributed to the program for their valuable time and efforts.

The Online Services for DSPs service desk portal has been updated with a new look. The fully refreshed design went live on 6 October and is consistent with the DSP Hub changes rolled out a couple of months ago.

Your feedback is appreciated so we can continue to improve these spaces. To provide your feedback, please [raise a ticket in Online services for DSPs](#).

The M2M/STS Provider EVTE Physical end point URL is being updated to the correct DNS standard. The new URL is now in use, with the Physical end point URL requiring update before 8 December to continue using EVTE. The [ATO SBR Physical End Points document](#) will be updated to reflect the new URL. DSPs were sent an email providing information about this on 6 October.

A highlight will be included in the DSP newsletter once the documentation is updated and will also include a reminder in November to ensure everyone makes the switch by 8 December.

If you have any questions, please [raise a ticket in Online services for DSPs](#).

Group members queried the PROD timeframe for the Activity Statement 2023 service given the technical issues are still ongoing. DSPs will be advised once further information becomes available.

Agenda item 9 – DSP feedback

A question was asked about the Payment Summary Annual Report (PSAR) and the availability of information on how to support other non-payroll related forms. The group was advised it is currently on hold as there are internal discussions being held about the timeline. The original date in 2024 will be pushed out and the group will be updated as soon as information becomes available.