

# Key Outcomes – Practitioner lodgment service working group

**Venue:** Teams  
**Date:** 4 June 2024  
**Start:** 1.00pm AEST **Finish:** 1:20pm AEST  
**Chair and facilitator:** Sonya Summers  
**Contact:** Kaethe Seidel-Wynne  
**Contact details:** 02 9354 3014

## Attendees:

Sonya Summers, Felicity-Ann Stokes, Anusha Young, Anupama Duggirala, Carl Bennett, Chanara Fraser

## Guest Speakers:

## Apologies:

ATO – Sangitha Sivayogaraj, David Baker

## Agenda item 1 – Welcome

Sonya opened the meeting and welcomed the group.

## Agenda item 2 – Action item updates

There is 1 open [action item](#). There are no further updates to provide on the BIC code action item. It will remain on pause until Tax Time so we can see if the updates have improved the experience.

## Agenda item 3 – Tax time related documentation

There have been several Tax time forms and instructions published since our last meeting. We continue to upload them to the DSP Hub as they become available. To view published documentation, visit the [2024 Tax Time documentation page](#).

The following items have been published in the DSP hub within the last fortnight:

- All [2024 final forms and schedules](#)

- Clarifying information for additional tax tables added to the [2024 Pay as you go \(PAYG\) withholding tax tables](#) page.
- Updated change Advice: [CA2024-019 Self Education deductions – changes to D4 & D5](#)
- Updated thresholds: [2024 Medicare levy and Medicare levy surcharge thresholds](#)
- Tax Time 2025: [Dependant offset calculations](#)  
[Seniors and pensioners tax offset](#)  
[GDP adjustment for 2024-2025 GST and PAYG instalments](#)

To improve visibility of the journey from assessing the impact of budget measures, to the development of change advices and updated rates and thresholds, the [Tracking budget measures](#) page is now available in the DSP hub.

## Agenda item 4 - Update on general matters and Tax time delivery

The [Tax time 2024 PLS Additional Information FAQ](#) page on the DSP Hub is in the midst of being updated to provide advice about the published final [2024 Company tax return](#) form which does not reflect the increase in digits from 11 to 15, as mentioned in Change advice [CA2024-018 Large dollar values for Company tax return 2024](#). The increase of digits on the Company tax return paper form is anticipated to occur in 2025.

There is no requirement for PVT for Tax time products if you are an existing DSP who has:

- provided a similar service in the previous year
- no outstanding quality issues
- remained up to date with Operational Security Framework requirements.

NITR and IITR whitelisting is anticipated to commence on 20 June 2024. If there are any changes to this date, it will be communicated prior.

## Agenda item 5 – Delivery update

The next EVTE deployment is scheduled for 8 June 2024, with publication of artefacts on 6 June 2024. The release will include updates to remove redundant trust validation rules relating to assessment calculation code and address check.

July EVTE will include a LCMSF update.

## Agenda item 6 – Platform update

All platforms are currently operating as normal. SBR2 incident occurred on 28 May 2024 resulting in intermittent failed single transactions.

Tax time activity and capacity planning is in progress, an update will be provided at the next meeting.

## Agenda item 7 – Agent online environment update

Internal testing is underway to ensure preparedness for the upcoming release and deployment, scheduled for the weekend of 14-17 June 2024.

The TPDIG was held on 30 May 2024, a summary of the meeting will be shared with the group next fortnight.

## Agenda item 8 – DSP communications update

An overview of the upcoming newsletter content was shared with the group. Key updates included:

### Tax Time 2024 certification process

The latest Tax Time 2024 SBR artefacts [Individual Income Tax Return \(IITR\) 2024](#) and [Non-Individual Income Tax Return \(NITR\) 2024](#) are available on the SBR website. To comply, you must perform final tests based on the latest specifications and artefacts. After completing testing in EVTE, submit a 'Request production access' ticket via the [DSP service desk](#).

There are no product verification testing (PVT) requirements if you are an existing DSP who has:

- provided a similar service in the previous year
- no outstanding quality issues
- remained up to date with Operational Security Framework requirements.

We'll monitor production transmissions during the safety net period after the tax time release and notify you via your DSP service desk ticket once your product is certified.

### DSP service desk – raise the right ticket to avoid delays

When raising a ticket via the DSP service desk, it's important you select the right ticket type for your issue to avoid delays in processing your request:

- Raise a [Report an incident](#) ticket when you want to report a technical issue or an error in a document e.g. specifications.
- Raise an [Ask a question](#) ticket when you have a question about a system, service or consultation.

We encourage you to select your ticket type carefully. If you select the wrong one, we'll need to close the ticket and ask you to create a new one, leading to longer resolution times.

## Agenda item 9 – DSP feedback

No questions, feedback or issues were raised.