

Digital Partnership Office (DPO): Engagement model

To provide a consistent approach to consultation activities, we have established the Digital service provider engagement model. It is designed to deliver outcomes through our engagement and consultation objectives.



Strategic

Guiding our direction

Strategic Working Group

- Provide industry insight on the strategic direction of the ATO
- Diverse representation from industry
- Co-chaired with industry
- Meets quarterly

DSP Architecture Reference Group

- Provide industry insight on the ATOs technology strategy including system wide IT technical issues
- Diverse representation from industry
- Meets quarterly



Operational

Co-designing our solutions

Initiative Working Group

- Co-design solutions – DSPs provide expert advice on issues that affect a specific project or audience e.g. PLS Working Group.
- ATO and DSP representatives
- Meets as required

Initiative Technical Committee (TC)

- Provide advice on IT technical implementation and issues that affect a specific project or audience
- Consults DARG on system wide IT technical issues
- ATO and DSP representatives
- Meets as required



Tactical

Solving problems together

Focus Group

- Up to 12 DSPs – established from a working group or technical committee
- Meets as required

Micro Focus Group

- Up to 4 DSPs – established from a focus group or 'parent group'
- Meets as required



Informative

Staying connected

Standing and Initiative Forums

- Open information forums are used to share detailed information with large groups
- Can have a targeted audience aligned with DSP interest e.g. Industry webinars, Services for Tax Practitioners event