



# Key Outcomes – Practitioner lodgment service working group

**Venue:** MS Teams  
**Date:** 12 August 2025  
**Start:** 1.00pm AEST **Finish:** 1.25pm AEST  
**Chair and facilitator:** Julie Seiver  
**Secretariat:** Kaethe Seidel-Wynne  
**Secretariat contact:** 02 9354 3014

**Attendees:**

Sonia Lark, Julie Seiver, Felicity-Ann Stokes, Adrian Romano, Carl Bennett, Bhumi Mandalia

**Apologies:**

ATO – Kelly Collins

## Agenda item 1 – Welcome

The chair opened the meeting and welcomed the group.

An information session covering the administrative and system aspects of implementing the Pillar 2 measure in Australia was being held on Friday 15 August.

The group were reminded of the upcoming annual DSP tax time event on 16 & 17 September and to [raise a ticket](#) via the DSP service desk if wishing to attend. In the lead up to the event, example agenda items will be shared at each PLS working group meeting, such as Payday Super and Modernisation of Tax and Administration Systems Phase 2.

## Agenda item 2 – Action item updates

There were no action item updates to provide.

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### Agenda item 3 – Tax time related documentation

Updated PAYG withholding tax tables were published on the [DSP hub](#) and [Software Developers website](#) on 11 August.

On 2 August 2025, the Universities Accord (Cutting Student Debt by 20 Per Cent) Bill 2025 became law.

This Bill changes the way study and training support loan compulsory repayments are calculated and increases the threshold at which a compulsory repayment is required for the 2025-26 year. This will have the effect for most individuals with a study and training support loan of reducing their compulsory repayment amount.

#### Key changes

- An updated Schedule 8 – Statement of formulas for calculating study and training support loans components (NAT 3539) and study and training support loans weekly, fortnightly and monthly tax tables will take effect on 24 September 2025.
- To implement the new law, the formulas in the updated Schedule 8 to calculate the withholding amounts for employees who have a study and training support loan will comprise linear equations of the form  $y = ax - b$ . This is different to the formula previously used for Schedule 8.
- Payers must apply the updated Schedule 8 prospectively when calculating withholding from payments made on or after 24 September 2025. When the updated Schedule 8 comes into effect there is no requirement to recalculate withholding that has already occurred on payments made before 24 September.

The NAT 3539 output file that will apply from 24 September 2025 has been provided in both the [DSP Hub](#) and the [Software Developers website](#).

### Agenda item 4 - Update on general matters and Tax time delivery

There are currently 3 tickets referring to validation rules that require further investigation to determine if they are bugs.

A review of the DVA code descriptions in the PIITR business implementation guide (BIG) is currently underway before the latest version is published on [sbr.gov.au](http://sbr.gov.au):

[Tax\\_time\\_2025\\_PLS\\_Additional\\_Information\\_FAQs - Online services for DSPs - DSP hub - Confluence](#)

Members who are currently providing the AS2009 service and are transitioning to AS2025 were asked to provide an indicative timeframe for when they anticipate entering PVT and EVTE. DSPs who have not provided these details, will be contacted if they don't respond to the ticket created next week in Online Services for DSPs.

EXTERNAL



## Agenda item 5 – Delivery update

Preparations are underway for August EVTE.

A walk through of the [August 2025/26 DWIS Product and Program Delivery Roadmap](#) published in the DSP Hub on 30 July was provided to the group.

It was confirmed with the group that the change related to the Copy of Return item on page 2 of the roadmap where it states LDG2019 is for the LDG Get service.

The Pillar 2 APIs which will be available on the API Portal have been added to the roadmap for visibility and will undergo testing in the sandbox environment rather than in EVTE.

## Agenda item 6 – Platform update

There were no platform updates to provide in this meeting.

## Agenda item 7 – Agent online environment update

Relationship Authorisation Manager (RAM) to Access Manager sync issues were identified between 6-8 August, where it was found new users added in RAM were not synchronising to Access Manager after accepting email authorisation. This resulted in agents being blocked and prevented businesses from setting user permissions. The issue was resolved 8 August and work is underway on a script to identify this issue should it occur again.

An issue has been identified with some agents not consistently receiving their daily EFT reports. Investigation will continue to an attempt to identify if it is related to high refund volumes.

## Agenda item 8 – DSP communications update

Information about the following topics can be found in issues [30](#) and [31](#) of the DSP newsletter:

- DWIS Product and Program Delivery Roadmap
- Reminder: resources and news services
- Reminder: Annual digital service provider tax time event. If you're interested in attending, [raise a ticket](#) via the DSP service desk
- The ATO corporate plan 2025–26 has been released
- Updated ato.gov information on OTE available – Payday Super

EXTERNAL



- Updated 2025 PAYG withholding tax tables
- Reminder: employers to finalise STP data - 14 July deadline has passed

## Agenda item 9 – DSP feedback

No other DSP feedback.