



# Key Outcomes – Practitioner lodgment service working group

**Venue:** MS Teams  
**Date:** 9 September 2025  
**Start:** 1.00pm AEST **Finish:** 1.18pm AEST  
**Chair and facilitator:** Kaethe Seidel-Wynne  
**Secretariat:** Kaethe Seidel-Wynne  
**Secretariat contact:** 02 9354 3014

**Attendees:**

Sonia Lark, Kaethe Seidel-Wynne, Adrian Romano, Craig Willox, Carl Bennett, Bhumi Mandalia

**Guest Speakers:**

**Apologies:**

ATO – Julie Seiver, Felicity-Ann Stokes, Ziva White



## Agenda item 1 – Welcome

The chair opened the meeting and welcomed the group.

A reminder was provided about the DSP Tax time event being held 16-17 September in Canberra. Draft agendas are available in the DSP hub and anyone interested in attending that has not yet submitted an EOI to register, was encouraged to do so as soon as possible.

Feedback was requested from the group about cancelling the next PLS working group meeting on 23 September due to the close proximity of the DSP Tax time event. No concerns were raised therefore this meeting has now been cancelled. The next meeting is scheduled for 7 October 2025.

## Agenda item 2 – Action item updates

There is 1 open [action item](#) that remains on pause.

## Agenda item 3 – Tax time related documentation

**The following Change advices were published in the DSP hub:**

### 1 September

[CA2026-001 Critical Minerals Production tax incentive \(CMPTI\).pdf](#) (Future Made in Australia – accelerating investment in Australian industries).

The CMPTI provides eligible recipients with a refundable tax offset of 10 per cent of the eligible costs of processing certain critical minerals in Australia.

### 2 September

[CA2024-012\\_Housing\\_\(Build-To-Rent\\_Developments\)–  
accelerating\\_tax\\_deductions\\_and\\_reducing\\_managed\\_investment\\_trust\\_withholding\\_tax\\_rate.pdf](#)

Now received Royal Assent

[CA2026-002 Hydrogen Production tax incentive \(HPTI\).pdf](#) (Future Made in Australia – accelerating investment in Australian industries)

The HPTI is to help companies commence medium to large scale production of renewable hydrogen in Australia, while the market is still developing.

### 8 September

[CA2026-003 Reportable Tax Position Schedule expansion to large superannuation funds and collective investment vehicles.pdf](#)

### 9 September

[CA2024-013\\_Extending the clean building managed investment trust withholding tax concession.pdf](#)

Now has a revised start date announced in the last budget – 1st day of the quarter following amending law Royal Assent.

EXTERNAL



## Agenda item 4 - Update on general matters and Tax time delivery

No update to provide.

## Agenda item 5 – Delivery update

### September Production Release – 12 September

TRT bug fixed in July EVTE and PayEvent bugs in August EVTE will be deployed into production

### September EVTE release 19 September

- OECD Pillar 2 changes (LDG.List, TXLST, CLNTACC, CLNTACCSUM) will be published with their code deployed to EVTE as well. CUREL to be released as a part of October release

- ASMT PCN update to resolve a known issue. No code or artefact changes as the bug was internal to the ATO

### Updated Roadmap and Tax Time Presentation:

A version of a new roadmap was presented to the DSPs that attended the DSP Tax time event held on 16 and 17 September. This version is currently being updated and is anticipated to be published on the DSP hub in October when available.

## Agenda item 6 – Platform update

No update to provide

## Agenda item 7 – Agent online environment update

### Weekend Release Update:

Our standard September systems release is scheduled for this weekend. Several planned changes for Online Services for Agents (OSFA) have been deferred and will be rescheduled.

### SBR2 Maintenance (20–22 September 2025):

Critical maintenance for SBR2 will occur from 10:00pm Saturday 20 September to 7:00am Monday, 22 September. This outage was originally planned to end at 10:00am Sunday however has been extended to allow sufficient time for rollbacks if required. If the system updates are completed ahead of schedule

EXTERNAL



SBR2 will be made available sooner. ATO online services such as Online Services for Agents (OSFA) and Online Services for Business (OSB) will be available. We've updated our web maintenance pages and dashboard notifications and have communicated these changes to agents via our weekly newsletter.

While the extension is not ideal due to the monthly BAS due date falling on Sunday, 21 September, the due date will automatically shift to the next business day as per standard practice.

#### **ATO online services login Issues:**

Some agents have reported system unavailable errors when accessing ATO Online Services. This may be linked to the Australian Government Digital Identity System (AGDIS) and is not an ATO system issue as it is not believed to be related to myID specifically. We are actively working with AGDIS and affected agents to investigate and resolve the issue. AGDIS advised agents to ensure they log out correctly to ensure the session closed properly and regularly clearing their browsers cache. Refer to [How to clear the cache and cookies in your web browser | Australian Taxation Office](#)

### **Agenda item 8 – DSP communications update**

Information about the following topics can be found in issues [34](#) and [35](#) of the DSP newsletter:

- It's time to transition to TLS 1.3
- eInvoicing made easy
- Reminder: updated ISO/IEC 27001:2022 standard
- Reminder: Annual digital service provider tax time event
- Changes to STP Pay Event 2020 for Payday Super
- OSF updated to TLS 1.3
- Updates to withholding schedule and tax tables
- Check out the updated RAM website

For previous editions of the DSP newsletter:

[January 2025 – December 2025](#)

[DSP newsletter archive](#)

### **Agenda item 9 – DSP feedback**

Questions from DSPs have been answered above in the [Agent online environment update](#).