Key Outcomes –
Practitioner lodgment service working group

Venue: MS Teams

Date: 3 March 2026

Start: 1.00pm AEDT   **Finish:** 1.30pm AEDT

Chair and facilitator: Julie Seiver

Secretariat: Kaethe Seidel-Wynne

Secretariat contact: 02 9354 3014

Attendees:

Sonia Lark, Julie Seiver, Felicity-Ann Stokes, Adrian Romano, Bhumi Mandalia, Carl Bennett, Cara Ly

Apologies:

Kelly Collins, Ziva White

Agenda item 1 – Welcome

The chair opened the meeting and welcomed the group.

The group was advised that a review of the current change advice template is underway to ensure it remains useful for DSPs. Feedback is welcome and the topic will be revisited at the next PLSWG meeting.

Reponses to the follow up items from the previous meeting were provided:

- DSP query regarding the ETA of the Pre-fill BIG and whether the TPAR pre-fill will be added into the legacy XML pre-fill
  - the pre-fill BIG isn't available, the draft is expected by the end of March, final publication anticipated in April
  - there may be a delay on the DVA/ other codes being shared from other agencies this year
  - the requirements when prefilled TPAR information is adjusted and how this should be approached, has been escalated to the business area and further advice will be provided once available.

- The draft Trust Tax Return referred publication is being prioritised for review and will be published to the DSP Hub as soon as possible.

Agenda item 2 – Action item

There were no action items.

Agenda item 3 – Tax time related documentation

An additional 9 draft Individual tax return Instructions have been added to DSP hub – 2026 Draft Individual tax return instructions - Online services for DSPs - DSP hub - Confluence

Agenda item 4 – Update on general matters and tax time delivery

When lodging FBT production access tickets, a separate ticket is required for each product. Each ticket should also include a brief note outlining the date testing was completed or provide relevant message IDs.

Agenda item 5 – Delivery update

There are two corrections for the March EVTE release:

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- Incorrectly called out FVS deployment to EVTE in March. There are no further FVS changes and last version published in February is final.

- Annual Investment Income Report (AIIR) will now be deployed into EVTE for April EVTE instead of March EVTE.

Agenda item 6 – Agent online environment update

A small number of registered agent numbers were not recognised by the IVR system when agents attempted to reach ATO call centres. This was resolved on 3 March.

Pre-fill BIG – Business owners are currently reviewing the TPAR mapping and BIG content.

OSFA – Account SPA's returning overdue amount when the due date had not yet passed. There were no reports in relation to SBR. This is under investigation.

March release is scheduled for 13-15 March 2026. Internal and external (with an agent) business deployment verification will be undertaken for any OSFA changes.

Agenda item 7 – DSP communications

Information about the following topics can be found in issue 7 of the DSP newsletter:

- Digital service providers news update
- DWIS Product and Program Delivery Roadmap
- 2026 NRFI schedule
- Late payment offset will no longer be available
- New Payday Super regulations – find out what they mean for your systems
- Ready for Payday Super? Check!
- Temporary issue with some ato.gov.au links
- Tax professionals conversation – 11 March

Information about the following topics can be found in issue 8 of the DSP newsletter:

- Introduction to OSF in-depth analysis pilot
- Pillar Two – CGDMTR update
- Register now: Pillar Two information session
- SBR2 Production upgrade
- Update to SMSF Alias (ESA) lookup table
- Reminder: contact your clients about the ATO email campaign to SBSCH users

From March the weekly newsletter will be issued on Tuesdays instead of Wednesdays, allowing updates to be shared sooner. Tuesday will now be the standard release day, however there may be occasional weeks where the newsletter is sent out later to incorporate timely or urgent information.

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For previous editions of the DSP newsletter:

January 2026 – December 2026

DSP newsletter archive

Agenda item 8 – Platform update

At the previous meeting a DSP reported higher latency between the LDG.list service in SBR2 and the AS list service in SBR1. The following response was provided:

- SBR2 services in SRP (AS list and LDG.list) have an average response time of 1.9 – 2.3 seconds whereas the AS list in SBR1 averages between 500-700ms
- This is due to the different system architectures and utilisation. It is expected behaviour for SBR2 services response time to be in this range.
- Both remain within expected response-time ranges, and no further investigation is planned.

A separate query has been received about response-time variations in SBR1 AS services. This appears to be a different issue and is still under investigation, with updates to follow once more information is available.

The MEIG upgrade is proceeding in production and is scheduled for the weekend of 14 March.

Agenda item 9 – DSP feedback/issues

No issues were raised for discussion.

Agenda item 10 – Close

The next PLS working group meeting is scheduled for Tuesday 17 March at **1.00pm AEDT**.

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