



Key Outcomes – Practitioner lodgment service working group

Venue: MS Teams
Date: 29 September 2026
Start: 1.00pm AEDT **Finish:** 1.15pm AEST
Chair and facilitator: Julie Seiver
Secretariat: Kaethe Seidel-Wynne
Secretariat contact: 02 9354 3014

ATO Attendees:

Sonia Lark, Julie Seiver, Felicity-Ann Stokes, Adrian Romano, Carl Bennett, Joshua Corlett, Tate Lesko

ATO Guest Speaker:

Apologies:

Kelly Collins, Bhumi Mandalia, Craig Willox



Agenda item 1 – Welcome

The chair opened the meeting and welcomed the group. A recap of the Annual DSP Tax Time Event, held two weeks ago, was provided. The event generated strong engagement across the DSP community. Attendees connected with project leads, participated in discussions, and learned about current and upcoming initiatives. Thanks were extended to all participants for their contributions, insights, experiences, and feedback.

Agenda item 2 – Action item

There were no open action items.

Agenda item 3 – Tax time related documentation

The following change advices have been published to the [DSP hub](#):

- CA2027-007 OECD Crypto Asset Reporting Framework and domestic reporting
- CA2027-008 Uplifting the ABN and Super Fund Lookup Services
- CA2027-009 Client-to-agent linking (CAL)
- CA2027-010 Boosting the Low Income Super Tax Offset (LISTO)
- CA2027-011 Dynamic pay as you go instalments – making tax simpler for businesses
- CA2027-012 GST at settlement
- CA2027-013 Cutting taxes with a Working Australians tax offset

The following change advices have been updated on the [DSP hub](#):

- CA2024-012 Housing (Build-To-Rent Developments) – accelerating tax deductions and reducing managed investment trust withholding tax rate
- CA2024-013 Extending the clean building managed investment trust withholding tax concession
- CA2026-001 Critical Minerals Production Tax Incentive (CMPTI)
- CA2026-002 Hydrogen Production Tax Incentive (HPTI)
- CA2025-002 Implementation of a Global Minimum Tax and a Domestic Minimum Tax – the incorrect version was published last week, the correct version has now been published
- CA2025-016 Strengthening the foreign resident capital gains tax regime
- CA2025-011 Better Targeted Superannuation Concessions – Total Superannuation Balance

Updated change advices from previous years have been published to the 2027 change advice page. This approach has been implemented to make it easy to identify changes across the different years. Feedback on this approach was invited.



Agenda item 4 – Update on general matters and tax time delivery

The group was asked if they had received reports from agent clients experiencing issues with ITR pre-fill and were encouraged to provide this information through the meeting chat to assist in understanding the issue.

The error code was identified as **CMN.ATO.PIITR.EM3001** ('The ATO was unable to confirm if your client has SoD prefill data, please check again later'). Feedback provided during the meeting indicated that a number of clients had experienced the pre-fill error.

Update: This was resolved on the afternoon of 29 September. Agents should try again to request prefill data.

Agenda item 5 – Delivery update

There have been no immediate changes. The October EVTE changes will be discussed at the next PLSWG meeting.

Agenda item 6 – Agent online environment

A standard system release was completed over the weekend, including a fix to address an issue where agents' care-of address details were being removed after submission. Testing is continuing, with early indications suggesting the issue has been resolved.

The group was also advised that a temporary SBR2 issue occurred on 28 September and was resolved within approximately 30 minutes, before a dashboard notification could be issued.

Agenda item 7 – DSP communications

Information about the following topics can be found in [issue 35](#) of the DSP newsletter:

- FBT changes affecting employers who provide salary sacrificed work-related benefits
- \$20,000 instant asset write-off (IAWO) is here to stay
- Have your say: SGD 2026/D1
- Tax professionals live stream – 29 September

Information about the following topics can be found in [issue 36](#) of the DSP newsletter:



- Reminder: Upgrade of Certificate Authority for machine credentials
- Reminder: SBR2 EVTE upgrade
- Digital Services Gateway added to the API system maintenance page

Information about the following topics can be found in [issue 37](#) of the DSP newsletter:

- XBRL to XML Conversion Roadmap
- One week to go: Tax professionals live stream
- On-call support
- Upcoming SFT/IFT/Closure register
- ATO Artefacts and Location

Information about the following topics can be found in [issue 38](#) of the DSP newsletter:

- Reminder: SBR EVTE keystore deactivation
- Reminder: SBR1 services decommission
- Reminder: decommission of closely held trusts TFN Report service
- New phone, same myID

For previous editions of the DSP newsletter:

[January 2026 – December 2026](#)

[DSP newsletter archive](#)

Agenda item 8 – Platform update

It was advised that the temporary SBR2 outage mentioned earlier in the meeting was related to an issue identified following the weekend system release. The issue is being actively monitored, and remediation efforts are ongoing. It was acknowledged that system performance has been challenging over recent weeks, and work is continuing to restore service stability and return the system to expected availability and performance standards.

Agenda item 9 – DSP feedback/issues

A question was raised regarding the expected availability of recordings from the Tax Time event. Members were advised that the initial estimated timeframe for publication of the recordings is **20 October**.



Agenda item 10 – Close

The next PLS working group meeting will be held on **Tuesday 13 October** at **1.00pm AEDT**.

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