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Key Outcomes –
Practitioner lodgment service working group

Venue: MS Teams

Date: 27 October 2026

Start: 1.00pm AEDT **Finish:** 1.30pm AEDT

Chair and facilitator: Julie Seiver

Secretariat: Kaethe Seidel-Wynne

Secretariat contact: 02 9354 3014

ATO Attendees:

Sonia Lark, Julie Seiver, Felicity-Ann Stokes, Felicity Cummins, Carl Bennett, Joshua Corlett, Mark Dworak

ATO Guest Speaker:

Apologies:

Kelly Collins, Bhumi Mandalia, Adrian Romano, Craig Willox

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Agenda item 1 – Welcome

The chair opened the meeting and welcomed the group.

The group was reminded that that expressions of interest are open for DSPs to participate in the Reforming Negative Gearing working group. The first meeting is expected to take place in November 2026.

An update was provided on the proposed transition of Trust Tax Return Service lodgment from Single Request Processor (SRP) to Bulk Business Requests Processing (BBRP). Following a review of MTAS delivery timeframes, the planned interactive solution is no longer proceeding. As a result, the proposed transition from SRP to BBRP is not currently on the roadmap. A timeframe for future implementation is not available at this stage. Further updates will be provided as planning progresses.

Agenda item 2 – Action item

There were no open action items.

Agenda item 3 – Tax time related documentation

Publishing of the Tax Time event video recordings has commenced, with sessions becoming progressively available on the DSP Hub. More recordings will be published over the coming week.

Agenda item 4 – Update on general matters and tax time delivery

- The PLS troubleshooting page has been updated with the workaround for TRT validation rule 432289 when trusts are making distributions to partnerships.

- Activity statement 2025 Business Implementation Guide – prefill amounts at W1 and W2 on activity statement. There's a suggestion that the AS pre-fill will pre-populate label 4 in the pre-fill when it's returned instead of just W1 and W2. Waiting on confirmation - if that is the case it will be removed and updated and we'll make that available as soon as we have approval.

- Activity statement 2025 service – issue for compromised clients - some internal work has resulted in an issue for compromised clients. Agents with compromised clients need to contact the ATO to lift the indicator in order to make a lodgment. We are treating this very seriously and working to fix this and will issue communication shortly. We do not have a date for resolution, we will share that with you as soon as we can.

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Agenda item 5 – Delivery update

Currently working through our IDS (International Dealings Schedule) plans with business. We may be rolling that over in either December EVTE or February EVTE. As soon as we have the plans bedded down we will advise.

Agenda item 6 – Agent online environment

- Issue: Activity statement lodgment for compromised clients
  - There is a system issue currently impacting activity statement pre-fill and lodgment for compromised clients.
  - This results in missing pre-fill data and lodgment errors.
  - This issue impacts both ATO online and SBR services.
  - Affected agents currently need to contact the ATO for manual removal of the compromised indicator to enable lodgment.
  - After the compromised status has been removed, there may be a delay until the following day before activity statements can be lodged.
  - At this stage there is no timeframe for resolution.
  - We have troubleshooting information on our website

- ATO online rebrand
  - Online services for agents (OSfA) is expected to be refreshed with an updated look and feel aligned to other ATO digital services at the end of November 2026. Changes include updates to colours, layouts, icons, page presentation and navigation, including access to the client list and advanced search features. There are no changes to functionality, permissions, client access arrangements, or business processes. Broad communication to the agent community is expected shortly.

- November integrated release 2026
  - We are currently scoping Business Deployment Verification (BDV) requirements for any ATO Online Services for Agents (OSFA) changes expected for the release November release scheduled for the weekend commencing 13 November 2026.

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Agenda item 7 – DSP communications

Information about the following topics can be found in issue 41 of the DSP newsletter:

- Reminder: Physical end point transition
- Commissioner-initiated assessments under Payday Super
- Crypto-Asset Reporting Framework exposure draft legislation released
- Voluntary Disclosure Statement service resources
- SBR2 Payment Summary Service
- Reminder: EOI for the Reforming negative gearing working group
- Change Freeze for Tax Time 2026
- Cyber Security Awareness Month: AI-enabled phishing

Information about the following topics can be found in issue 42 of the DSP newsletter:

- Reminder: Digital Partners Stewardship Group EOI
- Stay informed about critical cyber security issues
- Activity Statement errors for prefill or lodgment
- EOI extended for the Reforming negative gearing working group
- ATO consultation on the Crypto-Asset Reporting Framework
- Reminder: Physical end point transition
- Tax professionals live stream – 11 November
- Cyber Security Awareness Month: Protecting your AI services
- ATO system maintenance and Online services for DSPs
- Recording available: Tax professionals live stream

For previous editions of the DSP newsletter:
January 2026 – December 2026
DSP newsletter archive

Agenda item 8 – Platform update

There was no update to share.

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Agenda item 9 – DSP feedback/issues

A query was raised regarding the PSAR and if there will be a Business Implementation Guide as differences in business logic have been noted between the XML and XBRL versions.

The differences have been submitted in a ticket and will be addressed through the ticket.

Agenda item 10 – Close

The next PLS working group meeting will be held on **Tuesday 10 November** at **1.00pm AEDT**.

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