



# DARG focus group: Chatterbox workload distribution Final Outcomes

v1.00

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| <b>Title:</b>                     | DARG focus group– Chatterbox workload distribution-Final outcomes   |                 |  |
| <b>Issue date:</b>                | 16 August 2018  |                 |  |
| <b>Focus Group Sponsor</b>        | Digital service provider Architecture Reference Group (DARG)<br><a href="https://softwaredevelopers.ato.gov.au/DARG">https://softwaredevelopers.ato.gov.au/DARG</a> |                 |  |
| <b>Lead:</b>                      | Paul Dwyer  | <b>Contact:</b> | <a href="mailto:DARG@ato.gov.au">DARG@ato.gov.au</a> |
| <b>Members of the focus group</b> | <b>Digital service providers (DSPs)</b><br>Members of the DSP Architecture Reference Group<br><b>ATO</b><br>Paul Dwyer, Joe Maxymenko                               |                 |  |
| <b>Next meeting</b>               | None scheduled  |                 |  |
| <b>References</b>                 | <a href="https://softwaredevelopers.ato.gov.au/DARGFG_Chatterbox2018">https://softwaredevelopers.ato.gov.au/DARGFG_Chatterbox2018</a>                               |                 |  |

## Outcomes:

- Focus group provided consultation to ATO on Chatterbox
- Recommendations were not made as chatterbox deployment was postponed

## Detail

This technical focus group was formed to address issues for Digital service providers (DSPs) and Sending Service Providers (SSPs) in regard to the technical implementation of Chatterbox (Workload Distribution) for ATO's SBR environment.

The goals of the focus group were to:

- facilitate quick discussions out-of-session in regard to technical matters for the ATO's development and deployment of a Chatterbox-like workload distribution mechanism
- report on those matters to the DARG for endorsement as recommendations to the ATO.

This group was governed by the ATO-DSP Architecture Reference Group (DARG) and it was commissioned at the [DARG meeting 01 March 2018](#)

The Group met via Teleconference on many occasions in March 2018 and April 2018.

The ATO advised to the [DARG meeting 19<sup>th</sup> April 2018](#) that the Chatterbox deployment had been postponed. ([DARG decision](#) 18.0016)

The focus group was closed by the [DARG on 16<sup>th</sup> August 2018](#), as the goals of the group had been completed.

*The ATO appreciates the expertise and generosity of time of Digital Service Providers in partnering with us in the development of digital solutions for Tax and Superannuation systems.*