



DARG focus group: Service Catalogue Final Outcomes

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Title:	Service Catalogue – Closure report of the focus group
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Members of the focus group	as at 30/4/2018 the membership was: DSPs Brett Reed (e-Payday), David Field (Ozedi / ABSIA), KoustubhBandyopadhyay (Comm Bank), Kevin Johnson (Reckon) ATO Lisa Masin, Sharna Maltman, Kylie Johnston, Sonia Lark, Scott Rumford, Alastair Parker, Kim McConaghy, Lachlan McKenzie, Vitaly Sidorenko, Xiang Zhao
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Next meeting	None scheduled
References	https://softwaredevelopers.ato.gov.au/DARG-TFG-ServiceCatalogue_2018

Key Outcomes:

- The service catalogue is a valuable initiative and is a step in the right direction for DSPs to have all information in one place
- Ease of navigation is critical.
- Necessary to support hierarchical and also relational navigation.
- Content should also include:
 - Instruction / context about the services
 - Versioning information
 - Conformance suites

See next page for detail . . .

Detail

This focus group was formed to address design of the service catalogue.

The service catalogue will be a single navigational path for DSPs to discover and consume technical information on web-services from the ATO and other agencies.

The focus group commenced on 19 March 2018. It was commissioned by the [DSP Architecture Reference Group \(DARG\)](#) with the following objectives:

- To review the ATO's prototype of the catalogue
- To document advice/feedback on the direction of the ATO prototype in terms of its usability across the software industry.

The group met via teleconference on 30 April 2018 and another follow-up session.

The [outcomes of the sessions were published 9th May](#) as:

- *DSPs like that we are trying to modernise and merge this information online, and in the one place.*
- *DSPs like that we are taking inspiration from others in how we advertise our services, instead of re-inventing the wheel.*
- *There was a general feel that really big messages might be difficult to view online, compared to in a document.*
- *Although the prototype only has a handful of services, DSPs all agreed that good navigation will be crucial. Some DSPs liked the hierarchical layout, while others preferred relational. It is likely that the catalogue will support multiple ways of finding what you're looking for.*
- *The content in the prototype is heading in the right direction, but there are a few things missing:*
 - *There are not any instructions about what the services are for, or the context they fit within*
 - *There is not any versioning information, or any ability to see what has changed since last time*
 - *The conformance suites are needed before people can understand what a service looks like 'on the wire'.*

.(Source "Focus Group: Service catalogue 2018 - Outcomes 30 April 2018 (DOCX)")

The focus group is closed by the DARG 24 May 2018, as the goals of the group are completed.

The ATO appreciates the expertise and generosity of time of Digital Service Providers in partnering with us in the development of digital solutions for Tax and Superannuation systems.