Software Assurance Project

Discovery Workshop Notes – 28 November 2016

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Attendees

Jo Voight	ICB
Peter Dixon	MLC Life
Sasha Grading	PwC
Tony O'Reilly	KPMG
Luke Ford	KPMG
Jon Johnson	ADAEQUARE
Tim Beard	ADAEQUARE
Mike Behling	MYOB
Joy Hooper	Oracle
Briony Campbell	Wolters Kluwer
Amie Holman	Xero
Martin Etherington	Xero
Anthony Migliardi	Xero
Sharon Sutcliffe	ATO
Steph Lillywhite	ATO
Marina Dolevski	ATO
Michele Tobin	ATO
James Levick	ATO
Terry Seiver	ATO
Mel Claridge	ATO

Summary

The participants in the workshop:

- found definite value in exploring the common errors
- would like to see information presented via industry type or lodgment channel as it is important to know who is making the errors
- agreed they wanted the ATO to use existing multiple channels to communicate and share the errors such as SIPO, Tax Agent Newsletter and Let's Talk
- suggested that the timeliness of communication is important as the information needs to be current and updated real time as issues arise
- made some early suggestions to prevent common errors, including:
  - a reason code be allowed against BAS labels to explain particular entries
  - a search engine in the software on known errors could be handy
  - perhaps software could be linked into the ABN lookup tool to automate some fields

The ATO will:

- explore ways to refine the errors
- collate and share the common errors via the most appropriate means (eg SWD homepage to store common errors and alert via SWD newsletter, Tax Agent Newsletter)
- consider preparing a common errors handbook