



Improving the test environment Outcomes

[CLASSIFICATION] External
File ref: ITE20181026

Title:	Improving the test environment outcomes		
Issue date:	8 November 2018		
Venue:	Webex Teleconference		
Event date:	26 October 2018	Start: 14:00	Finish: 15:30

Chair:	Mike Behling	Facilitator:	Mike Behling
Contact	Sonia Lark	Contact phone:	DPO@ato.gov.au

Attendees: names/section	<p>Digital Service Provider Representatives Mike Behling – MYOB Kevin Johnson – Reckon Anthony Migliardi – Xero Richard Puffe – Thomson Reuters Brett Reed – e-payday Paul Siriwardana – Thomson Reuters Jack Wee – Catsoft Michael Wright – Sage</p> <p>ATO Michael Ferris - Director, Digital Wholesale Services Danny Figueiredo – Digital Partnership Office Phuoc Giang – Digital Wholesale Services Sonia Lark – Digital Partnership Office Julie Sen – Digital Partnership Office</p>
Apologies: name/section	<p>ATO Martin Mane - Director, Digital Partnership Office Michael Rowell - Assistant Commissioner, Digital Wholesale Services</p>

Next meeting 16 November 2018

Agenda item: 1 – EVTE – what is the problem we are trying to solve?

- Validation should be an absolute minimum, ensuring the data entered is either correct or incorrect.
- EVTE should try and mirror the production environment as much as possible.
 - It was noted that creating an EVTE mirroring production is a concern. Time, cost and effort to maintain it must be considered and may take resources away from other key deliverables.
- The current EVTE is not fit for DSP needs.
 - DSPs noted that the conformance suite is limited in what their products should be testing.
 - There is little assurance that data sent by DSPs is reaching the correct back end of ATO systems.

Agenda item: 2 – EVTE – what are the areas identified for improvement?

- Increased consultation with DSPs on conformance scenarios
 - Provide engagement opportunities with business and DSPs to ensure that the interpretation of business rules and conformance scenarios are correctly defined and fit for purpose.
 - Updates to business rules and related test scenarios to be treated in a similar manner.
 - Align EVTE conformance testing to align with external stakeholder expectations.
- Improvement opportunities for existing services
 - Review the test data sets supporting the existing mocked service and potentially extend to provide accurate and comprehensive data sets, generating correct responses to all valid and invalid inbound messages.
 - Review the test data sets supporting the existing mocked services and update to align the client data sets where a business process is achieved over multiple service actions e.g. Client Update services.
- Communication
 - Account Managers should be contacted if it concerns individual developer issues. If it is an issue which could affect other users and DSPs it should go to everyone.
 - Consider other avenues of communications for a wider reach of external stakeholders.
 - Ensure all key messages are cascaded to the relevant internal and external stakeholders.

Action item: 26/10 - 01	Due date: Friday 16 November 2018	Responsibility: DPO and group
Search and review past cross check cases and determine their suitability for PLS services		
Action item: 26/10 - 02	Due date: Friday 16 November 2018	Responsibility: DPO
Confirm the current status of the assurance testing improvement work		
Action item: 26/10 - 03	Due date: Friday 16 November 2018	Responsibility: Mick F and Sonia L
Set up a focus group to provide input into the IITR 2019 conformance suite test scenarios.		
Action item: 26/10 - 04	Due date: Friday 30 November 2018	Responsibility: Mick F and Sonia L
Create an engagement process with product owners of future services and DSPs.		
Action item: 26/10 - 05	Due date: Friday 16 November 2018	Responsibility: Mick F and Sonia L
Review the test data sets supporting the existing mocked CU services for potential alignment of the client data sets where a business process is achieved over multiple service actions		
Action item: 26/10 - 06	Due date: Friday 16 November 2018	Responsibility: Mick F and Sonia L
Provide a list to DSPs of upcoming services for prioritisation for involvement in test scenario creation.		

➤ Pre-reading material



ATO External Vendor
Testing Environment I