

Action Item	Description	Action by	Status	Update
16/04 - 06	Sage indicated there have been issues with ELS Prior Year Lodgement validation reports.	DPO/Paul Mosca	In progress	16 April: There is already a logged incident and the DPO account manager will request for an update on the incident.
16/04 - 05	Multiple DSPs are experiencing issues with the TPCMR on-demand reports (ie ASLRPT) where the report is never received for the tax agent. The number of these cases are increasing on a daily basis. Account managers have already been looking into these issues via separate incidents.	DPO / Danny Figueiredo, Paul Walters	In progress	16 April: DPO account managers and DPO management will look at getting the priority increased as requested by the multiple DSPs.
16/04 - 04	Some DSPs expressed their concern as they have not received some of the IITR 2019 newsletter and DPO bulk communications.	Danny Figueiredo	In progress	16 April: Danny will re-send DPO emails detailing IITR 2019 changes notifications direct to DSPs developing this service.
16/04 - 03	DSPs expressed concerns over the SMSFAR changes and when it will be released to EVTE	DWS / Anu Duggirala, Mick Ferris	In progress	16 April: DWS will determine whether pre-EVTE release or hotfix will be available for SMSF changes which are being rolled back
16/04 - 02	Reckon requested for an update on the availability of the PDF forms which includes the TT19 change details. In past years this would have already been provided.	DPO / I&I	In progress	16 April: DPO and I&I teams to liaise with other internal ATO teams to source this information for all DSPs

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16/04 - 01	Reckon requested for the updated Tax time change advices to be provided to DSPs regarding. These include but not limited to: <ul style="list-style-type: none"> • Personal tax plan • Instant asset write-off changes for small business 	DPO/ I&I	In progress	16 April: DPO and I&I teams to liaise with other internal ATO teams to source this information for all DSPs
02/04-03	DSPs are waiting for the BIGs for IITR 2019 and IITR pre-fill.	DPO	Closed	16 April: These have now been published 12/04 to SBR.gov.au 11 April: Dino Di Lorenzo confirmed the BIGs have been updated and are in the process of being sent to publishing, with approval for priority publishing. Expected to be published by Mon 15/04. 02 April: Sonia following this up with Ross Barns.
02/04-02	Company Tax Return specifications have not been released.	Mick Ferris	In progress	16 April: Expected in EVTE drop 18/04 02 April: Mick to confirm when this will be available and see how DSPs can access this faster.
02/04-01	DPO to publish new IITR Deductions Schedule Q&A to SWD and send out links to members.	DPO	Closed	11 April: Revised document published to SWD website 02 April: Document sent to publishing on 04/04
20/03 - 03	Sage and MYOB are having issues with the SBR transaction data statistics reports as they are not provided by the account managers in a consistent manner. Also the current format of PROD2 transmission report is not the same as the previous	Danny Figueiredo	In progress	16 April: We are still working on a solution for account managers to be able to do these reports. Danny has been sending the interim reports weekly. Anticipating this issue to be resolved by next meeting. 11 April: Interim PROD2 reports have been sent to the requesting DSP for 2 weeks. This is still an interim report and DWS ecommerce reporting is still working on a long term solution. 02 April: Danny is working with the DWS ecommerce team on the PROD2 report. 20 March: Danny to check with ATO/DWS for an update on the reports

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	PROD1 report. Account managers have stated that the ATO is working on this but no solution has yet been provided.			
20/03 - 02	DSPs are still experiencing issues with receiving bulk emails generated from the SWD website – daily/weekly updates	Scott Rumford	Closed	<p>16 April: Our IT security area has advised that we are unable to resolve the issue with the daily email updates at the present time. You can still subscribe to the weekly DSP newsletter and we will continue to look for other opportunities to improve the site and provide other suitable workarounds. This issue will be addressed when we move to the new platform – expected by end 2019.</p> <p>02 April: No further update at this time</p> <p>20 March: We are working with the security area to get this resolved. Scott will follow up.</p>
20/03 - 01	A focus group will be established for involvement in the design process for the AS service changes. (STP pre-fill, etc)	DPO	Closed	<p>26 March: EOI published in DSP Newsletter</p> <p>20 March: EOI was issued on 26 March. First meeting expected to be scheduled within the next 2 to 3 weeks</p>
05/03 - 01	Do the DSP's who have just moved to Prod 2 need to update certificates, or was that done as part of the move. Sharna to get in touch with Wolters Kluwer	Sharna Maltman	Closed	<p>20 March: The recent SBR1 and SBR2 certificate changes were for the following:</p> <ul style="list-style-type: none"> • SBR2 PROD1 SSL (ato.sbr.gov.au) • Signing certs (signing.sbr.gov.au), and • SBR2 PROD2 Signing certs (signing.sbr.gov.au). • SBR2 prod2.ato.sbr.gov.au was not changed and it expires 5/12/2020. <p>Please note that as the signing.sbr.gov.au certificates changed for both PROD1 and PROD2, this needed to be changed as the signing.sbr.gov.au certificates handles integrity verification of the responses from ATO/SBR which is different to the SSL root certificates which to established a trusted connection with SBR/ATO.</p>

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05/03 - 02	GovReports were having issues with the DSP online services. GovReports raised a concern that on certain occasions, while updating an existing Jira item, data was not saving. It appeared to GovReports that the Jira item was not updating with their comments or details (sometimes).	Sharna Maltman	Closed	20 March: GovReports are now successfully using Online Services for DSPs to communicate with us. No further issues have been raised. Please note also that JIRA was successfully upgraded to the latest version over the weekend.
05/03 - 03	Document the whitelisting and PVT process when DSPs are requesting whitelisting for TT19, where DSPs are whitelisted for the TT18 version of the service.	Danny Figueiredo	In progress	16 April: DPO has been working with the internal ATO business team on the IITR 2019 PVT process which will be required for all DSPs. Danny has contacted some DSPs directly via phone for pre-discussions and presented the draft process for discussion at the meeting on the 16 th . DSP expressed the need for this information to be sent via e-mail and published as reference. DPO will provide this once all the comments and feedback have been analysed from 16 th meeting. 02 April: All DSPs consuming IITR 2019 will need to go through a re-certification process. The PVT process is currently being discussed internally within the ATO and once finalised will be provided to all DSPs via the PLS Working Group forum and other official communication channels. This can be closed once the process is finalised. 20 March: Waiting on clarification from business whether whitelisting against the new IITR19 service will be required given the number of changes – this will be communicated to all DSPs. There are no issues with FBT19 – no additional whitelisting is required. 20 March: If a DSP is certified for the prior year service they can package their tax time request into one single online services for DSP system ticket after the conformance tests are completed. If no PVT is required the DPO will whitelist, inform the DSP and close the ticket.

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				<p>In the event that PVT is required the DPO will advise the DSP, and the PVT process will be conducted.</p> <p>A DSP will need to PVT if they are new, haven't gone through PVT for a particular service previously, or there are significant changes to a service i.e., IITR 2019, upon completion of the conformance tests a DSP will need to raise online services for DSP system ticket.</p> <p>The DPO is currently working on the PVT process for IITR2019 and will inform all DSPs in due course.</p> <p>FBT2019 will be removed from this action item.</p>

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19/02 - 10	Mick Ferris will provide more detail around decision to update WPN from 11 digits to 9, and how this will work retrospectively. (Reckon)	Mick Ferris	In progress	<p>16 April: No further update at this time – awaiting deployment</p> <p>02 April: Mick confirms a fix is planned (allowing the field to accept leading zeros to extend the length of the WPN in the ABN field). No date planned for the fix, but it will not be included in the next EVTE release.</p> <p>20 March: Mick will provide confirmation that '11' is the correct length.</p> <p>20 March: For prior services deployed into production, the WPN will remain. Updating will cause a breaking change to the service, to modify the schema. Going forward, the correct length will be used in services deployed.</p> <p>5 March: Mick is still waiting for information</p>
19/02 - 09	Reckon to forward queries around deductions granular data to Account manager (Nadeem) and Beth Strods for clarification. (TT19 car deductions too complicated, Super deductions schedule and complicated validation rules)	Beth Strods/Nadeem Shariff	Closed	<p>21 February: Full list of concerns was sent by Kevin and responded to in detail by Ross Barns. Kevin required further clarification – Ross and Kevin have had further conversations to close this issue.</p>
19/02 - 08	DSPs to be provided details on the next BIG ITR update available for DSP consumption to take into account the ITR TT19 changes	Mick Ferris	Closed	<p>5 March: Mick assured DSP's that the next BIG has taken into account the feedback provided in previous meetings.</p>
19/02 - 07	Xero account manager to follow up INCO00034126421 related to EFTRS incident.	Alex Barnes	Closed	<p>5 March: Alex and Kelvin are working through the issues out of session.</p>
19/02 - 06	Xero account manager to follow up INCO00033950384 related to CUREL 2018 list function not working	Alex Barnes	Closed	<p>5 March: Alex and Kelvin are working through the issues out of session.</p>
19/02 - 05	MYOB are having issues with	Paul Walters /	Closed	<p>02 April: Fix deployed to Production 26 March 2019 and confirmation has</p>

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	the Activity statement Lodgement Report (ASLRPT), some agents can never pull these reports. This is where some clients have reached the branch number limit on the ASLRPT, incident have been raised.	Anne Soe		been received from the agent that they have received the reports. 20 March 2019: The large client incident INC 34139890 is scheduled to be fixed on 26 March 2019. Other report incidents are being actively managed and investigated. 5 March: This issue is being looked at as a priority, but may not be resolved by the end of March.
19/02 - 04	GovReports account manager to follow up lodgment list issues being experienced	Amrik Singh	Closed	20 March: This item will be closed as it will be followed up by the account manager offline. 20 March: Still being investigated – no update 5 March: INC000034075635 was previously raised and the account manager is liaising with DSP and ATO technical teams.
19/02 - 03	Update on TPB information on removal of branch number registrations – impacts on CAA registration	Danny Figueiredo / Steven Holmes	Closed	20 March: Steven will liaise direct with Class – item will be closed out of this forum 20 March: As the information from the TPB has been sent to Class this issue is considered closed 5 March: Danny is on leave and Steven has only just started to look at this 19 February: Information provided in attachment (Final approved Branch policy correspondence)
19/02 - 02	Mick Ferris to give an update on when the 'Trustee for' naming issue will be resolved.	Mick Ferris	In progress	16 April: No further update at this time – awaiting deployment 02 April: Fixed planned, it will be scheduled for the April EVTE release. Mick to send through further information. 20 March: Date for resolution still TBA 20 March: This has been escalated as the solution involves ICP and AM with an impact on the Intermediary Registration Process. Please see attached email. Note: AM having advised the solution would not be in place prior to Q3 – hence the escalation. Once escalated, DWS have little involvement. The TFS item should be 'removed' from out Pipeline. 5 March: This will go in as an eFix, the date will be provided as soon as it's

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				known, though hopefully very soon.
19/02 - 01	Details on the TT19 plan on a page to be released and communicated to DSPs.	Mick Ferris	Closed	5 March: The TT19 release on a page was published on 27 February
05/02 - 05	Sharna will investigate the nature of the issue and provide an update to the group at next meeting.	Sharna Maltman	Closed	19 February: An incident was logged, and a fix was implemented on 06/02/2019. DPO and DSPs issues were resolved
05/02 - 04	David will provide details as to whether the IITR pre-fill downloadable XML file which is available from the tax agent portal will still be available with the transition to Online Services for Agents	DPO	Closed	08 February 2019: The IITR prefill XML file will be available for download in Online Services for Agents.
05/02 - 03	Anne will confirm the process for email rejection once the mailbox is closed and the grace period has expired. (Will there will be a standard fail message validation, rejection email, or will it simply time-out)	Anne Soe	Closed	20 March 2019: The ATO ELS team has not been able to provide advice on the exact error message when the direct connection to ELS is closed. They suggest the likely message will be 'Authentication time out' or 'Authentication error'. 19 February: Direct connection to ELS will be prevented from the 18 th April. The ATO ELS team are currently investigating if a system errors/message will be viewable by tax agents and if so what that will be.
05/02 - 02	Anne will confirm details around the password update process once direct access to the ELS gateway is decommissioned.	Anne Soe	Closed	19 February: ELS passwords will no longer need to be maintained after the 18 th April. Note: If issue with agent's ELS account, e.g. T21 Transmission error these should be escalated to ATO by agent rather than software provider.
05/02 - 01	Ross will look at: <ul style="list-style-type: none"> the impacts of the shift of D12 and D15 entries 	Ross Barns	Closed	20 March: Ross has sent the responses to these and other questions, it has been published as a separate document with the artefacts from today's meeting

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	<p>from the main form to the Deductions schedule on the ability to generate a complete PDF version of the ITR for possible lodgement as a paper form</p> <ul style="list-style-type: none"> • the impact of rounding and how this is to be applied to the ITR with the implementation of the Deductions schedule • the requirement for the lodgement of individual rental schedules for Partnerships and Trusts post the full implementation of the Multi-property rental schedule for Individuals by TT20. <p>Ross to ensure that the ITR BIG is updated to address issues of:</p> <ul style="list-style-type: none"> • consolidation of records where the maximum repeatable fields for a label or form are exceeded, • rounding of values policy 			<p>5 March: Ross to send an email which answers these questions</p>

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	<ul style="list-style-type: none"> order of line item transactions associated with the Deductions schedule 			
22/01 - 05	In relation to the ODRPT errors, follow-up to see what fixes we have in and the timing and impacts of these.	Mick Ferris	Closed	<p>05 February 2019</p> <p>There is currently one ongoing issues (no incident) for on-demand reports and one incident that has been closed as the service is working as per design.</p> <p>1. INC000033923049 Report not returning when one of the child documents fail. e.g.: Report has 100 child documents, if 1 fails, none of the other 99 is returned to the user. Outcome: Due to the type of change and enhancing the service to return all child documents and dismiss failed ones - will involve ICP (Correspondence Module) - a feature should be submitted to the DWS Pipeline / DWS Product Management mailbox</p> <p>2. Performance and Reliability. Due to the volume of transactions maintained within a report, this is placing pressure on the system, to reduce the load a proposed solution was to modify the report schema to include a date range in the request. Outcome: Due to the type of change (breaking change) on DSP - a feature should be submitted to the DWS Pipeline / DWS Product Management mailbox</p>
22/01 - 04	Why is there no reflection of the labels D6 (Low Value Pool) and D11 (Deductible amount of undeducted purchase price of a foreign pension or annuity) in the	Ross Barns	Closed	As outlined below, the key principal was not to create additional fields (including summary fields) or duplicate fields on either the main form or new schedule where they were not in place in the design for the 2018 return. For D6 the following values are reflected in the DDCTNS - Low value pool deduction relating to financial investment , Low value pool deduction relating to rental property, remaining low value pool deduction. The

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	DDCTNS MST specification V0.1			<p>deduction claim for Low Value Pool is reflected on the ITR main form.</p> <p>For D11 (Deductible amount of un-deducted purchase price of a foreign pension or annuity) there is only one (unchanged) field reflected on the main form. This field is not repeated on the Deduction Schedule.</p> <p>For Taxtime 2020, the new income associated form will allow for granular foreign pension information to be included. Each foreign pension will have provision for a UPP amount if applicable (and other pension related deductions) to arrive at a net foreign pension income amount. The total of the UPP amounts from the income form will then write to the total UPP on the main form. Hence, the deductions form does not require granular UPP deduction fields. With the new income schedule not starting until Taxtime 2020, no change for UPP amounts is required for Taxtime 2019.</p>

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22/01 - 03	Why does the deductions schedule DDCTNS specification V0.1 reflect a summary or total expense labels on the main ITR for labels D12 (Personal superannuation contributions) and D15 (Other deductions – not claimable at items D1 to D14). This means that they exist only on the Deductions Schedule.	Ross Barns	Closed	<p>05 February 2019 BIG release date TBA</p> <p>A key principal adopted in the design process was not to create additional fields (including summary fields) or duplicate fields on the main form or new schedule where they were not in place in the design for the 2018 return. For both D12 and D15 the 2018 MST for the ITR main form reflected the details at a granular level – D12 = 25 entries and D15 = 100 entries. In aligning to the myTax design these fields were shifted from the main form to the deduction schedule. These will be appropriately mapped by the ATO for back-end processing purposes.</p> <p>This means that DSP's would need to continue to reference the schedule entries for these fields for the purposes of the ITR main form total deduction calculations. If it is seen as preferable to the majority of the DSP's that a consolidated summary field be identified for the ITR main form then we will be responsive to this request.</p>
22/01 - 02	Advise the group on when the MST will be updated to include limits and orders	Mick Ferris	Closed	<p>05 February 2019 The MST is an auto generated artefact and any change to the MST output would need the ATO ESR Toolset modified to accommodate.</p> <p>Outcome Business has advised, the Limits and Orders will be address via the Business Implementation Guide (BIG).</p> <p><i>Note: A technical feature can be created to support a shift in MST output. This would need to be prioritised against current Legislative and Time critical work.</i></p>
22/01 - 01	Xero didn't know about the release in January, Mick to see if he can find out why they	Mick Ferris	Closed	As the Jan release did not go ahead, no update was made, the information was correct.

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	were not notified.			
18/12 - 01	Could the item numbers and labels be listed in the MST. Will ensure this is listed as an improvement, will push to see if we can at least get the mapping across.	Mick Ferris	Closed	<p>05 February 2019 The MST is an auto generated artefact and any change to the MST output would need the ATO ESR Toolset modified to accommodate.</p> <p>Outcome: A technical feature will be created to support a shift in MST output. This work will be prioritised against current Legislative and Time critical work.</p> <p>22 January 2019 Still looking at a way we can provide this information, we are looking at other values we can use other than the ELS tags, we will be looking at getting something into the MST so you have a reference to work out which element we are talking about in the taxonomy. Will advise when this has been done, update next meeting.</p>
18/12 – 02	The ATO requires “Trustee for” at the beginning of the name for trusts, the ATO is insisting on it for the CURNN but not for any other form. Anne to provide an update at the next meeting	Anne Soe	Closed	<p>22 January 2019 Change will be implemented for CURNN to allow for names for trusts with or without “Trustee for”. Expected production date to be determined.</p>
04/12 – 03	DSP’s would like a TaxTime 2019 plan on a page published.	Kate French	Closed	<p>18 December 2018 The TT19 release on a page was published on 13 December https://softwaredevelopers.ato.gov.au/eCommerce Schedules and Scope</p>
04/12 – 02	Investigate instances where the client receives a validation error, corrects the error but when they re-lodge the	Craig Woodburn	Closed	<p>18 December 2018 There is a defect in the software, not sure how common the problem is, it doesn’t seem too common. Sometimes if you try to lodge a transaction and it rejects the transaction with a validation error the duplicate checking</p>

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	corrected version is rejected with an error stating that it is a duplicate of a lodged form.			system still records that as a valid lodgment, so when you re-lodge it fails. We can provide a workaround where we can remove any record of the duplicate if you tell us the message ID, you can remove very quickly, work with your account managers. In the longer term we have created an item on our backlog to identify the underlying cause of these events and correct the code so that it doesn't record the events as a valid lodgment. As soon as we have a date for the fix this group will be notified.
04/12 – 01	Members would like some transparency around the stuck batch issue.	Kylie Johnston	Closed	18 December A letter will be issued shortly (definitely this side of Xmas) our executive has acknowledged this is important for DSPs and the draft is awaiting clearance.