



Key Outcomes

UNCLASSIFIED External

Title:	PLS working group – key outcomes		
Issue date:	2 April 2020		
Venue:	WEBEX		
Event date:	31 March 2020	Start: 1:00pm	Finish: 1:30pm

Chair:	Sonia Lark	Facilitator:	Sonia Lark
Contact	Sonya Summers	Contact phone:	02 472 57383

Attendees: names/section	<p>ATO – Sangitha Sivayogaraj, Paul Walters, Danny Figueiredo, David Andreoli, Nadeem Shariff, Amrik Singh, Ross Barns, Karen Greaves, Anupama Duggirala, Danielle Miller, Paul Stasinowsky, Paul Mosca, Danny Figueiredo Deborah Robinson, Paul Stasinowksy, Helen Adamovich, David Baker</p> <p>Industry – Jack Wee (Catsoft), Simon Smart (eTax), Sandeep Gopalan (GovReports), Lex Edmonds (MicroTax), Andrew Smith, Danny Koutoulas, Mike Behling, Michael Tong (MYOB), Nathan Kerr (One-Click), Kevin Johnson (Reckon), Michael Wright, Saiful Larry, (Sage), Charudatta More (Sparken), Shane Paxton, Paul Siriwardana (Thomson Reuters), Danna Zhang (Wolters Kluwer), Kelvin Newton, Andrew Sprankling, Rosemary Missier (Xero).</p>
Apologies: name/section	<p>Mike Denniss, Sha Sha (Class Super), Andrew Noble (Noble Accounting), , Darin Carter (Sage), Karl Farrand (Taxlab), Paul Siriwardana (Thomson Reuters), Dillon Tsotsis, Lisa Kim, Robert Xie (Wolters Kluwer), , Anthony Migliardi (Xero)</p>

Next meeting	14 April 2020
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Agenda item: 1 – Introduction

Sonia welcomed the group and reminded them of the JobKeeper webinar occurring later in the afternoon. She also advised the group that if there was anything they required by way of support through the COVID-19 measures to let the DPO know through the normal channels.

Agenda item: 2 – Action item updates

Updates on outstanding items were provided. (see [action items](#))

Agenda item: 3 – Digital Identity update

Paul Stasinowsky provided an update on the Digital Identity space:

- AUSkey is officially decommissioned
- We are assisting individual users with M2M credentials and keystore files as issues arise.
- There was a myGovID outage yesterday due to significant spike in network traffic
- Our focus is now on addressing performance issues across the Digital Identity program

In the next few weeks we will deliver a real-time performance dashboard, similar to the PLS dashboard. It will be an unauthenticated page and will show the current performance of myGovID, RAM, Business Authentication Manager (BAM) and MAS-ST. Historical performance metrics will also be provided.

All web content has been updated to remove any reference to AUSkey.

Kevin Johnson mentioned that there was a significant lag between myGovID going down on the morning of 30 March and the SMS notification of the outage to be issued. David Baker requested he send the feedback in via the DPO so it can be incorporated as part of the post-implementation review.

Agenda item: 4 – Proposed changes to the company ITR, including proposed R&D changes

Deborah Robinson updated the group with the proposed changes to the company tax return:

- Intention is to remove the internet-based question for 2020 and future years
- Re-numbering for the CTR will occur for 2021, but it still needs to be confirmed for the trust and partnership returns, and professional items.
- In regards to the 'country' field for foreign entities, there will be no system changes this year, but it is planned for deployment in 2021. Extra instructions will be added asking foreign residents to include the country name in the suburb field for the paper

form. Deb confirmed the full name of the country should be included in the field or a shortened name if you run out of space.

Helen Adamovich advised the group that the proposed R&D changes to the company tax return will not be going ahead this year. Helen will send through an updated Change Advice with the rollback details.

Agenda item: 5 – Tax Time 2020

Sangitha talked through the updates for April as outlined in the updated [Release on a Page document](#), including cyclical changes as part of April EVTE, business industry codes, medicare levy rates, surcharges, and IITR changes.

Action item: Sangitha will check to see if there are any changes to thresholds and calculations to take into account assets purchased after 12 March?

Agenda item: 6 – Platform update

Anu gave an update on platform performance over the last fortnight. She advised SBR2 had experienced a few incidents last week related to BBRP database issues resulting in delayed processing for BBRP transactions.

The incident on Monday 30th March was caused by one of the changes put into production on Sunday which caused a large backlog in messages to be processed. Fixes have been implemented and we are still actively monitoring systems.

Post implementation review (PIR) is currently in progress to understand the root cause and to develop remediation actions for short term and preventative actions for long term.

Agenda item: 7 – Agent online environment update

David advised there was some work continuing to remediate issues relating to the weekend's swap to myGovID from AUSkey.

He also advised there has been significant reprioritisation due to the large body of work associated with the government's stimulus measures, and there may be some delays in getting things fixed in the agent online environment. Workarounds will be communicated where necessary.

Agenda item: 8 – DSP feedback/Other issues

Ross Barns updated the group on the progress of the IITR granular data FAQ document – he advised they were compiling the responses and expected the document to be available in the Knowledge Base in Online Services for DSPs by the end of next week. He reminded the group that a number of consolidation documents had already been published, with an additional eight expected by early next week.

Kevin asked if the OSfA pre-fill specs document which has been provided in PDF could also be provided in Word, and asked if sample documents could be provided.

Update: *the Word version of the pre-fill specs has now been [published](#). The DPO will follow up for sample documents.*

Kevin asked if the ATO would be deferring the income schedule release until 2021. Sangitha confirmed there were no plans to change the release.

Ross asked DSPs to contact him to discuss any scenario which would trigger the requirement for a paper lodgement.

Danny Figueiredo updated the group on the Div 293 messaging initiative that Julie Rowland spoke about a few meetings ago. He advised that this was not compulsory, but information and calculations would be available on the Software Developers website shortly.

He added that the FBT 2020 whitelisting process should be completed later this afternoon (31/03).

Scott Reid asked about system availability during the TT2020 system drop.

Action item: David Baker will provide the dates for system availability for TT 2020 system drop?

Update: *The system will be unavailable from 11.30pm AEST on Friday 19 June 2020 until 7.00 am AEST Monday 22 June 2020.*

Kevin asked about the requirement for PVT for 2020 IITR.

Action item: Danny Figueiredo will follow up 2020 IITR PVT requirements.