



## PLS working group – key outcomes

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EXTERNAL

<b>Title:</b>	PLS working group – key outcomes		
<b>Venue:</b>	WEBEX		
<b>Event date:</b>	12/11/2019	<b>Start:</b> 13:00 AEDT	<b>Finish:</b> 14:00
<b>Chair:</b>	Danielle Miller	<b>Contact:</b>	Julie Sen 02 889 45304
<b>Attendees:</b>	<p><b>ATO</b> – Sonia Lark, Sonya Summers, Steven Holmes, Paul Walters, Paul Mosca, Alex Barnes, Danny Figueiredo, Ross Barns, Karen Greaves, David Baker, Tania Andrews-Zanozin, Warren Sturgiss, Anupama Duggirala, Sangitha Sivayogaraj, Stacey Wilson, Cameron Loo.</p> <p><b>Industry</b> – Jack Wee (Catsoft), Sandeep Gopalan (GovReports), Mike Behling, Andrew E. Smith (MYOB), Kevin Johnson (Reckon), Michael Wright (Sage), Grant Whytcross, Danna Zheng (Wolters Kluwer), Andrew Sprankling, Kelvin Newton, (Xero).</p>		
<b>Apologies:</b>	Michael Ferris, Mike Denniss, Sha Sha (Class Super), Lex Edmonds (MicroTax), Scott Reid, Trent Hayes,(MYOB), Nathan Kerr (One-Click), Darin Carter, Saiful Larry (Sage), Shane Paxton, Paul Siriwardana (Thomson Reuters), Briony Campbell, Tania Dai, Lisa Kim (Wolters Kluwer), Anthony Migliardi (Xero).		

### Agenda item: 1 – Introduction

Danielle Miller advised that the scheduled 'Change Advice – Taxation of testamentary trusts' agenda item will be presented in the next PLSWG meeting on 26 November 2019.

## Agenda item: 2 – Action item updates

Updates on outstanding items were provided. ([see action items](#)).

Ross Barns has provided content on ato.gov.au on the intended use of the IITRPRFL service: <https://www.ato.gov.au/tax-professionals/services-and-support/in-detail/practitioner-lodgment-service-user-guide/?anchor=IndividualIncomeTaxReturnProfileCompare#IndividualIncomeTaxReturnProfileCompare>

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## Agenda item: 3 – ASFP – Overview of strategy and impacts

Danny Figueiredo provided an overview of the ASFP shutdown currently scheduled between 24 December 2019 6:15pm to 1 January 2020 11.30pm. The PLS, Super dashboards and ATO outage page have been updated to reflect this. Further communications will be sent soon.

Danny confirmed that all systems will be offline except for STP and some Super applications in 'catch and hold' mode only. DSPs can send transactions but will not receive a response.

Some DSPs who are cloud based or SSPs will be contacted by the DPO over the next few days for assistance with polling.

Andrew Sprankling asked what will happen to EVTE during this period.

Action Item: Danny will provide an update on EVTE during the ASFP shutdown at the next meeting.

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## Agenda item: 4 – Tax Time 2020

Sangitha Sivayogaraj gave an update on Tax Time 2020.

A few updates will be released spread across the month. The initial draft release on a page is ready and will be published on the software developers website soon.

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## Agenda item: 5 – Platform update

Anu Duggirala provided an overview of platform performance over the past fortnight.

SBR2 has experienced an outage last week due to GPFS lost connection with MIQM, and hence MIQM failover. All services were restored within 18 minutes with rolling restarts. SBR2 platform has since been stable. The root cause analysis is pending and ticket has been raised with IBM Labs.

Anu briefly spoke about the ASFP ramp up and ramp down strategy which includes an operation plan for ramp up strategies, resourcing, Hypercare and remediation of stuck batches. As part of this, SBR1 and BDE systems will not be available during the shutdown.

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### Agenda item: 5 – Platform update

DSPs will need to restart the polling from 2 January 2020. DPO can provide assistance to the impacted clients if the message has not been picked up after an agreed timeframe to restart polling. DPO will provide an update on polling to DSPs.

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### Agenda item: 6 – Agent online environment update

David Baker advised that the portals will be decommissioned on 29 November. His team is currently contacting agents about the change.

Kevin Johnson asked for clarification about the following in light of the portal decommission:

- The ability for a client to manually change the tax agent's address in ATO Online
- Re-establishing a tax agent link to a client with a recent deceased client indicator in SBR

Action item: David Baker to follow up on both enhancements and provide an update.

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### Agenda item: 7 – SWD website migration – status update

Tash Le Blond provided a brief run through of the new SWD website on the GovCMS platform. Phase 2 will most likely occur next year and Tash's team will be working together with DSPs to improve the website.

DSPs can provide initial feedback based on today's walkthrough via an engagement ticket on Online Services for DSPs or email [DPO@ato.gov.au](mailto:DPO@ato.gov.au).

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### Agenda item: 8 – DSP feedback/issues

No feedback or issues were reported.

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