



PLS working group – key outcomes

UNCLASSIFIED

EXTERNAL

Title:	PLS working group – key outcomes		
Venue:	WEBEX		
Event date:	29/10/2019	Start: 13:00 AEST	Finish: 14:00
Chair:	Danielle Miller	Contact:	Sonya Summers 02 4725 7383
Attendees:	<p>ATO – Sonia Lark, Sonya Summers, Steven Holmes, Paul Walters, Paul Mosca, Alex Barnes, Danny Figueiredo, Ross Barns, Karen Greaves, David Baker, Tania Andrews-Zanozin, Warren Sturgiss, Anupama Duggirala, Sangitha Sivayogaraj, Stacey Wilson, Cameron Loo.</p> <p>Industry – Jack Wee (Catsoft), Sandeep Gopalan (GovReports), Mike Behling, Andrew E. Smith (MYOB), Kevin Johnson (Reckon), Michael Wright (Sage), Grant Whytcross, Danna Zheng (Wolters Kluwer), Andrew Sprankling, Kelvin Newton, (Xero).</p>		
Apologies:	<p>Michael Ferris, Mike Denniss, Sha Sha (Class Super), Lex Edmonds (MicroTax), Scott Reid, Trent Hayes,(MYOB), Nathan Kerr (One-Click), Darin Carter, Saiful Larry (Sage), Shane Paxton, Paul Siriwardana (Thomson Reuters), Briony Campbell, Tania Dai, Lisa Kim (Wolters Kluwer), Anthony Migliardi (Xero).</p>		

Agenda item: 2 – Action item updates

Updates on outstanding items were provided. ([see action items](#)).

Cameron Loo will provide the group with the details of the changes to the validation rules in relation the Spouse Preservation age which were deployed to PROD on 25/10. They will be available by request through Online Services for DSPs.



Agenda item: 3 – Tax Time 2020

Sangitha Sivayogaraj advised a number of services were released into EVTE in October. The November EVTE release will include the Shares and Units changes with respect to CGT.

Update on WPN issue: Resolving the on-going WPN (9 v's 11 digits) issue has come into the delivery space, and a timeframe for release should be available soon.

2020 IITR:

Danny Figueiredo advised the 2020 *DRAFT* specs were released on 17/10:

<https://www.sbr.gov.au/digital-service-providers/developer-tools/australian-taxation-office-ato/income-tax-returns-itr/individual-income-tax-returns-iitr#2020>

The conformance suites are currently being built.

Request for feedback: DSPs are requested to provide details of any specific scenarios they would like included in conformance suites for testing. Please provide scenarios to your account manager, through Online Services for DSPs, or to DPO@ato.gov.au.

Agenda item: 4 – Platform update

Anu Duggirala provided an overview of platform performance over the past fortnight.

SBR 2 systems have been stable recently.

With peak volumes are approaching, the teams will be monitoring the traffic closely and will correct issues before incidents occur.

Additional alerts have been recently set up to allow quick response to any known issues.

Consideration is being given to have pre-approval in place for re-starts to avoid delays in the event of an incident.

Agenda item: 5 – Agent online environment update

David Baker advised that with the portals being decommissioned soon, the non-individual Non-Lodgment Advice (Return Not Necessary) service will no longer be available. Although it is available in most software, there is the potential that it may not be available in Online Services for Agents for a period. This will drive agents to PLS services.

It has been identified there is a 3:1 ratio of errors to successful lodgments – analysis is continuing, but there are plans to update the BIGs. Early indications are there are a number of steps agents need to undertake before submitting a NLA which will improve the flow of the software service. There are also plans to provide guidance for agents to use the software services as well as troubleshooting guides for agents.

Kevin Johnson raised an issue where clients had had problems lodging for trusts but

Agenda item: 5 – Agent online environment update

believes this issue has been subsequently rectified.

He went on to advise there was a separate issue lodging for entities which have a # in their name – this was also being resolved.

Action item: David Baker/Sangitha Sivayogaraj will follow up to confirm these issues have been resolved.

Agenda item: 6 – DSP feedback/issues

Sage reiterated that having a representative from the myGovID/AUSkey transition team to regularly attend this meeting was still highly desirable. Sonia Lark advised that unfortunately no-one was available for this meeting due to a project planning day, however the intent was to have someone attend from next meeting.

Reckon echoed Sage's request, adding that having a myGovID expert would assist in understanding the solution for foreign residents attaining a sufficient level of identity to access services.

MYOB raised a number of issues:

- With the upcoming changes to the machine credential, when was DigestMethod expected to be delivered – The dates are yet to be confirmed but it is expected that regression testing would be released into EVTE on 4 November with an equivalent testing period.
- With the anticipated extended shutdown over the Christmas period, when will DSPs be provided information on the queuing of transactions - Danny Figueiredo advised discussion with the technical teams are underway, and the DPO will start pushing out information.
- The four days downtime over the Easter break was queried – David Baker confirmed this was correct and committed to provide planning for the Christmas and Easter shutdowns.

Action item: David Baker will provide an overview of work planned during both the Christmas and Easter shutdown periods.
