

# Metrics | Service details for August 2019

The transaction count only includes services where transactions have been submitted during the month of August. Services with a zero count are not included in the table. Services with multiple collaboration year details are consolidated in the single count. The count includes SRP and BRRP transactions. *Note: Unique DSPs have been identified in the message header and is reliant on the DSP providing a unique single organisational name.*

## Tax Time Services

| Service                  | SBR1  |        | SBR2    |        |
|--------------------------|-------|--------|---------|--------|
|                          | Count | # DSPs | Count   | # DSPs |
| ctr lodge                | 1021  | 17     |         |        |
| ctr prelodge             | 3362  | 17     |         |        |
| ctr submit               |       |        | 129597  | 80     |
| ctr validate             |       |        | 9373    | 43     |
| fbt lodge                | 239   | 9      |         |        |
| fbt prelodge             | 23    | 5      |         |        |
| fbt submit               |       |        | 3852    | 42     |
| fbt validate             |       |        | 274     | 19     |
| fitr lodge               | 8     | 1      |         |        |
| fitr prelodge            | 90    | 3      |         |        |
| fitr submit              |       |        | 16      | 8      |
| fitr validate            |       |        | 67      | 5      |
| fter submit              |       |        | 166     | 7      |
| fter validate            |       |        | 16      | 1      |
| iee submit               |       |        | 14      | 4      |
| iee validate             |       |        | 3       | 1      |
| iitr get                 |       |        | 2112909 | 77     |
| iitr submit              |       |        | 4361089 | 116    |
| iitr validate            |       |        | 178996  | 54     |
| iitrprfl get             |       |        | 167     | 1      |
| ptr lodge                | 134   | 10     |         |        |
| ptr prelodge             | 558   | 11     |         |        |
| ptr submit               |       |        | 33399   | 62     |
| ptr validate             |       |        | 1436    | 26     |
| smsfar lodge             | 9507  | 25     |         |        |
| smsfar prelodge          | 40782 | 23     |         |        |
| smsfar submit            |       |        | 39448   | 59     |
| smsfar validate          |       |        | 883     | 23     |
| trt lodge                | 238   | 21     |         |        |
| trt prelodge             | 1577  | 17     |         |        |
| trt submit               |       |        | 98041   | 73     |
| trt validate             |       |        | 12294   | 31     |
| trtami prelodge          | 9     | 1      |         |        |
| trtami submit            |       |        | 45      | 3      |
| trtami validate          |       |        | 323     | 4      |
| trustannualreport submit |       |        | 92      | 4      |
| trusttfnreport submit    |       |        | 3776    | 11     |
| cgnft submit             |       |        | 10      | 4      |

## Superannuation Services

| Service           | SBR1  |        | SBR2     |        |
|-------------------|-------|--------|----------|--------|
|                   | Count | # DSPs | Count    | # DSPs |
| fvsg list         |       |        | 1758     | 24     |
| fvsu submit       |       |        | 3        | 2      |
| smat2 list        |       |        | 270415   | 23     |
| sprmbrcctx cancel |       |        | 279944   | 18     |
| sprmbrcctx submit |       |        | 18052868 | 19     |
| sprmbinfo get     |       |        | 76551    | 8      |
| sprmbinfo submit  |       |        | 2124282  | 19     |
| stic submit       |       |        | 254853   | 21     |

## Registration Services

| Service            | SBR1   |        | SBR2  |        |
|--------------------|--------|--------|-------|--------|
|                    | Count  | # DSPs | Count | # DSPs |
| abnreg lodge       | 15336  | 5      |       |        |
| abnregdtl prefill  | 222    | 1      |       |        |
| abnregent prefill  | 937    | 4      |       |        |
| abnreghlp prefill  | 16891  | 2      |       |        |
| abnregpoi prelodge | 14706  | 1      |       |        |
| abnregsts prefill  | 136039 | 4      |       |        |
| abnregtaxadd lodge | 105    | 1      |       |        |
| auskey lodge       | 1092   | 1      |       |        |

## Payroll Services

| Service        | SBR1  |        | SBR2     |        |
|----------------|-------|--------|----------|--------|
|                | Count | # DSPs | Count    | # DSPs |
| payevnt submit |       |        | 28805286 | 465    |
| payevnt update |       |        | 1011376  | 193    |
| ps lodge       | 25106 | 27     |          |        |
| ps prelodge    | 4983  | 18     |          |        |
| tfnd lodge     | 29859 | 22     |          |        |
| tfnd prelodge  | 24512 | 14     |          |        |
| tfnd submit    |       |        |          | 15     |
| tpar lodge     | 15589 | 10     |          |        |
| tpar prelodge  | 2419  | 8      |          |        |

## Other Services

| Service     | SBR1  |        | SBR2  |        |
|-------------|-------|--------|-------|--------|
|             | Count | # DSPs | Count | # DSPs |
| cbc submit  |       |        | 4     | 2      |
| lcmf submit |       |        | 2338  | 49     |

## PLS Services

| Service            | SBR1   |        | SBR2   |        |
|--------------------|--------|--------|--------|--------|
|                    | Count  | # DSPs | Count  | # DSPs |
| as prefill         | 385970 | 25     |        |        |
| as list            | 595631 | 24     |        |        |
| as lodge           | 171641 | 21     |        |        |
| as prelodge        | 188421 | 14     |        |        |
| as get             |        |        | 83820  | 20     |
| as list            |        |        | 75010  | 21     |
| as submit          |        |        | 400433 | 25     |
| as validate        |        |        | 15458  | 15     |
| asmt get           |        |        | 63     | 2      |
| asmt list          |        |        | 1370   | 3      |
| clntacc list       |        |        | 2647   | 2      |
| clntaccsum list    |        |        | 267410 | 2      |
| cuaddr submit 16   |        |        | 1719   | 6      |
| cuaddr list 16     |        |        | 1      | 1      |
| cutdl get 16       |        |        | 1      | 1      |
| cutdl submit 16    |        |        | 22     | 2      |
| cutdl submit 17    |        |        | 15     | 3      |
| cuec submit 16     |        |        | 73     | 1      |
| cufi submit 16     |        |        | 72     | 1      |
| curel list         |        |        | 21     | 4      |
| curel remove       |        |        | 28     | 2      |
| curel search       |        |        | 138654 | 6      |
| curel submit       |        |        | 39049  | 11     |
| cureladd submit    |        |        | 14393  | 8      |
| cureldelete submit |        |        | 496    | 4      |
| currn submit       |        |        | 16815  | 13     |
| ELStagformat lod   |        |        | 27800  | 23     |
| grpt get           |        |        | 184716 | 15     |
| itldgsts list      |        |        | 5      | 2      |
| ldglst list        |        |        | 345305 | 5      |
| odrpt list         |        |        | 96058  | 9      |
| txlst list         |        |        | 709413 | 4      |
| mat submit         |        |        | 2695   | 9      |
| mrpts submit       |        |        | 1986   | 10     |

# Metrics | Error details per service type for August 2019

The error count only includes services where transactions have been submitted during the month of August. The errors have been grouped into 4 broad categories to provide an understanding of where the error is occurring. Services with multiple collaboration year details are consolidated in the single count.

**LEGEND: Error Types**  
 Auth = Failed Authorisation  
 Val = Failed Validation  
 B/E = Back-end error  
 Syst = System/Data error

## Tax Time Services

| Service                  | SBR1 |       |     |      | SBR2  |       |       |      |
|--------------------------|------|-------|-----|------|-------|-------|-------|------|
|                          | Auth | Val   | B/E | Syst | Auth  | Valid | B/E   | Syst |
| ctr lodge                | 3    | 4     |     |      |       |       |       |      |
| ctr prelodge             | 182  | 779   |     |      |       |       |       |      |
| ctr submit               |      |       |     |      | 959   | 6235  |       | 269  |
| ctr validate             |      |       |     |      | 157   | 797   |       | 11   |
| fbt lodge                | 2    | 10    |     |      |       |       |       |      |
| fbt prelodge             |      | 1     |     |      |       |       |       |      |
| fbt submit               |      |       |     |      | 49    | 127   |       | 9    |
| fbt validate             |      |       |     |      | 37    | 9     |       |      |
| fitr prelodge            | 5    | 55    |     |      |       |       |       |      |
| fitr submit              |      |       |     |      |       | 3     |       |      |
| fitr validate            |      |       |     |      | 3     | 7     |       |      |
| iitr get                 |      |       |     |      | 82150 | 186   | 3238  | 9473 |
| iitr submit              |      |       |     |      | 14860 | 22658 | 79849 | 4779 |
| iitr validate            |      |       |     |      | 1338  | 4391  | 2358  | 167  |
| iitrprfl get             |      |       |     |      | 5     | 11    |       |      |
| ptr lodge                |      | 6     |     |      |       |       |       |      |
| ptr prelodge             | 11   | 362   |     | 15   |       |       |       |      |
| ptr submit               |      |       |     |      | 669   | 329   |       | 184  |
| ptr validate             |      |       |     |      | 28    | 225   |       |      |
| smsfar lodge             | 19   | 967   |     |      |       |       |       |      |
| smsfar prelodge          | 1304 | 10920 |     | 1    |       |       |       |      |
| smsfar submit            |      |       |     |      | 375   | 982   |       | 54   |
| smsfar validate          |      |       |     |      | 25    | 155   |       | 1    |
| trt prelodge             | 65   | 683   |     |      |       |       |       |      |
| trt submit               |      |       |     |      | 1234  | 1908  |       | 291  |
| trt validate             |      |       |     |      | 198   | 324   |       | 6    |
| trtami validate          |      |       |     |      | 3     | 4     |       |      |
| trtami prelodge          |      | 2     |     |      |       |       |       |      |
| trustannualreport submit |      |       |     |      | 1     | 1     |       |      |
| trustfnreport submit     |      |       |     |      | 54    | 73    |       | 38   |
| fter submit              |      |       |     |      | 2     | 24    |       |      |
| fter validate            |      |       |     |      | 1     | 2     |       |      |
| cgnt submit              |      |       |     |      | 3     |       |       |      |

## Superannuation Services

| Service          | SBR1 |       |     |      | SBR2 |       |       |      |
|------------------|------|-------|-----|------|------|-------|-------|------|
|                  | Auth | Valid | B/E | Syst | Auth | Valid | B/E   | Syst |
| fvsgr list       |      |       |     |      |      |       |       | 61   |
| fvsu submit      |      |       |     |      |      |       |       | 1    |
| mat submit       |      |       |     |      | 59   | 75    | 49    | 1503 |
| mrpts submit     |      |       |     |      | 45   | 7     | 793   | 608  |
| smat2 list       |      |       |     |      | 9    | 232   | 10173 | 282  |
| sprmbrcctx canc  |      |       |     |      |      | 428   | 1442  | 6    |
| sprmbrcctx sub   |      |       |     |      | 23   | 27942 |       | 60   |
| sprmbinfo get    |      |       |     |      |      | 30    | 2204  |      |
| sprmbinfo submit |      |       |     |      |      | 5559  | 715   | 309  |
| stic submit      |      |       |     |      | 350  | 6846  |       | 497  |

## Registration Services

| Service            | SBR1 |       |      |      | SBR2 |       |     |      |
|--------------------|------|-------|------|------|------|-------|-----|------|
|                    | Auth | Valid | B/E  | Syst | Auth | Valid | B/E | Syst |
| abnreg lodge       |      | 21    | 1974 | 4    |      |       |     |      |
| abnregdtl prefill  |      | 4     |      |      |      |       |     |      |
| abnregent prefill  |      |       | 4    |      |      |       |     |      |
| abnreghlp prefill  |      | 1     | 4216 |      |      |       |     |      |
| abnregpoi prelodge |      | 12    | 847  |      |      |       |     |      |
| abnregsts prefill  |      | 40    | 1569 | 540  |      |       |     |      |
| abnregtaxadd lodge |      |       | 15   | 2    |      |       |     |      |
| auskeylodge        |      | 1     | 736  |      |      |       |     |      |

## Payroll Services

| Service        | SBR1 |       |     |      | SBR2  |       |      |      |
|----------------|------|-------|-----|------|-------|-------|------|------|
|                | Auth | Valid | B/E | Syst | Auth  | Valid | B/E  | Syst |
| payevnt submit |      |       |     |      | 59638 | 17678 | 8223 | 1867 |
| payevnt update |      |       |     |      | 2710  | 2744  | 4236 | 132  |
| ps lodge       | 5    | 845   |     |      |       |       |      |      |
| ps prelodge    | 7    | 301   |     |      |       |       |      |      |
| tfnd lodge     | 1    | 117   |     |      |       |       |      |      |
| tfnd prelodge  |      | 249   |     | 1    |       |       |      |      |
| tfnd submit    |      |       |     |      | 180   | 690   |      | 1337 |
| tpar lodge     | 4    | 1925  |     | 2    |       |       |      |      |
| tpar prelodge  | 2    | 407   |     |      |       |       |      |      |

## PLS Services

| Service         | SBR1  |       |        |       | SBR2  |       |       |       |
|-----------------|-------|-------|--------|-------|-------|-------|-------|-------|
|                 | Auth  | Valid | B/E    | Syst  | Auth  | Valid | B/E   | Syst  |
| as prefill      | 3761  | 732   |        | 37104 |       |       |       |       |
| as list         | 42946 | 7540  | 140466 | 52    |       |       |       |       |
| as lodge        | 192   | 1484  | 3972   | 2024  |       |       |       |       |
| as prelodge     | 320   | 481   | 17730  | 3654  |       |       |       |       |
| as get          |       |       |        |       | 101   | 5     | 95    | 40    |
| as list         |       |       |        |       | 1263  | 381   | 8378  | 470   |
| as submit       |       |       |        |       | 1319  | 151   | 51065 | 2279  |
| as validate     |       |       |        |       | 87    | 64    | 5051  | 154   |
| asmt get        |       |       |        |       |       | 22    | 1     |       |
| asmt list       |       |       |        |       | 106   | 85    | 35    | 4     |
| clntacc list    |       |       |        |       | 132   |       | 4     | 5     |
| clntaccsum list |       |       |        |       | 38665 |       | 428   | 198   |
| cuaddr submit   |       |       |        |       | 118   | 2     | 453   | 3     |
| cutdl submit    |       |       |        |       | 2     | 6     | 18    | 2     |
| cuec submit     |       |       |        |       | 4     |       | 16    |       |
| cufi submit     |       |       |        |       | 1     |       | 21    |       |
| curel list      |       |       |        |       |       |       |       | 14    |
| curel remove    |       |       |        |       | 1     | 11    | 3     |       |
| curel search    |       |       |        |       | 2     | 19    | 6856  | 115   |
| curel submit    |       |       |        |       | 3     | 76    | 1748  | 30    |
| cureladd submit |       |       |        |       | 54    | 50    | 2743  | 37    |
| cureldelete sub |       |       |        |       | 66    | 2     | 156   |       |
| currn submit    |       |       |        |       | 257   | 35    | 3876  | 109   |
| ElstagF lodge   |       |       |        |       |       |       |       | 28    |
| grpt get        |       |       |        |       | 58198 |       |       | 435   |
| ldglst list     |       |       |        |       |       | 1     |       |       |
| odrpt list      |       |       |        |       | 2966  | 43    | 745   | 34314 |
| txlst list      |       |       |        |       | 89640 |       | 267   | 261   |

## Other Services

| Service    | SBR1 |       |     |      | SBR2 |       |     |      |
|------------|------|-------|-----|------|------|-------|-----|------|
|            | Auth | Valid | B/E | Syst | Auth | Valid | B/E | Syst |
| cbc submit |      |       |     |      |      | 1     |     |      |