

# Single Touch Payroll – Digital Service Provider Industry Update

Since the legislated introduction of Single Touch payroll (STP) from 1 July 2018, we have seen continued growth in its uptake by employers.

## April 2019

This update provides digital service providers (DSPs) with an overview of the latest STP reporting statistics as well as information on common themes we have identified and recommended actions.

**77,399**  
Employers reporting



**5,471,315**  
Individuals<sup>1</sup>



**2,692,099**  
Pay events



**85,208,106**  
Payee events



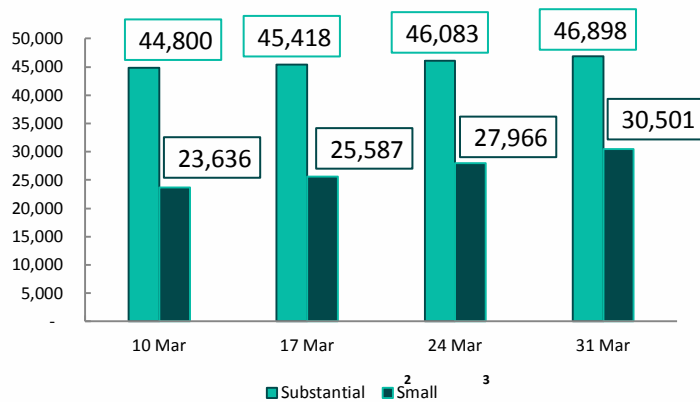
**212**  
Payroll solutions



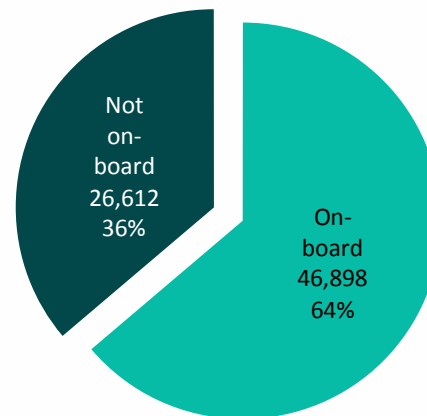
**648,048**  
Income Statement  
page views



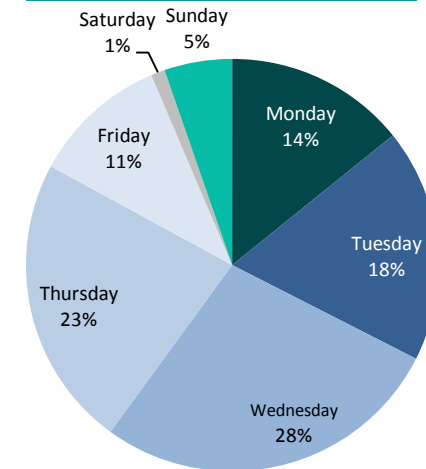
### ON-BOARDING



### SUBSTANTIAL<sup>2</sup>



### PAY DAY<sup>4</sup>



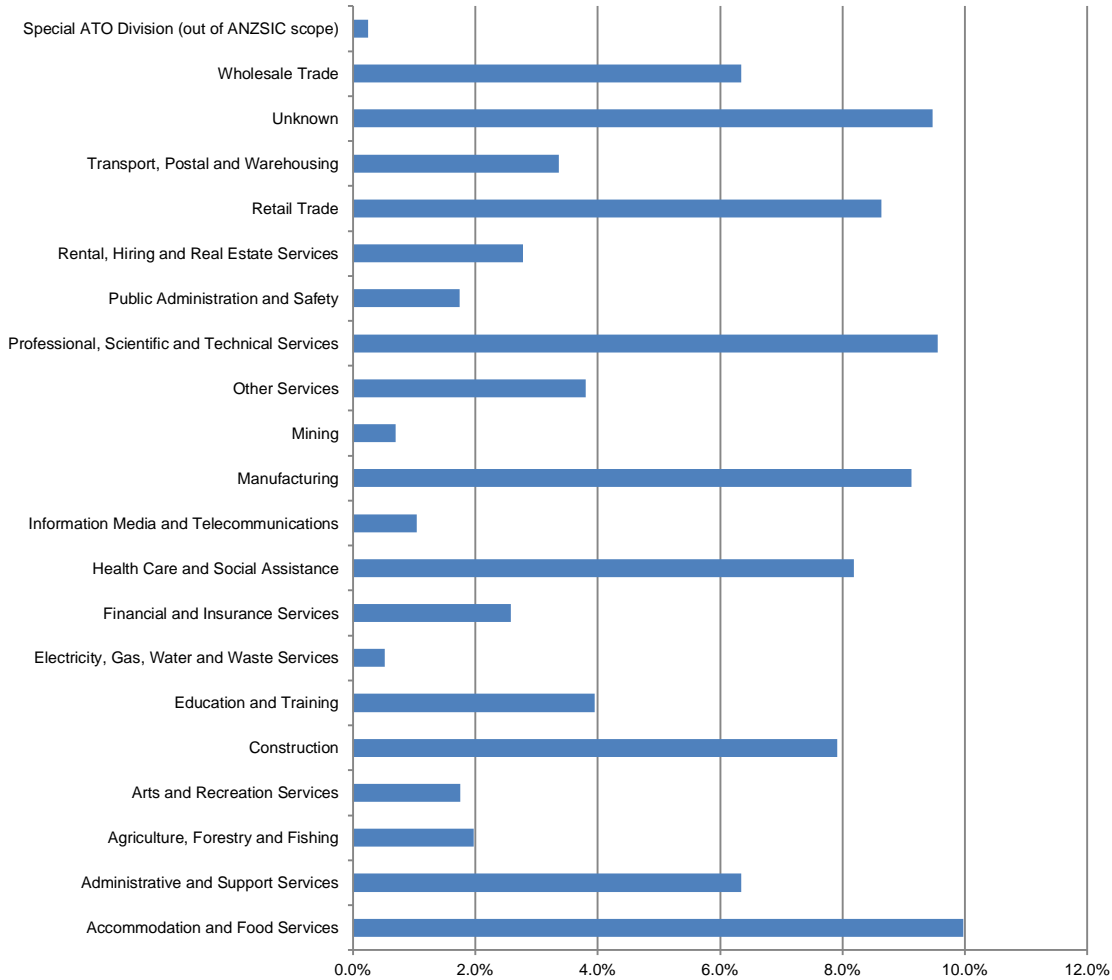
Notes:

1. The number of individuals reported via STP (noting an individual may be reported by more than one employer – e.g. where they have two jobs)
2. “Substantial” is defined as an employer with 20 or more employees. Population estimated to be 73,510
3. “Small” is defined as an employer with 19 or less employees
4. The Pay Day is the date on which a payment has been made by an employer.

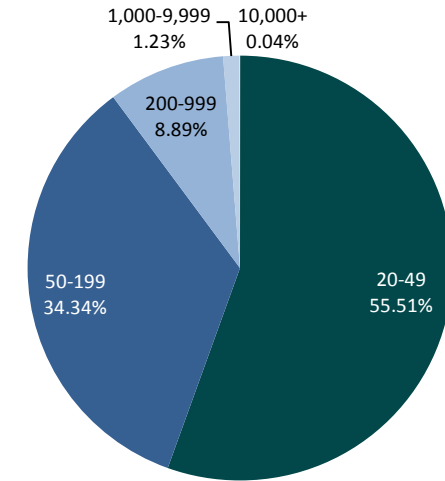
\*The figures are a snapshot as at 31 March 2019.

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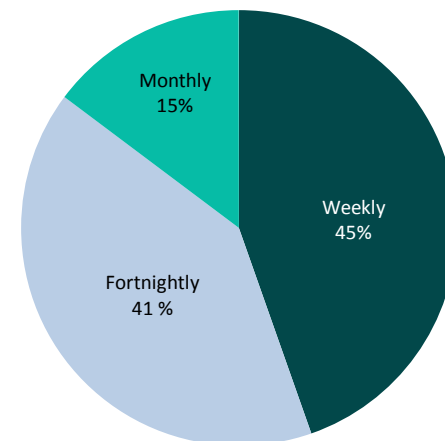
## ON-BOARDED SUBSTANTIAL EMPLOYERS by INDUSTRY SEGMENT



## EMPLOYER SIZE SEGMENTS<sup>5</sup> (Substantials)



## PAY FREQUENCY



Note:  
5. Substantial employers grouped by employee size segments.

## COMMON THEMES

Below are some common STP reporting themes based on current lodgment behaviours. The tips below could assist in minimising some of the issues for you or your users. As the first year of STP is a transition, we may contact your users to offer support and guidance.

Common theme	Recommended action
<p><b>EOFY reporting</b></p> <p>Some employers may face issues when completing their STP reporting requirements for the End of Financial Year (EOFY).</p> <p>We want to help ensure a smooth process for you and your users.</p>	<p><b>Finalisation indicator</b></p> <p>An employer is required to make a declaration to the ATO that they have provided all the information for each employee for a financial year. This is done by providing the finalisation indicator as a part of an employee's STP report.</p> <p>To acknowledge the transition to STP, for the 2018-19 financial year the due date will be 31 July 2019 for the finalisation indicator. In future, it will need to be provided by 14 July. Once provided, information will be displayed as <b>Tax ready</b> in the employees ATO online account in myGov.</p> <p>If finalisation occurs <b>during</b> the financial year it can be provided through a pay event or an update event.</p> <p>If finalisation occurs <b>after</b> the EOFY it can only be provided through an update event.</p> <p>You can find more information in section 3.3 Finalisation — Declaration the employer has provided all information for an employee for the financial year of the <a href="#">STP Business Implementation Guide</a> or email <a href="mailto:SingleTouchPayroll@ato.gov.au">SingleTouchPayroll@ato.gov.au</a>.</p>
<p><b>Unique software ID (continued)</b></p> <p>The user has not nominated their DSP as their online (cloud) software provider.</p> <p>Or</p> <p>The user has provided an incorrect unique software ID when nominating their DSP as their online (cloud) software provider</p>	<p>We use device AUSkeys to identify whose software is sending data to the ATO.</p> <p>You need to provide your users with a unique software ID if the software they are using to lodge STP reports uses your Device AUSkey. This authorises you as their DSP to send your users (the employers) data to the ATO instead of them (the employers), which is a security requirement.</p> <p>Alternatively, if your users are using your software with their own Device AUSkey, you will not need to provide them with a unique software ID. As a result, they won't need to authorise you or others to send/receive data on their behalf.</p> <p>You can find more information on <a href="http://ato.gov.au">ato.gov.au</a> to assist you and your users:</p> <ul style="list-style-type: none"> <li>• <a href="#">Registered agents providing a payroll service</a></li> <li>• <a href="#">How to notify us</a></li> </ul>

### Stakeholder resources

Resources are available on the *Software developers website* and [ato.gov.au](http://ato.gov.au) to support you in communicating with your users. This includes:

- [Single Touch Payroll employer reporting guidelines](#)
- [Reporting through Single Touch Payroll](#) (includes steps to consider before lodgment of a STP report)

