



Strategic Working Group – Outcomes

UNCLASSIFIED External

Title:	Strategic Working Group – Key Outcomes		
Issue date:	13 November 2018		
Venue:	ATO Melbourne - 747 Collins St, Docklands		
Event date:	30 October 2018	Start: 09:00am	Finish: 2:30pm

Chair:	Martin Mane Karen Lay-Brew	Facilitator:	Martin Mane
Contact	Sonia Lark	Contact phone:	02 47257460

Attendees: names/section	Michael Rowell – AC, Digital Wholesale Services (DWS) Cameron Sorensen- AC, Debt Martin Mane - Director, Digital Partnership Office Simon Kert – Director, Forensics and Investigations Brett Marks – Director, SBR Standards Dictionary Services Alastair Parker – SBR Standards Dictionary Services Karen Lay-Brew – ABSIA President Ian Gibson – ABSIA/SuperChoice Mike Behling - MYOB Michael Denniss - Class Limited Emma Dobson - Westpac International Group Robert Fabian - Advance Payroll Service David Field - Ozedi Anthony Migliardi - Xero Brett Reed - e-PayDay Craig Waldon - Caseware Jack Wee - Catsoft Michael Wright - Sage Matthew Prouse – ABSIA (guest)
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	Michael Ross – ABSIA (guest) Chris Howard – ABSIA (guest) Simon Foster – ABSIA (guest)
Apologies: name/section	John Dardo – CDO & DC Digital Delivery Joe Brasacchio - PwC

Next meeting	TBA
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Agenda item: 1 – ADSM Update & Progress of EST operations

ADSM Update:

Michael Rowell provided information on the milestone progress and continuing discussions for the ATO Digital Services Modernisation (ADSM) program of work.

Progress of EST operations:

Martin Mane led an open discussion to determine the metrics industry wants visibility of moving forward.

Key points of discussion:

- As a starting point, DSPs are happy to go ahead with the metrics and measurements which were suggested in the presentation.
- It was proposed that the metrics be divided into two views – strategic and operational, potentially by program eg: PLS, STP
- DSPs would like to see a roadmap and have visibility of the prioritisation process.

Action item: 20181030_01	Due date: Friday 14 December 2018	Responsibility: Martin Mane
<p>ATO to develop a draft of metrics based on the details provided in the presentation pack. As a starting point, these will have a 'Strategic' and an 'Operational' view. Feedback from DSPs will be sought as part of the process.</p>		

Agenda item: 2 – Improving the testing environment

Mike Behling provided information on discussions with an industry focus group to validate the outcomes with broader industry representatives.

Key points of discussion

Improvements identified for progression

- Alignment of client data sets within existing services
- Confirm the current status of the assurance testing improvement work
- ATO to establish focus groups for new services for conformance testing scenarios
- Review of ELS cross check scenarios for re-use in PLS

Agenda item: 2 – Improving the testing environment

Improvements for further consideration:

- Identify higher risk and highest pain areas for prioritisation – Industry will assist
- ATO and industry to explore funding and economic models
- Discussions of costs associated with evolving the current environment – Industry has expressed interest in helping make the case and messaging the Government and ATO Exec on the importance of investing in and fixing the infrastructure.

Agenda item: 3 – Payment thinking

Cameron Sorenson, Assistant Commissioner, presented an overview of promotion of ‘payment thinking’ and how this can be extended to DSPs.

Key points of discussion:

- New and emerging technologies such as New Payments Platform and eInvoicing will influence how GST is reported and paid
- The future of real-time payments and potential impacts to collectable debt
- The ATO cannot give ‘discounts’ or incentives for those that pay on time.

Action item:
20181030_02

Due date:
TBC

Responsibility:
Martin Mane
Cameron Sorenson

A focus group to be established with interested parties regarding working with DSPs to progress payment thinking initiatives.

Agenda item: 4 – Sharing intelligence and monitoring practices

Simon Kert, Director Forensics and Investigations, presented an overview of ATO monitoring and data sharing opportunities with DSPs.

Current state: The ATO already shares data across government agencies and banks, and are now proposing to share with DSPs.

The group suggested collaboration between ATO security and industry security sector in regard to:

- Working together to create awareness and secure the broader ecosystem from security threats; this is a culture change and may need a similar approach to the Stay Smart Online program
- Collectively sharing intel monitoring processes with both the DSP community and ATO

Agenda item: 4 – Sharing intelligence and monitoring practices

- Determining what threat intelligence data the ATO and industry can share either as a group or individually
- Determining how information can be disseminated outside the group e.g. to other DSPs and end users of the products.

Action item:
20181030_03

Due date:
TBC

Responsibility:
DPO
Simon Kert

A focus group to be established consisting of ATO and industry to progress security sharing and awareness.

Agenda item: 5 – Review current process and evolution of Operational Framework

Martin Mane led a discussion around the current state of the Operational Framework (OPF) and how it needs to evolve to consider DSP ecosystem.

Action item:
20181030_04

Due date:
TBC

Responsibility:
Martin Mane

A focus group to be established to understand the broader ecosystem and whether there is interest in developing commonly accepted standards across the industry.

Agenda item: 6 – API Catalogue

Alastair Parker demonstrated the API catalogue and features. It was noted the API catalogue was being delivered as a whole of government initiative and is still in alpha testing.

See: <https://api.gov.au/>

Action item:
20181030_05

Due date:
TBC

Responsibility:
Martin Mane

A focus group to be established to consider the design and functionality of the API catalogue to ensure it meets the needs of DSPs. Discussions to include issues such as:

- What does the API landscape look like for not only the ATO, but WofG?
- How do make sure APIs coming on board are relevant?
- Are there APIs that can be 'retired'?

- What APIs do developers want?

Agenda item: 7 – Commercial use of digital identity

Martin Mane (DPO) and Matthew Prouse (ABSIA) led a discussion around the commercial use of digital identity, how it can be built into authentication functionality within products.

Key points of discussion:

- Development of an industry standard for Know your Client (KYC)
- Potential for ATO to reduce security risks through reduced visibility of client identifiers such as TFN
- Software should be able to connect and link to myGovID, similar to NZ system
- The legal liability concerns previously raised over expanding AUSkey are being considered in relation to myGovID.

Action item:
20181030_06

Due date:
TBC

Responsibility:
Martin Mane
Chris Howard
Matthew Prouse

DPO to work with industry to create a position paper on the commercial use of digital identity to submit to the DTA.

Agenda item: 8 – Review of ATO Corporate Plan

Karen Lay-Brew (ABSIA) and Martin Mane led a discussion on how industry can support the ATO in meeting some of the key objectives of the Corporate plan.

When considering the way forward, existing mechanisms can be used, but Industry wants to be consulted and involved. This may include having an understanding of the ATO's planned activities over the next 3 years to achieve the corporate objectives.

Action item:
20181030_07

Due date:
TBC

Responsibility:
Karen Lay-Brew

DPO and selected representatives from industry to unpack the relevant strategic objectives.

Agenda item: 9 – Other Business

Action item:
20181030_08

Due date:
**Friday 30 November
2018**

Responsibility:
Martin Mane
Karen Lay-Brew

Review the SWG Charter and call for nominations for 2019.

Update 13/11: Meeting held to go through 2018 SWG Charter – updates made. Date and details for SWG EOI determined – will request to be lodged by 30/11.

CLOSED

- A light morning tea and lunch were provided